

### **Rodney Local Board workshop programme**

**Date:** 5 June 2024 **Time:** 10.00am – 2.45pm

Venue: Rodney Local Board Office, 3 Elizabeth St, Warkworth

Apologies: No apologies received

	Local Board Services / Members only administrative time 9.45 – 10.00am									
ltem	Time	.Workshop item	Presenter	Governance role	Proposed outcome(s)					
1	10.00 – 10.30am	Parks and Community Facilities monthly update  Supporting information  Memo Presentation	Geoff Pitman (Area Operations Manager)  Matt Woodside (Parks and Places Specialist)	Oversight and monitoring	An opportunity to receive an update on Parks and Community Facilities in Rodney					
2	10.30 – 11.15am	Community broker quarterly update  Supporting information  • Presentation	Sue Dodds (Community Broker Rodney)  Megan Grimshaw (Connected Communities Lead & Coach)	Keeping informed	An opportunity to receive an update on the work conducted by Connected Communities in Rodney					
3	11.15 12.00pm	Draft Waste Management and Minimisation Plan: Summary of Submissions  Supporting information	Tania Utley (Senior Waste Planning Specialist) Nick FitzHerbert	Keeping informed	An opportunity to receive an update on the Summary of Submissions for the Draft Waste Management and Minimisation					

		Presentation	(Team Leader Relationship Advisor)		Plan
	12.00 – 12.45pm	Break			
4	12.45 – 1.15pm	Findings of Rodney Emergency Readiness	Kym Burke (Project Lead)	Keeping informed	An opportunity to receive an update on the Findings for the
		<ul> <li>Supporting information</li> <li>Draft Rodney Readiness dashboard report</li> </ul>	Sue Dodds (Community Broker Rodney)		Rodney Emergency Readiness project
		Presentation	Anna Wallace (Head of Planning)		
			Zoe Marr (Community Planning and Readiness Manager)		
5	1.15 – 2.00pm	Local board service asset portfolio review	Hannah Alleyne (Service & Asset	Keeping informed	An opportunity to receive an update on the local board portfolio
		Supporting information	Planning Team Leader)		review
		Presentation	Roscoe Webb (Service and Asset Planner)		
6	2.00 – 2.45pm	Warkworth 999 bus loop bus stops	Beth Houlbrooke (Elected Member	Keeping informed	An opportunity to receive an update on the Warkworth 999 bus
		Supporting information	Relationship North)		loop bus stops service
		Presentation	Dave Hilson (Senior Service		
		External consultation	Network Planner)		
		plans	Helen Griffin (Transport Services Engagement Planner)		

#### Role of Workshop:

- (a) Workshops do not have decision-making authority.
- (b) Workshops are used to canvass issues, prepare local board members for upcoming decisions and to enable discussion between elected members and staff.
- (c) Members are respectfully reminded of their Code of Conduct obligations with respect to conflicts of interest and confidentiality.
- (d) Workshops for groups of local boards can be held giving local boards the chance to work together on common interests or topics.



#### RODNEY LOCAL BOARD UPDATE

To: Rodney Local Board

From: Geoff Pitman, Rodney Area Manager – Parks and Community

**Facilities** 

Date: 5 June 2024

Subject: Rodney Local Board – Parks and Community Facilities workshop

#### 1. Introduction

The purpose of this workshop is to provide the Rodney Local Board with an update on service delivery for the month of April.

#### 2. Details

#### **Rodney Local Board Service Delivery**

#### Workshop purpose and outcome:

- to present the monthly report on service delivery for April
- to be available to respond to any questions from the local board.

#### Key points/ highlights to note from the report include:

- contractor performance
- request for service
- project and operational delivery update.

#### Work that was initiated / completed during the reporting period include:

- capex programme update
- project status, and red flags.

#### Issues to raise and steps being taken:

no current issues to raise.





#### 3. Discussion and Officers Comments

To present the monthly report and respond to any questions the local board may have regarding service delivery.

#### 4. Recommendation/Action

This update is to provide the Rodney Local Board with information only.

#### 5. Next Steps

No next steps.

#### Attachments:

A. April report





# RODNEY Local Board Report





A swing set with scenery - The recently renewed Shelly Beach playground offers a swing set with a spectacular view over the Kaipara harbour.





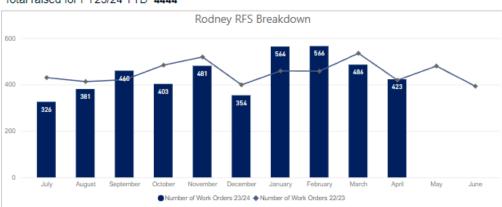
### PERFORMANCE REPORTING

Audit Results and Request for Service



#### **Request for Service Received**

#### Total raised for FY23/24 YTD 4444



<sup>\*</sup>Only includes RFS that have resulted in a Work Order for action.

#### Breakdown of Top 5 Request for Service for April

Service Name	#Received
Carpentry Maintenance Service	29
Loose Litter Collection	14
Plumbing Maintenance Service	41
Structure Maintenance and Repairs	79
Tree Maintenance - General	27

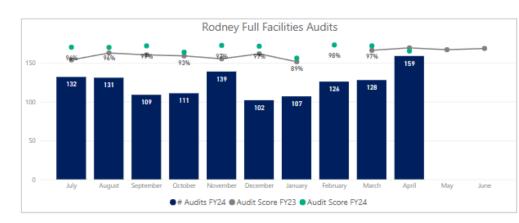
#### Breakdown of Top 5 Request for Service FY23/24 YTD

Service Name	#Received
Carpentry Maintenance Service	388
Electrical Maintenance Service	356
Plumbing Maintenance Service	592
Structure Maintenance and Repairs	668
Tree Maintenance - General	291

#### COMMENTARY

The number of requests for service has dropped compared with last month and is similar to the total number for the same month last year. Requests for service relating to buildings remains the predominate type. It is expected once the performance plan with Green by Nature is actioned these numbers should drop further.

#### **Audit Results**



The highlights and lowlights of audits undertaken FY23/24 YTD are:

Highlights YTD ▼	
Water Feature	_
Streetscapes Clean	
Sportsfields	
Litter	
Building Maintenance	

Gardens & Plants
Hard Surfaces & Paths
Streetscapes Green
Toilet
Tracks (incl. Structures)

#### **COMMENTARY**

The overall performance result has again remained steady in the mid to high 90% range which is in line with contract expectations. While the result is at an acceptable level council still has Green by Nature in formal performance management specifically in relation to gravel surfaces, gardens and pest plant control. The performance improvement plans relating to council's areas of concern are in place and being implemented.



### MAINTENANCE DELIVERY UPDATE

Corrective, preventive, risk-based and condition-based maintenance



#### **General maintenance**

**Rural roadside litter.** The bag count for this month was 363 with 4 reported illegal dumpings. The litter crews were targeting North-East Rodney.

**Rural Mowing.** This is on target with crews working in North-West Rodney.

**Rural roadside spraying.** The onset of wet & windier weather is now limiting the days this can be undertaken the teams appear to be reasonably on top of their runs with no major issues

Rural roadside pest plants ( targeted ). This crew was down in numbers due to Covid rain and wind also limited the number of spraying days.

**Reserve mowing.** On target with no major issues.

Gardens. Cleaning. Cleaning appears to be to the required standard with no major issues.

Litter. No major issues. On target.

**Track maintenance.** Some issues with the Matakana Cycleway regarding pest plant control and boardwalk maintenance. Our contractor addressed the issues immediately once notified. Further inspections of other locations to be undertaken to assess whether they are up to standard.

Cleaning. No major issues with building toilet & building interior cleaning.

Manuhiri Reserve. A new seat has been installed replacing the old memorial seat.

**Omaha spit** The beach side gate entrance has been re-opened after some minor work to re stack the rock revetment to help create safe even passage along the foreshore.

Warkworth showgrounds. A car was set on fire at the Warkworth showgrounds. It has now been removed.











### COMMUNITY PARK RANGER UPDATE

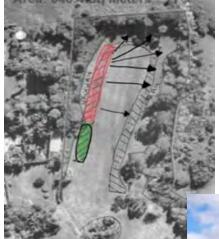


#### Rainbows End Reserve- Matakana

Rainbows End and Rivers Environmental Group Inc (REaREG) are an active volunteer group focussed on a small esplanade reserve at the end of Green rd/Martin Road. A community planting was undertaken there last winter as planned between the previous Park Ranger and REaREG. Since that planting, there has been a retrospective disagreement on the plant locations leading to a community rift which has led to community meetings and resolution options being voted on. A REaREG Special Meeting was held on April 14th and attended by 58 People.

In essence the community has decided to move a number of plants (about 150-180) from the east side in front of the houses to the west side, fringing the mangroves. Myself and the Parks and Plces Specialist will be meeting with the chair of REaREG on May 23rd to clarify the exact details of what the community wants and to ensure it aligns with the LP Management Plan 2023.

Transplanting native seedlings after one year, during winter should be no problem and minimum plant loss is expected. The community has agreed to volunteer in this task and REaREG has committed to ongoing aftercare



Showing proposed translocation of seedlings.





### ARBORICULTURE UPDATE

The cultivation of trees and shrubs



#### **Scheduled and Notable Work**

#### **Street Pruning**

None this month

#### **Parks Pruning**

- Omaha
- Coatesville
- Huapai
- Hellensville

#### **Notable Work**

**Omaha Drive** 

One of the large Norfolk pines had to be removed due to it having declined significantly.



#### Path Clearance in Helensville and Point Wells

Through the month some path clearance has taken place in our reserves. Huapai Recreation Reserve has some of its specimen Swamp Cypresses tidied up, along with accessibility restored to one of Helensville's scenic walkways.



←Before
Huapai
Recreation
Reserve

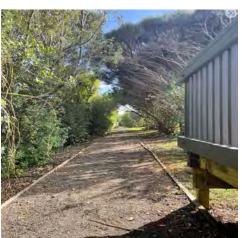
After >





←Before Helensville River Walkway

After >





### **ECOLOGICAL UPDATE**

Plants, animals and their environment



### Ferrets likely targeting petrels attempting to nest on Constable Road Local Park

Contractors doing predator control targeting ferrets reported a spike in ferret catches. During one period, three ferrets were caught. This is a lot between one trap check (around 2-3 weeks) and indicates ferrets may move seasonally into this area to target winter-breeding grey faced petrels. Targeting areas where birds are breeding is consistent with observations of stoats (another mustelid species) targeting kiwi burrows repeatedly until the kiwi chick hatches.

Grey faced petrels (photos below) have been found attempting to nest in Constable Road Local Park (where part of the currently-closed Te Henga Walkway runs), but nests were not successful.

In regional parks such as Tāwharanui, petrels have successfully established breeding populations as soon as effective predator control was implemented.

One particularly fresh ferret that looked like it had been caught a few hours prior to the trap being checked (photo right) was donated to Community Rangers for use as a display specimen as their previous display specimen had been stolen.









### **NOTIFICATIONS**

### Community leasing and land-owner approvals



Community Leasing	Land Advisory
Community lease movements	Land-owner applications received are assessed by Land Use Advisory and reviewed by Community Facilities staff. The board will be contacted for feedback in due course.
	One (1) application for landowner approval was <b>received</b> and allocated for staff review during April 2024:  NZTA have applied for landowner approval to undertake planting at
	124 Green Road, Dairy Flat.
	No applications for landowner approval were <b>approved</b> during April 2024.



### PROJECT DELIVERY— Completed projects



Area: Rodney

Kumeu Arts Centre – Stage 1 Refresh Completed

#### **Stage One Completed:**

The Kumeu Arts Centre had a previous life as a council maintenance depot. The basic shell construction was transformed by the art community team into a functional gallery and workshop. This round of works focused on weathertightness and useability.

Work completed included a full exterior repaint, with colour selection to match the recent building addition. New flooring, internal paint surfaces, furniture and lighting were also part of this package of work.

A second stage of work is planned to further reduce the exterior stormwater concerns as well as improve accessibility and user functionality of the adjoining outside spaces.

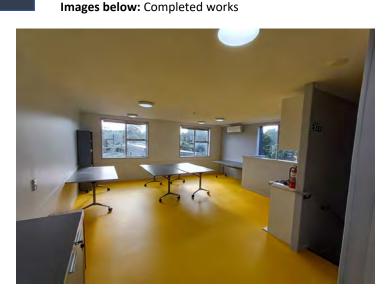
• Cost: \$130,000

Contractor: APS Property Services - sub-contracted by Green By Nature

Project Manager: Aaron Pickering



**Image left**: Prior to work starting







### PROJECT DELIVERY—Completed projects



#### Area: Rodney

#### Rodney exterior repaint programme – Wellsford Library cedar re-stain

#### **Timber Cladding Refresh**

As part of the exterior repaint programme, Wellsford Library was overdue for a timber re-stain to maintain and extend the life of the cedar cladding.

Work completed included a full building wash, prep and 2 coat re-stain of the cedar cladding to all 4 elevations as per Resene specifications and a spider web treatment spray.

- Cost: \$18k
- Contractor: Green By Nature (Coast to Coast painters)
- Project Manager: Chris Moyne





Images to left: Work in progress



Images to right:
Before and after
photographs











### PROJECT DELIVERY—Completed projects



#### Area: Rodney

#### Storm damage renewal – Snells Beach dune protection barrier

#### **Snells Beach Stage One Completed:**

Many sections of the Snells beach dune protection barrier were damaged or destroyed by the storm events of 2023. As part of the storm damage renewal project, the remnants of the post and rail barrier was replaced with a more aesthetically pleasing post and rope barrier.

A second stage of work is planned to carry out some planting to replace the plants removed by the storm and help prevent future dune erosion.

• Cost: \$19k

Contractor: Green By NatureProject Manager: Chris Moyne



Image to left : Storm damaged barrier







**Images to right :**Completed works



### PROJECT DELIVERY UPDATE

Assets being built, renewed or maintained



#### **Sandspit: Heritage Building Renewal**

#### Sandspit Heritage Renewal - School House

Work is close to completion on the old school-house building sited within Sandspit holiday park. The tired and poorly assembled building was not far away from major structural failure.

Effort has been focused on retaining and restoring key heritage features while remediating cladding/ subfloor and joinery elements.

A few final elements will be completed in early June due to contractor availability, but the building will be passed back to the camp for re-use in mid-May.

**Contractor:** ABC Ltd – Heritage builders

Budget: \$150k

Project Manager: Aaron Pickering



Photo above: Early image of school and head-masters house









### PROJECT DELIVERY UPDATE

Assets being built, renewed or maintained



### Highfield Garden Reserve: Carpark and accessway surfacing

#### **Carpark and accessway improvements**

Work is underway on the renewal of the accessway and upper carpark surface within Highfield Garden Reserve. The existing metaled surface has been a high maintenance element with regular washouts of collected metal. The new concrete pavement has been designed to slow vehicle speeds and better manage stormwater flows.

Works are expected to be completed before the end of May 2024.

**Contractor:** Warwick Rhodes Contractors

Budget: \$275k

**Project Manager:** Aaron Pickering

Photo right: Aerial view showing extent of road and carpark





Photo above and below: Base preparation in advance of new concrete pavement





### PROJECT DELIVERY UPDATE

Assets being built, renewed or maintained



#### **Shelly Beach Reserve – playspace and minor asset renewals**

Project works are nearing completion with both playspaces now open to the public once again. The difference in this reserve's look and feel, post renewal works is worth the drive out there, there is now something for most at this lovely coastal location.



#### Lower playground:

Now featuring a hammock, climbing net, spinner, dolphin rocker, sandpit and digge, mound with twin slides and arguably the best placed swings in Rodney! The playspace is accessible for most from the carpark and is complimented by additional seating and preexisting assets like the barbeque.







#### **Upper playground:**

The upper playground has been removed and an active play 'hub' now stands, featuring; a pumptrack, skate features, 4 square, double basketball court and a fitness station, beautifully landscaped with seating available.

The upper and lower playgrounds are connected by way of educational markers around the southern pathway of the reserve.







### WORK PROGRAMME UPDATE

Changes to agreed Project Delivery Programme



#### **Minor Change**

Projects affected by minor change over the previous month:

ID REF	Activity Name	Change
	2022/2023 Work Programme	No changes required
	2023/2024 Work Programme	Minor changes will be included in the proposed 2023/2024 to 2025/2026 work programme
	2024/2025 Work Programme	Minor changes will be included in the proposed 2023/2024 to 2025/2026 work programme

#### **Substantial Change**

Projects affected subject to substantial change:

ID REF	Activity Name	Change
	2022/2023 Work Programme	No changes required
	2023/2024 Work Programme	Substantial changes will be included in the proposed 2023/2024 to 2025/2026 work programme
	2024/2025 Work Programme	Substantial changes will be included in the proposed 2023/2024 to 2025/2026 work programme



### NOTIFICATIONS PROJECT DELIVERY STATUS

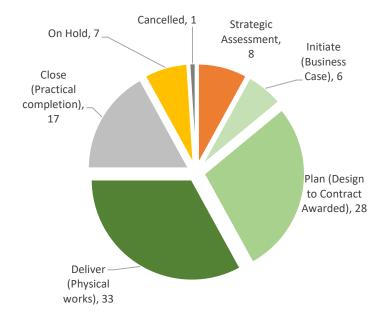


#### **Project Delivery**

**Notifications - Next Month** 

Annual work programme Local Board - Project
Status

Total Number of Projects - 100



Annual work programme Local Board - Project Status

Total Number of LDI Projects - 0

- Continue to refine the draft programme
- Prepare final programme for approval
- Plan for the wet ground conditions
- · Start the garden infill planting
- Continue with capex procurement
- Finish off dry weather dependent works.





		Initiate Preliminary design I	Detailed Design					
					023/2	2024 -	Current	year
Activity Name	RAG	Local Board Commentary	Timeline	Q1	<b>~</b>	Q2	Q3	Q4 _
Ahuroa Hall - refurbish facility	Green - On Track	Current status: Scoping of the project is underway. Next steps: Finalise the scope and prepare Business Case.	Baseline					
			Forecast/Actual					į
Big Omaha Wharf - rebuild toilet block	Green - On Track	Current status: Completed September 2023.	Baseline					
		' '	Forecast/Actual					
Bourne Dean Recreation Reserve - renew open space assets	Amber - At Risk	Current status: Project on hold. When project manager capacity allows project will progress.	Baseline					
			Forecast/Actual					!
Coatesville Recreation Reserve - refurbish hall and renew open space assets	Green - On Track	Current status: Farm fencing renewal has been completed; contracts are in place for walking track and boundary fence renewal. Waiting for physical works programme to start work.  Next steps: Commence physical works for boundary fence and track renewals. Complete tender package for building renewals, undertake clean up within drainage swale.	Baseline					
			Forecast/Actual					
Dinning Road Esplanade Reserve, Riverhead - develop toilet facilities	Green - On Track	Current status: A memo has been prepared for review at a coming 8th May local board workshop.  Next steps: Work with the recommendations post the Local Board memo review.	Baseline					
			Forecast/Actual					į
Elizabeth Street Reserve - renew open space assets	Green - On Track	Current status: Building consent lodged. Next steps: Lodge resource consent.	Baseline					
			Forecast/Actual					
Glasgow Park - develop toilet facilities	Green - On Track	Current status: Final design work is nearing completion for the toilet and wastewater system.  Next steps: Release a tender package to deliver the the new toilet facility.  Estimated investigation & design completion: May 2024.  Estimated physical works commencement: October 2024.  Estimated physical works completion: March 2025.	Baseline					
			Forecast/Actual					
Goodall Reserve - renew skate park and minor assets	Green - On Track	Current status:Project engineers and the skatepark designer are now refining the detail design. Next steps: Finalise detailed design. Estimated investigation and design completion: June 2024 Estimated physical works commenced: October 2024 Estimated physical works completion: June 2025	Baseline					
			Forecast/Actual					
Green Road - develop pathway connections	Green - On Track	Current status: Detailed design nearing completion for two pathway connections. Next steps: Lodge building consent. Estimated investigation & design completion: June 2024. Estimated physical works commencement: October 2024. Estimated physical works completion: December 2025.	Baseline					
			Forecast/Actual					i





		Initiate Preliminary design	Detailed Design				
			·	2023/	2024 - Curr	ent year	r
Activity Name	RAG	Local Board Commentary	Timeline	Q1 _	Q2 _ (	Q3 <sub>~</sub>	Q4
Harry James Reserve - renew playspace, pathways, carpark and drainage	Green - On Track	Current status: Detailed design nearing completion. Next steps: Tender physical works. Estimated investigation and design completion: June 2024 Estimated physical works commencement: September 2024 Estimated physical works completion: December 2024	Baseline Forecast/Actual			L	
Helensville A & P Showgrounds - full facility renewal	Green - On Track	Current status: Options for the replacement of the main pavilion and toilet buildings are being worked through prior to presenting to the local board for approval. Awarded contract for fencing works. Received fee proposal for surveying and assessing the wetland area for the development and management of the wetland.  Next step: Finalise the building renewal options and report to the local board. Hold the prestart meeting for the renewal of the northern shared boundary fences and commence site works.  Investigation and design completion for stage 1: January 2023.  Estimate physical works commencement- Stage 1: October 2024.  Estimated physical works completion - end of all stages: June 2029.					
			Forecast/Actual				
Helensville River Walkway - remediate slip	Green - On Track	Current status: Construction for the retaining wall commenced 22nd April and proposed to be completed by end of May 2024. Mill Road - Creek Lane walkway closed for 3 weeks while works in progress.  Next steps: Complete physical works for the practical completion handover.  Investigation and design completion: December 2023  Physical works commencement: April 2024  Estimated physical works completion: June 2024	Baseline			I	
			Forecast/Actual				
Helensville River Walkway - renew viewing platform, wharf structure	Green - On Track	Current status: Physical works completed for the second stage of renewal works to the rest of the river walkway. Some minor works still to be completed for the first stage of remedial works to the viewing platform and wharf.  Next steps: Complete the first stage of renewal works on the wharf and viewing platform.  Investigation and design completion: January 2022 Physical works commencement: June 2022 Estimated physical works completion: June 2024	Baseline				
			Forecast/Actual				
Helensville River Walkway - renew walkway and remediate slip	Green - On Track	Project completed May 2023.	Baseline Forecast/Actual				!



Status and summary updates

MAKING GREAT PLACES AUCKLANDERS LOVE

				PARKS & Co	UMMC	NITY FACI	LITIES
		Initiate Preliminary design	Detailed Design	Tender Proc	ess Cor	struction	Defects
				2023	/2024 -	Current ye	ar
Activity Name	RAG	Local Board Commentary	Timeline	Q1 _	Q2	Q3 _	Q4
Helensville, 49 Commercial Rd - comprehensive renewal	Amber - At Risk	Current status: Senior management now involved and has requested an additional scope of works to be included for the completion of the project. The contractor's updated programme is for completion of all works by the end of July 2024. The library office works to be completed early June and the hall and mezzanine spoke by the end of June. Completion of the RSA by the end of July 2024.  Next steps: Receive and review pricing for the additional scope of works. Continue to progress the works to completion. Continue with fortnightly onsite meetings and regular communications with stakeholders.					
		Investigation and design completion: September 2021. Physical works commencement: September 2022. Estimated physical works completion:July 2024.					
			Forecast/Actual				
Huapai Recreation Reserve - develop a full site plan including the redevelopment of play network	Green - On Track	Current status: Full site development plan documentation being finalised Next steps: A workshop with the local board will be undertaken to review the final site development plan.	Baseline				
			Forecast/Actual				
Huapai Recreation Reserve - renew cricket pitch	Green - On Track	Project completed October 2023.	Baseline Forecast/Actual				
Huapai Triangle - develop neighbourhood park facilities	Green - On Track	Current status: Concept design completed.  Next steps: A report will be completed for board presentation in July.  Investigation & design completion: August 2024  Physical works commencement: January 2025  Estimated physical works completion: May 2025	Baseline				
		Estimated physical works completion. May 2023	Forecast/Actual				
Huapai, Matua Road - develop new neighbourhood park	Green - On Track	Project completed June 2023.	Baseline				
			Forecast/Actual				
Kaukapakapa Hall - renew carpark accessways	Green - On Track	Current status: Traffic management survey is underway. Next steps: Agree on the preferred option with internal and external stakeholders.	Baseline				
			Forecast/Actual				
Kowhai Park - develop walkway/cycleway - stage 2	Green - On Track	Current status: Final art inclusion is being confirmed with Ngati Manuhiri. A new contract has been established to take the project through approval and consent obtainment.  Next steps: Obtain final design approval and consent. Construction tenders will be sought in April 2024.  Estimated investigation & design completion: February 2024.  Estimated physical works commencement: May 2025.  Estimated physical works completion: November 2025.	Baseline				
			Forecast/Actual				



**Activity Name** 

Kowhai Park - reroute track

Leigh - remediate tracks

Leigh - renew open space assets

Leigh Village Reserve - develop local park

Lucy Moore Memorial Park - renew structures

Mahurangi Community Building - comprehensive renewal

Kumeu Arts Centre - refurbish building including entranceway reconfiguration

## 

**RAG** 



Q1

Initiate Preliminary design Detailed Design Tender Process Construction Defects

Timeline

Baseline

Baseline

Baseline

Forecast/Actual

Forecast/Actual

Forecast/Actual

Forecast/Actual

Forecast/Actual

Forecast/Actual

Baseline

Baseline

Baseline

Forecast/Actual

PARKS & COMMUNITY FACILITIES

2023/2024 - Current year

	Status	and	summary	updates
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Į.	PROJECT DELIVERT
	Status and summary updates
	<b>,</b> , , , , , , , , , , , , , , , , , ,

Next Steps: Start physical works in early May.

Estimated investigation & design completion: June 2024. Physical works commencement: March 2024. Estimated physical works completion: November 2025.

cemetery requires consent and is still in detailed design.

Any further works to be completed under furniture & fixtures project.

until the Orewa Library contract works commence sometime in June 2024.

Current Status: Tender package for physical works has been awarded to contractor. Tree asset

Current status: The first planned stage of remedial repairs and renewal has been completed. Next steps: Design work is underway to improve the drainage and immediate areas outside of

Current status: Physical works have been awarded in April 2024. Prestart meeting has been completed for the track and small bridges. The big bridge and track down to the beach by the

Next steps: Physical works to start in Early May for the track upgrade and big bridge and track down to the beach physical works will be in FY24/25 once resource consent has been lodged

Project cancelled. Asset renewal complete at Cotterell, Wonderview and Harbour View Rd

Current status: Engage design specialist to establish feasibility and cost to develop the skate

Next steps: Report back to local board workshop to confirm if the second option concept plan

Current status: The contract has been awarded and the contractor established to site the third week of April 2024. The proposed construction programme is currently 20 weeks for completing the comprehensive renewal works. The library closed on Saturday 6 April 2024 and is currently operating from a library bus parked in the tennis courts car park. the bus is on loan

Next steps: Commence physical works. Hold fortnightly construction site meetings. Keep all

Current status: Pending structural assessment reports- One received, second due May 24

under project 28665 Rodney - renew furniture, fixtures, playspace components & minor assets. Baseline

approval has been approved and heritage approval has been granted.

Local Board Commentary

the main art centre.

and approved.

park on its existing site.

should be prepared to gain a lease renewal.

stakeholders updated on progress.

Next steps: Review assessment and scope renewal

investigation and design completion- Stage 2: June 2023 Estimated physical works commencement- Stage 2: April 2024 Estimated physical works completion: August 2024

Red - Critical

Green - On Track



Status and summary updates

MAKING GREAT PLACES AUCKLANDERS LOVE

		Initiate Preliminary design	Detailed Design				
				2023/2024 - Curr			t year
Activity Name	RAG	Local Board Commentary	Timeline	Q1 _	Q2	Q3	Q4
Mangakura - refurbish toilet block, renew carpark & minor assets	Green - On Track	Current status: Physical works are now out to tender.  Next steps: Deliver physical works.  Investigation & design completion: July 2021  Physical works commencement: October 2021  Estimated physical works completion: November 2024	Baseline Forecast/Actual				
1944 Land Miller December 19 constructive P. refurbish paragraph	Green On Trac	k Current status: The carpark renewal is complete.	Baseline				
Matakana Wharf Reserve - renew carpark & refurbish pergola	Green - On Track	Current status: The carpark renewal is complete.	Forecast/Actual	-			
Matheson's Bay - renew open space assets	Green - On Track	Current status: Major works were completed prior to Christmas.  Next steps: Further ground remediation, drainage, and playground edging renewals still to be completed.  Investigation & design completion: Completed.  Physical works commencement: October 2023.  Estimated physical works completion: November 2024.	Baseline		Ī		
			Forecast/Actual				
Mill Grove, Riverhead - renew pedestrian bridge	Green - On Track	Current Status: Bridge design with engineer to progress.  Next Steps: Review engineering and consent requirements.	Baseline				
			Forecast/Actual		'		
Minor Capital works - Rodney	Green - On Track	Current status: This project is a placeholder for urgent replacement and renewal of minor assets across community facilities in Rodney.  Next steps: Liaise with Facility Managers for any works to be completed.	Baseline Forecast/Actual				
Muriwai Village Green - renew open space assets & improve wheel play assets	Green - On Track	Current status: Concept approved by the local board on April 17th Next steps: Complete Resource Consent application and detail design	Baseline Forecast/Actual				
Murray Jones Reserve - renew carpark & open space assets	Green - On Track	Project completed November 2023.	Baseline				417
			Forecast/Actual				
Omaha - renew northern boardwalks	Green - On Track	Project completed July 2023	Baseline				417
			Forecast/Actual				
Omaha - renew walkways and signage	Green - On Track	k Project completed March 2024	Baseline				
			Forecast/Actual				
Omaha Community Centre - refurbish facility	Green - On Trac	k Project completed September 2022.	Baseline				
1		Troject completed deptema.	Forecast/Actual		4		
Omeru Scenic Reserve - renew waste water system	Amber - At Risk	Current status: Project on hold.	Baseline				
			Forecast/Actual				
Pakiri Beach - reconfigure carpark, renew signage and furniture	Green - On Track	Project completed March 2023	Baseline				4
			Forecast/Actual				4
Point Wells Foreshore Reserve - renew open space assets	Green - On Track	Current status: Prepare Resource Consent application and any further specialist investigations k required  Next steps: Prepare building consent application	Baseline				
			Forecast/Actual		السلسا	التلبلية	الللا





				PARKS & CC	ZIVIIVIOINI	I I I ACI	LITILI
		Initiate Preliminary design	Detailed Design 1		Const /2024 - Cu		
Activity Name	RAG	Local Board Commentary	Timeline	Q1 _	Q2	Q3 v	Q4
Point Wells Recreation Reserve - renew accessway & associated assets	Amber - At Risk	Current Steps- Investigate design options for renewal works Next Steps- Engage design consultant Estimated investigation & design completion Nov 2024 Estimated physical works commencement Feb 2025 Estimated physical works completion May 2025	Baseline				
			Forecast/Actual				-
Pomona Hall - refurbish facility	Green - On Track	Project completed November 2023.	Baseline Forecast/Actual				
Port Albert Recreation Reserve – refurbish toilet and renew open space assets incl. grandstand	Green - On Track	Current status: Procurement for physical works for open spaces has been completed (Phase 1) and building consent for seismic upgrade has been granted (Phase 2).  Next steps: Physical works start planned for August 2024 (Phase 1); complete detailed design for the grandstand seismic upgrade (Phase 2)					
			Forecast/Actual				
Port Albert Wharf - renew open space assets	Green - On Track	Current status: Procurement for physical works has been completed. The commissioning of the mural is underway and planned to be completed by 29 May 2024.  Next steps: Complete mural and start physical works for open spaces.	e Baseline Forecast/Actual				
Puhoi - renew community buildings	Green - On Track	Current status: The final designs incorporating seismic strengthening and flood protection measures are being completed.  Next steps: Seek consent approval and release a tender for remedial work completion.  Estimated investigation & design completion: May 2024  Physical works commencement: November 2024  Estimated physical works completion: November 2025	Baseline				
			Forecast/Actual				
Puhoi Esplanade - renew pedestrian bridge	Green - On Track	Current status: Heritage archaeology in progress  Next steps: Review heritage findings and check resource consent	Baseline Forecast/Actual				
Puhoi Pioneers Memorial Park - renew soil field	Green - On Track	Current status: The sports field renewal and regrassing has been completed for this year.  Next steps: It will remain fenced off until assessed as suitable for team play around mid May 2024.	Baseline Forecast/Actual				
		Current status: Detailed design drawings are now complete.					
Queen Street Accessway - replace bridge and walkway	Green - On Track	Next steps: Lodge building and resource consent.	Baseline				
			Forecast/Actual				





		Initiate Preliminary design	Detailed Design					
				202	23/2024	- Currei	nt year	
Activity Name	RAG	Local Board Commentary	Timeline	Q1 _	Q2	Q3	•	Q4
Rautawhiri Park - renew playspace, open space assets & install permanent pump track	Amber - At Risk	Current status: Project on hold. When project manager capacity allows project will progress.	Baseline					
			Forecast/Actual					
Riverhead Point Reserve - develop playspace and walkways	Green - On Trad	k Project completed August 2022	Baseline Forecast/Actual					
Riverhead War Memorial Park - optimise play space, renew carpark and minor assets	Green - On Trac	Current status: Physical works underway to complete main project works. Tender negotiations are underway to deliver the skatepark.  Next steps: Complete all remaining physical works, including the skatepark.  Estimated physical works completion: December 2024	Baseline					
			Forecast/Actual					
Riverhead War Memorial Park - renew pavilion	Green - On Trac	Current status: Design works, including seismic strengthening works and now complete.  Next steps: Lodge building consent.  k Estimated investigation & design completion: June 2024.  Estimated physical works commencement: October 2024.  Estimated physical works completion: June 2025.	Baseline					
			Forecast/Actual					
Rodney - implement active recreation improvements	Green - On Trac	Current status: Rautawhiri carpark lighting complete. Next steps: Apply for resource consent to enable annual sand importation to Sandspit.	Baseline					
		Estimated project completion: December 2024.						
			Forecast/Actual					
Rodney - refurbish community buildings	Amber - At Risk	Project on hold pending Strategic Assessment	Baseline					
			Forecast/Actual					
Rodney - remediate buildings identified with asbestos	Green - On Trac	Current status: Final work being complete, electrical. Scaffolding is down.  Next steps: Complete physical works with window install and issue Practical Completion  Certificate	Baseline					
			Forecast/Actual					
Rodney - renew carparks	Green - On Trac	Current status: Work is underway on the accessway and carpark at Highfield Reserve.  Next steps: Oversee the delivery of the road and carpark renewal at Highfield Reserve, Algies Bay.  k  Estimated investigation & design completion: May 2024  Physical works commencement: November 2023  Estimated physical works completion: November 2025	Baseline					
			Forecast/Actual					1



Status and summary updates

MAKING GREAT PLACES AUCKLANDERS LOVE

		Initiate Preliminary design	Detailed Design 1					
				20:	23/2024	- Curr	ent yea	ar
Activity Name	RAG	Local Board Commentary	Timeline	Q1	Q2	_ C	23	Q4
Rodney - renew coastal assets	Green - On Track	Current Status:  Snells Beach dune protection - Works complete  Martins Bay stair storm damage repair - Works scheduled w/c 22nd April  Buckleton Beach seawall repair - Pricing received and under review.  Warkworth Wharf pontoon repair - Pricing received and under review  Baddeley Beach storm damage repair - Scoping and pricing in progress  Sandspit seawall repair - Scoping and pricing in progress  Whangateau boatramp and steps - Scoping and pricing in progress  Mathesons Bay seawall repair - Scoping and pricing in progress  Next Steps:  Snells Beach dune protection - Complete works April 2024  Martins Bay stair storm damage repair - Complete works 2024  Buckleton Beach seawall repair - Raise contract and schedule works  Warkworth Wharf pontoon repair - Raise contract and schedule works  Baddeley Beach storm damage repair - Raise contract and schedule works  Sandspit seawall repair - Raise contract and schedule works  Whangateau boatramp and steps - Raise contract and schedule works  Mathesons Bay seawall repair - Raise contract and schedule works	Baseline					
		, ,	Forecast/Actual					
Rodney - renew fencing, bollards and gates	Green - On Track	Current status: Fencing renewals within the Warkworth Showgrounds will be completed in March. Work is ongoing at Green Rd.  Next steps: Further sites will see replacement fencing and bollards later in the financial year.  Estimated investigation & design completion: Staggered to deliver multiple stages of works.  Physical works commencement: March 2022.  Estimated physical works completion: May 2026.	Baseline					
			Forecast/Actual					<u> </u>
Rodney - renew furniture, fixtures, playspace components & minor assets	Green - On Track	Current status: Renewal work scoping and pricing in progress.  Next steps: Issue contract and schedule works  Estimated investigation & design completion: Staggered to deliver multiple stages of works.  Physical works commencement: December 2022.  Estimated physical works completion: May 2026.	Baseline					
			Forecast/Actual					
Rodney - renew sand fields	Green - On Track	Current status: A confirmed programme is still to be determined.  Next steps: Complete project scope.  Estimated investigation & design completion: July 2024  Physical works commencement: November 2024  Estimated physical works completion: November 2025	Baseline					
			Forecast/Actual					i





		Initiate Preliminary design	Detailed Design	Tender Pro	cess C	onstruction	Defects
			·	2023/2024 - Current		- Current yo	ear
Activity Name	RAG	Local Board Commentary	Timeline	Q1	Q2	_ Q3 _	Q4
Rodney - renew signage	Green - On Trac	Current status: Scoping in progress for review and renewal of other reserve signage  Next steps: Complete scoping and request pricing.  Estimated start date for next works- June 2024  Estimated physical works completion: May 2026.	Baseline Forecast/Actual				
Rodney - renew sports asset components	Green - On Trac	Investigation and design completion: February 2023 Physical works commencement: November 2023	Baseline		Γ		
		Estimated physical works completion: June 2027	Forecast/Actual		4		
Rodney - renew toilet components	Green - On Trac	Current status: Consents gained, Physical work commencing May 2024  Next steps: Commence Physical works	Baseline Forecast/Actual				
Rodney - renew track & pathway networks - stage 1	Green - On Trac	Current status: This financial years planned works have been completed.  Next steps: Review the programme and confirm the next track priority renewal.  Investigation & design completion: February 2023.  Physical works commencement: April 2023.  Estimated physical works completion: May 2026.	Baseline				
		Estimated physical works completion. Way 2020.	Forecast/Actual				
Rodney - renew track & pathway networks - stage 2	Green - On Trac	Current status: Closed project  Next steps: This has now been delivered as part of the #40316 Rodney - respond to storm damage - tracks and pathways project.	Baseline				
			Forecast/Actual				
Rodney - replace open space garden infrastructure & irrigation systems	Green - On Trac	Current status: Warkworth & Helensville garden upgrades complete.  Next steps: Investigate further renewals for upcoming year.	Baseline Forecast/Actual				
Rodney - respond to storm damage - buildings	Green - On Trac	Current status: Physical works are underway at the specified sites.  Next steps: Complete physical works.	Baseline Forecast/Actual				
Rodney - respond to storm damage - open space assets	Green - On Trac	Current status: Engage Consultant for drainage remediation works at Muriwai Village Green to prepare consent documentation and scope of works.  Next steps: Lodge consent for the proposed works at Muriwai Village Green.	Baseline				
			Forecast/Actual				





		Initiate Preliminary design	Detailed Design					
				20	23/20	24 - C	urrent y	ear
Activity Name	RAG	Local Board Commentary	Timeline	Q1	, a	2 -	Q3 _	Q4
Rodney - respond to storm damage - tracks and pathways	Green - On Track	Current status: Complete schedules and tender documentation ready for tender in FY24/25 - Snells Beach- pathway support (200m south of the carpark) - Matakana Wharf Reserve- tracks - Brick Bay/Horseshoe Bay- track network - Campbells Reserve- tracks - Kowhai Reserve- walkways - Manuhiri Reserve- pathways - Hauiti Street- walkway cracks - Jeroboam Loop, Accolage Blvd- pathways  Next steps: Start detailed designs and consents applications ready for physical works in FY24/25	Baseline				I	
			Forecast/Actual					
Rodney Community Centre Network - renew furniture, fixtures and fittings	Green - On Track	Current status: Tables delivery to South Head Hall, Kaukapakapa Hall, Wainui Hall, Tauhoa Hall, Te Hana Hall, Warkworth Hall and Shoesmith Hall and delivery of chairs to Kaukapakapa Mermorial Hall, Leigh Community Hall, Shoesmith Hall, South Head Hall, Tauhoa (Victoria) Hall and Wainui Hall have been completed.  Next steps: Electrical upgrade at South Head Hall is planned for May 2024; finalise scope for remaining halls.	Baseline					
			Forecast/Actual					<u> </u>
Rodney Library Network - renew furniture, fixtures and fittings	Green - On Track	Current status: Interior refurbishment of Kumeū Library completed July 2023.  Next steps: Coordinate completion of furniture and fittings fit out of the Snells Beach library in conjunction with the Mahurangi East and community centre renewal project (see also ID 20549).  Estimated investigation and design completion: May 2024  Physical works commencement: June 2024  Physical works completion: June 2025	Baseline Forecast/Actual					
Rodney Town Centre Revitalisation - implement centre plan - stage 2 - Warkworth	Amber - At Risk	Current status: The Warkworth Town Centre Plan was adopted on 29 Nov 2023 RD2023/206	Baseline					
Rodney Town Centre Revitalisation - Implement Centre plan - stage 2 - Warkworth	Alliber - At Risk	and has been placed on hold.						
Rodney Town Centre Revitalisation - implement concept plan - stage 2 - Helensville	Green - On Track	Current status: Auckland Transport encroachment license and land owner approval pending.  Next steps: Tender physical works.  Investigation and design completion: July 2024  Physical works commencement: September 2024  Estimated physical works completion: February 2025	Forecast/Actual  Baseline  Forecast/Actual					



Sandspit - refurbish historic buildings

Sandspit Wharf - refurbish managers house

Shoesmith Hall - refurbish facility

Sinclair Park - rebuild pavilion

Snells Beach - renew open space assets

Snells Beach Area - investigate toilet provision

Shelly Beach Reserve - renew play spaces & minor assets

Sinclair Park - renew open space assets & install pathway connectors & pump track

**Activity Name** 

### PROJECT DELIVERY Status and summary updates

RAG

Green - On Track

Amber - At Risk

Green - On Track

Local Board Commentary

Next steps: Close project.

Green - On Track Physical works commencement: February 2024.

managers house heritage building

Investigation & design completion: Partially complete Physical works commencement: February 2024. Estimated physical works completion: April 2025.

Current status: Physical works continue to progress well.

Project on hold pending Strategic Assessment

Estimated physical works completion: June 2024.

Project on hold pending Strategic Assessment

Current status: Work is nearing completion the old school house. The remediation work should

provide many more years of use and has restored a number of heritage features. Next steps: Work through the remaining items while undertaking further investigation of the

Current status: Initial layout concepts and service assessments are being completed.

Estimated physical works completion: To be advised (once commencement date is agreed).

Current status: This project will proceed once the next round of funding has been confirmed.

Current status: To be planned in conjunction with Whisper Cove coastal protection works -

Current status: A service review is needing to be completed before this project can move

Next steps: Progress concept designs and stakeholder engagement.

Next steps: To to define and develop a clear scope to progress planning.

Estimated investigation & design completion: November 2024.

Next steps: Review report finding and plan and scope works.

Estimated investigation & design completion: October 2024

Physical works commencement: October 2025 Estimated physical works completion: May 2026

Next steps: Complete further plans on the back of the service review.

Physical works commencement: March 2024. Estimated physical works completion: November 2025.

Green - On Track Currently pending ecological report.

forward.

Estimated investigation & design completion: June 2024. Estimated physical works commencement: To be advised.

Q1

Initiate Preliminary design Detailed Design Tender Process Construction Defects

Timeline

Baseline

Baseline Forecast/Actual

Baseline

Baseline Forecast/Actual

Baseline

Baseline

Baseline

Baseline

Forecast/Actual

Forecast/Actual

Forecast/Actual

Forecast/Actual

Forecast/Actual

Forecast/Actual

PARKS & COMMUNITY FACILITIES

2023/2024 - Current year





		Initiate Preliminary design	Detailed Design					
					T		ent yea	
Activity Name	RAG	Local Board Commentary	Timeline	Q1 ,	Q2	- (	Q3	Q4
Sussex Terrace, Riverhead - develop greenway plan	Green - On Trac	Current status: Track plans and specifications are in the final stage of approval.  Next steps: Confirm and approve final designs to enable consents to be obtained.  k Estimated investigation & design completion: May 2024  Physical works commencement: October 2024  Estimated physical works completion: May 2025	Baseline					
			Forecast/Actual					į
Tapora - investigate hall options	Green - On Trad	Current status: Investigations have identified a number of failing elements with the building. These include seismic constraints, subfloor compliance and key structural elements. Stakeholder consultation is underway.  Next steps: Prepare internal reports for wider review. Investigation process only, no build.  Estimated investigation & design completion: May 2025  Physical works commencement: Not applicable.  Estimated physical works completion: Not applicable.	Baseline					
			Forecast/Actual					!
Tapora - renew open space assets	Green - On Trad	Current status: This project is progressing well, with completion now planned for late May. The renewal project is working in closely with the adjoining community nursery development.  Next steps: Monitor works and manage stakeholder interests.  Investigation & design completion: Complete.  Physical works commencement: February 2024  Estimated physical works completion: May 2024	Baseline					
			Forecast/Actual					
Te Hana Reserve – rebuild playground and renew open space assets	Green - On Trad	Current status: Undertaking Mana Whenua Consultation.  Next steps: Complete mana whenua consultation and concept for local board approval.	Baseline					
			Forecast/Actual					
Ti Point Road - refurbish toilet block and park structures	Green - On Trad	Current status: Exterior artwork on the toilet block was completed in December.  Next steps: Confirm Iwi input and support for further works around this sensitive coastal area.  Investigation & design complete September 2022.  Physical works commencement: November 2022.  Estimated physical works completion: June 2025.	Baseline Forecast/Actual					
Tomarata Dune Lakes Reserve - renew and reconfigure permeable driveway/carpark	Green - On Trac	k Project completed November 2023.	Baseline					
ornardia bane takes reserve Tenew and recornigate permeable universal/carpaix	GICCH OITHAG	rioject completed november 2023.	Forecast/Actual					-





	<u> </u>			PARKS & C	OMML	INITY FAC	ILITIES
		Initiate Preliminary design	Detailed Design			nstruction Current y	
Activity Name	RAG	Local Board Commentary	Timeline	Q1	Q2	1 '	Q4
Waimauku Memorial Hall - renew heritage facility - stage 2	Amber - At Risk	Current status: Detailed design to be finalised including seismic strengthening to the pile foundations.  Next steps: Receive final design for review. This project is being undertaken in collaboration with Heritage.  Estimated investigation and design completion: June 2024  Estimated physical works commencement: October 2024  Estimated physical works completion: March 2025	Baseline				
			Forecast/Actual				
Warkworth Library Complex - remediate structural components	Amber - At Risk	Current status: Resource consent granted. Additional invasive structural investigations undertaken to determine the extent of the seismic strengthening works required.  Next steps: Complete detailed design once the seismic design has been confirmed. Lodge building consent.  Estimated investigation and design completion: May 2024  Estimated physical works commencement: September 2024  Estimated physical works completion: February 2025	Baseline				
			Forecast/Actual				
Warkworth Masonic Hall - refurbish interior	Green - On Track	Project completed June 2023.	Baseline				
Warkworth Showgrounds - renew sand fields 1, 2 & 3	Green - On Track	Current status: Almost full cover achieved for the kikuyu turf grow-in. Location of Irrigation booster pump confirmed for installing next month. Renewal of the gravel band drainage in the adjoining No. 4 soil field added into the scope of works to complete in April 2024.  Next steps: Complete turf grow-in by end of March 2024 for handover of the No. 3 sand field. Renewal of the other two sand fields to be done over the next two summers following consultation with the key stakeholders.  Investigation and design Completion: May 2023  Physical works commencement: January 2024  Estimated physical works completion: March 2026	Baseline Forecast/Actual				
Warkworth Showgrounds - renew sports lighting	Green - On Track	Project completed February 2023.	Baseline				
Warkworth, 14 Baxter Street - remediate carpark - stage 2	Green - On Track	Current status: Initial concept designs are currently being reviewed for further development. The primary contact within the design consultancy has left the company. This may add some delay.  Next steps: Proceed with detailed design processes towards approval and consent obtainment.  Estimated investigation and design completion: Staged. Stage one June 2024.  Estimated physical works commencement: December 2024.  Estimated physical works completion: To be determined.	Baseline				
			Forecast/Actual				



Status and sumr	AUCKLANDERS LOVE PARKS & COMMUNITY FACILITIES							
		Initiate Preliminary design	Detailed Design T		ess Cons /2024 - Co			
Activity Name	RAG	Local Board Commentary	Timeline	Q1	Q2	Q3	Q4	
Wellsford Centennial Park - renew major assets	Green - On Track	Current status: Working through power undergrounding design with Vector. Hardcourt designs are close to completion.  Next steps: Plan to complete undergrounding power around hardcourts before the coming hardcourt renewals later this year.  Investigation & design completion: Staged. First stage December 2023.	Baseline					
		Physical works commencement: September 2024. Estimated physical works completion: June 2028.	Forecast/Actual					
Wellsford Community Centre - facility renewals - stage 2	Green - On Track	Current status: During the stage two renewal works there was evidence of possible deterioration to the columns surrounding the drama room and north elevation. It was also noted that the drama room aluminium door frames and ground levels may be causing water tightness issues. These items were unforeseen until the renewal works were underway. Final report from consultant on the outcome of the investigations and recommendations completed. Report is currently being reviewed by Quantity Surveyor to provide high level costings in order to make an application to the Central Risk Fund.  Next steps: Receive a proposal for professional services to carry out detail design, tender documentation, consent and construction monitoring work. Include these costings in the Central Risk Fund application. Once all pricing has been received, make the application.	Baseline					
			Forecast/Actual					
Wellsford, 118 Rodney Road - rebuild public toilet block	Green - On Track	Project completed June 2023	Baseline Forecast/Actual					
Whangateau Reserve - rebuild toilet blocks, renew waste water system & renew hall roo		Current status: Construction works for the replacement of the hall roof commenced. Decayed timber and borer found in the roof framing that will need to be remedied. Some interior water damage in the hall during a recent rain event to be added to the scope of works for renewals in consultation with Heritage. Tender for civil site works for demolishing existing toilet block next the hall and installing a new Permaloo prefabricated toilet closes 19 April 2024.  Next steps: Receive tender evaluation and recommendation for the toilet renewal. Progress haroof replacement and remedial repair works. This project is being delivered in a collaborative manner with the heritage team.						
	Green - On Track	HALL TOILET BLOCK Investigation and design completion: June 2023 Physical works commencement: February 2024 Estimated physical works completion: June 2024  HALL ROOF REPLACEMENT Investigation and design completion: August 2023 Physical works commencement: February 2024 Estimated physical works completion: May 2024	Baseline					
			Forecast/Actual					
William Fraser Reserve - rebuild toilet amenity block	Green - On Track	Project completed May 2023.	Baseline Forecast/Actual					

# Draft Waste Management and Minimisation Plan 2024

Update on public consultation Rodney Local Board

May-June 2024: Waste Solutions





# Purpose

- Provide a summary of public consultation findings
- Answer questions related to the consultation submissions.

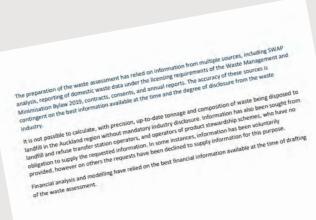




# Context



# **Draft Waste Plan 2024**







Plans and waste assessment available here: <u>Have YourSay website</u>

# Why it matters

- Draft WMMP 2024 retains 2040 regional zero waste vision and outlines
  - principles to guide decision-making
  - **targets** for 2024-2030
  - priorities and actions for 2024-2030 to achieve those targets.
- Aligned with national direction, iwi and key stakeholder input and now tested with the public
- Forms basis for our 6-year waste work programme
- Includes changes to services with rates-funding implications (LTP and Annual Budget)
- Enables us to receive and spend waste levy funding from central government.



# Rodney Local Board Draft Waste Plan views — August 2023

Resolution: RD/2023/128 (full resolution found here)

Summary of key local board feedback:

#### Pathway to zero waste

- request that the new nationwide waste regulations be in line with the nationwide waste strategy
- concern nationwide standardisation of recyclable materials means previously recycled items will go to landfill.

#### Focus areas for commercial waste streams

- support focusing on commercial waste as this is a huge contributor to waste to landfill
- request that the food scrap collection service be rolled out to the commercial sector
- support the importance of product stewardship as this will reduce waste in this area.

#### Advocating for a circular economy

- advocate for an increase in waste levy to \$140 per tonne for recycling alternatives to compete in this market
- request the waste minimisation fund prioritises funding innovation and projects with long term reduction in waste as opposed to funding one off events
- request council investigate the possibility of de-privatising landfill operations in favour of being delivered by council-controlled organisations with a focus on better environmental outcomes rather than just profitability
- request council advocate Zero-Waste policies to be recognised in the Resource Management Act and legislative space.

# Public consultation 28 Feb-28 March 2024

## **Communications and engagement pathways**

- Online in 8 languages & NZSL / video recordings / 2 webinars
- AKHaveYourSay regionwide, including Islands
- Working directly with iwi
- Community partners spread the word
- Mailout to commercial & community stakeholders
- NZME communication campaign
- Council advisory panels
- Council communications OurAuckland, People's Panel, social media.



# Public consultation 28 Feb-28 March 2024

## **Written submissions**

- 7-question feedback form
- Email.
- Verbal input
- 10 public AKHaveYourSay events
- 2 regional organisation events



# Feedback form questions

- 1) Direction of the plan.
- 2) Priorities for action.
- 3) Hauraki Gulf Islands Plan.
- 4) Any other comments.





# Feedback form questions / Priorities for Action



- 1. Strengthen ways of working with mana whenua **and** deliver on Māori outcomes.
- 2. Continue expanding and strengthening the Resource Recovery Network and its services



- 3. Target construction and demolition waste
- 4. Focus on organics, plastics, packaging, textiles and biosolids
- 5. Strengthen our disaster preparedness and climate change mitigation, adaptation and resilience



- 6. Move up the waste hierarchy including source reduction, reuse and right to repair
  - 7. Implement the Container Return Scheme and other mandatory product stewardship



- 8. Support Aucklanders to use their kerbside bins effectively + shift to rates-funded
- Transition to a fortnightly rubbish collection
- 10. Accelerate efforts re council's operational waste
- 11. Address litter and illegal dumping to protect health and the environment



12. Work in partnership with others to achieve our Zero Waste vision

# Who we heard from



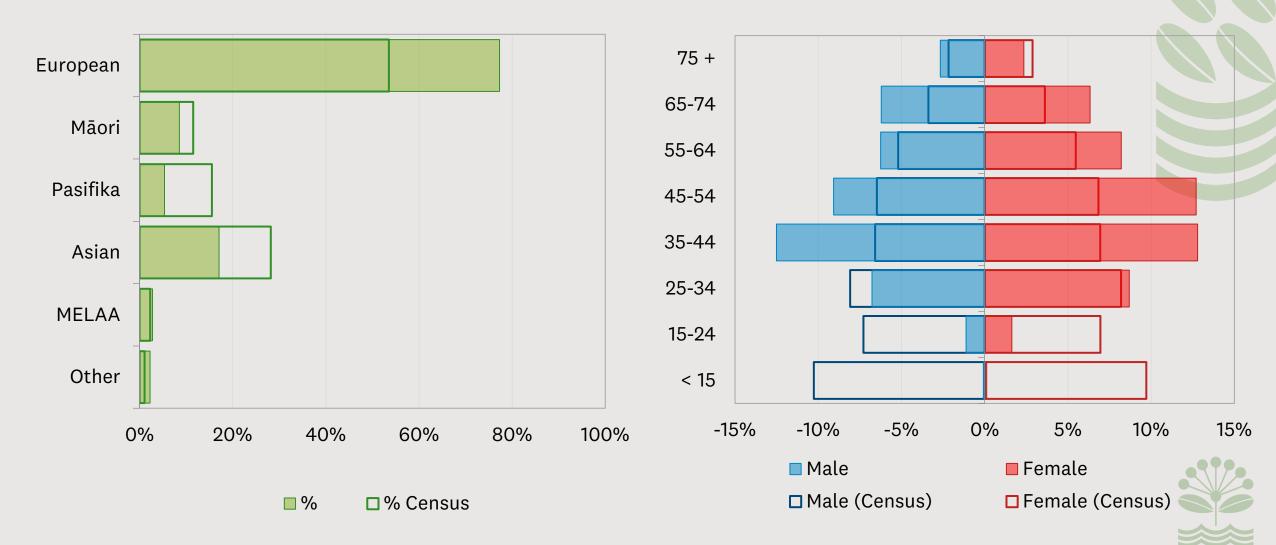
# Regional and local submission numbers

- 2737 total number of submissions
- + 1410 responses from public events
  - 2669 submitters identified their local board
    - 115 submissions from Rodney
- including:
- 2 from Community Recycling Centre (CRC) partners
- 1 from Sandspit Residents and Ratepayers Association
- **1** from Federated Farmers
- 1 from CivilShare/3PM Ltd (business and construction solutions)



# Regionwide Demographics

compared with census profile







# Q1. Support for the regional plan

## **Regional view**

Submissions 2626

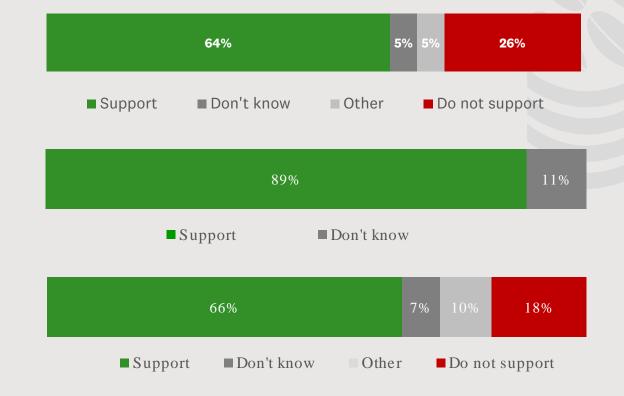
AKHave YourSay events feedback

135

114

## **Rodney view**

Submissions



#### Localthemes

• Should target larger waste streams, waste producers, more options for reuse / repair / recycling (16 submissions).

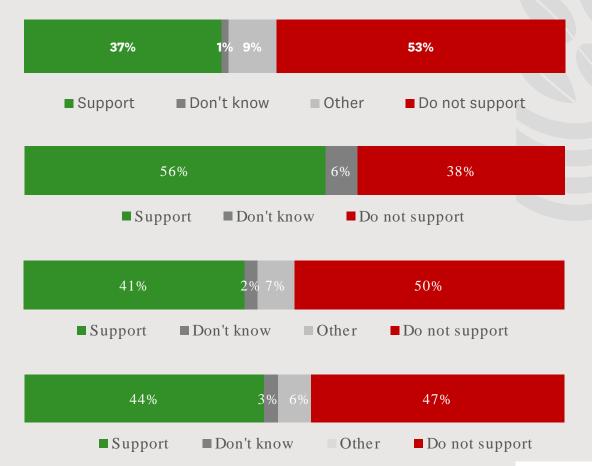


# Q2A: Fortnightly rubbish

## **Regional view**

Submissions	2683
AKHave YourSay events feedback	798
Submissions + AKHave YourSay events feedback	3481

Submissions	11



#### Localthemes

**Rodney view** 

- Concern about ability to cope too much waste (20) odours / pests (13)
- Predict increased litter / illegal dumping / using neighbours' bins (10)
- Supporters could manage / achievable (13).



# **Q2B** and **Q2C**: Other regional priorities

Priority Region-wide Rodney



**Local themes:** Concerned it will increase costs (incl. rates/compliance costs) (7 submissions)



**Local themes:** Agree these materials should be prioritised (11 submissions)



# **Q2D** and **Q2E**: Other regional priorities

Priority

Region-wide

Rodney

n=

7%4% 16%

n=

113

N=
Support Don't know Other Do not support

Support Don't know Other Do not support

Local themes: Container return scheme / product stewardship worked well in past/overseas (16 submissions)

Litter and illegal dumping



**Local themes:** Use fines and/or cameras (12 submissions)

Opposed to reduction of litter bins / want more public bins (for recycling, rubbish, food scraps, dog poos)

(12 submissions)



# **Q3: Kawau Island**

### **Comments from Rodney submitters**

- Island costs should not be subsidised by region (2)
- Involve locals in decision-making (2).

#### **Comments from all submissions**

- Involve locals in decision-making (6)
- Island costs should not be subsidised by region (6).

## **Sandspit Residents and Ratepayers Association**

Concern over Kawau Island waste enclosure noting pristine environment.

Seek to have the spit designated a 'refuse free area'.

Suggest options for long term solution and seek involvement in discussion.





## Local Organisations: Community Recycling Centre (CRC) Partners

#### **Localised and Mahurangi Wastebusters**

#### **Supports**

- the direction and priorities including fortnightly rubbish as it will reduce waste to landfill and greenhouse gases, with support for large households as needed
- Mandatory site waste management plans for construction and demolition waste
- Local, community-led organics collections and processing where it makes sense (Localised).

#### **Suggests**

- The council rule out mixed waste incineration
- Support business models based on service, hire and repair (Mahurangi)
- Option to provide Kawau residents with vouchers to drop their waste/ recycling to the Warkworth Community Recycling Centre (Localised).



## **Local Organisation: 3PM Ltd / Civilshare**

#### Construction and demolition and industry waste

- Need industry buy in
- Support increased waste levies for industry, but decreased costs for households
- Supports education/behaviour change initiatives for industry, offering incentives to change.

## Regional organisation: Federated Farmers

- support fortnightly rubbish for residential areas; noting that rural households use food scraps for stock; garden organics are composted
- seek education and subsidies for farmers to encourage the use of alternative waste disposal options including AgRecovery and Plasback
- free drop off hubs and events for farm plastics
- council to provide feedback on alternative rural waste stream solutions we will implement
- further measures to reduce dumping reduced transfer station costs, signage, surveillance, enforcement
- education and behaviour change for rural areas especially farmers.

# Next steps

Rodney Local Board views — June agenda report.

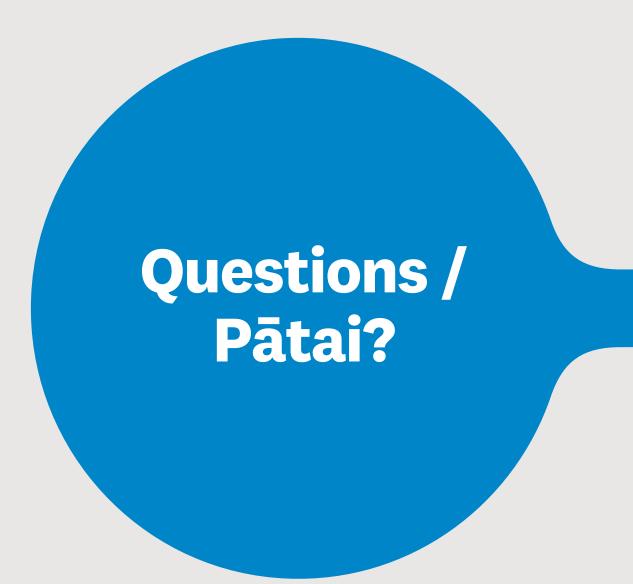
Today Recommendations Public Workshops and Consultation for changes. WPAG CONSULTATION Report to local and and PEPC alongside Longboards workshops amendment Term Plan May-June 2024 Feb-March 2024

July-August 2024

Seek approval from PEP Cttee for Recommended WASTE PLAN 2024

Aug – Sept 2024









# **Rodney Readiness**

A Report on development and results from the Rodney Readiness Survey



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#### Acknowledgments

CoSynergy would like to acknowledge that the Rodney Readiness questionnaire and survey were developed through facilitated input from:

- Warkworth Community Resilience Group
- South Kaipara Community Emergency Network
- Rodney Strategic Broker
- Rodney North Community Resilience Group Cluster
- Rodney Neighbourhood Support
- Mahurangi West Community Response Group
- Muriwai Community Emergency Network Group
- Kumeū Emergency Network
- Hobsonville Emergency Response Group
- Auckland Emergency Management (AEM), and
- Auckland Council Recovery Unit

June 2024.

#### Introduction

Recent weather events and their impacts have raised Rodney Local Board concerns regarding Rodney community readiness in disaster situations. Nationally, devasting floods and fires have created a heightened awareness of the need for communities to be better prepared for disaster events. This trend is predicted to worsen with the Ministry for the Environment reporting that the Inter-governmental Panel on Climate Change (IPCC) have projected that 'floods across the world will continue to become more frequent between now and 2050'. NIWA also predict 'an increase in the frequency and extent of atmospheric rivers affecting Aotearoa New Zealand'. As well as more intense wet weather, Fire and Emergency New Zealand report that based on the science-communities best understanding, 'the warmer climate will cause an increase in extreme fire weather days and longer fire seasons, as well as more meteorological droughts. The Rodney Local Board want to better understand how communities across Rodney are preparing for more extreme weather and other disaster events.

#### Rodney Local Board and Climate Change

The effects of climate change on the Rodney Local Board area have been assessed as part of Te Tāruke-ā-Tāwhiri, Auckland's Climate Plan. The Local Board highlight in their 2023 plan a number of communities that are vulnerable to coastal inundation and flooding including Parakai, Helensville, and Point Wells, Whangateau, areas of Omaha, Warkworth, Kumeū, Waimauku, Whangaripo,. The Auckland Recovery Office have also identified areas where homes have been significantly impacted by weather related events, most notably Muriwai and also Waimauku, Huapai, south of Makarau and Dairy Flat. The Rodney Local Board plan highlights the important role Local Boards play in supporting Auckland's response to climate emergency. The Board see this as an opportunity to work together as a community for a way forward. The plan identifies a range of actions, one of which is to 'Support communities to develop local community emergency leadership groups and emergency action plans'. As a starting point, the Rodney Local Board are keen to better understand community readiness.

#### Rodney Readiness Project Purpose

The Rodney Readiness project was initiated to identity community emergency initiatives across Rodney, from established groups to fledgling associations, and the key factors contributing to being prepared. The key deliverable of the project has been the facilitation of a tool in the form of a survey and corresponding report and dashboard. The report supports both the Rodney Local Board understanding of readiness, as well as communities, and opportunities to work together and where support can best be targeted.

#### **Terms Defined**

#### Community Initiative

The term 'community initiative' is used to refer to any group, organisation or person who is currently leading or actively seeking to develop community emergency or disaster response in their community of place. This includes collaborative groups coming together for the specific purpose of planning and organising community emergency preparedness; working groups of organisations where community emergency preparedness is not their primary focus; hall committees or other venues who are keen to open their doors to the community in an emergency event; and individuals who have had involvement in recent events and are seeking others in their local area to develop thinking and planning for community preparedness.

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<sup>&</sup>lt;sup>1</sup> https://environment.govt.nz/news/the-science-linking-extreme-weather-and-climate-change

<sup>&</sup>lt;sup>2</sup> https://www.fireandemergency.nz/about-us/our-commitments/our-climate-is-changing.

<sup>&</sup>lt;sup>3</sup> Rodney Local Board Plan 2023; pg 11

#### Community Readiness

Readiness is defined as, 'a willingness or state of being **prepared** for something'.<sup>4</sup>. In this report the term is referenced in the context of the emergency management cycle shown below – to mitigate, prepare, respond and recover. Specifically, we are referring to the 'readiness' of Rodney community initiatives in being prepared to support their community of place in an emergency event. These events can vary based on a range of hazards and resulting impacts. In this context 'readiness' does not refer to individual household preparedness.



#### Rodney Readiness Questionnaire Development

Key to the Rodney Readiness project has been the development of a tool, in the form of a questionnaire, to better understand community readiness across Rodney. A council working group was established, facilitated by CoSynergey, to provide expert guidance and input. This included Auckland Emergency Management and Recovery Unit. Community input and local expertise was also valuable in framing and developing the questionnaire.

#### Strategic Framing

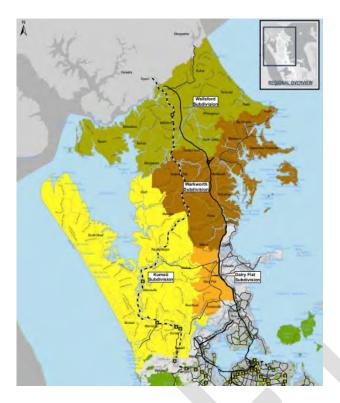
The Rodney Readiness Questionnaire was developed taking the basic framing of a balanced scorecard, identifying four key areas underpinning readiness. These four areas are: Planning and Process; Assets and Resources; Community Outreach and; Sustainability, Growth and Learning. In a traditional score card approach these are linked to an overall vision and strategy. The Local Board are perhaps best placed to provide this, guided by the outcome in the 2023 Rodney Local Board plan 'Our people support each other, have what they need to live well and are able to adapt to change'.

#### Rodney Local Board Area

The Rodney Local Board area makes up 44 percent of the total land area of the Auckland Region. Statistics NZ estimates the population is around 81,000 in 2023<sup>5</sup>. Rodney is largely rural and includes Kawau Island, Muriwai, Kumeū, Helensville, Riverhead, Warkworth, Matakana and Wellsford as well as many other smaller communities. The Rodney Readiness Project has used the Rodney Local Board boundary map with four subdivisions to identify community emergency initiatives. This includes North Rodney (Wellsford subdivision), Central Rodney (Warkworth subdivision), East Rodney (Dairy Flat subdivation), and South Rodney (Kumeū subdivision).

<sup>&</sup>lt;sup>4</sup> https://dictionary.cambridge.org/dictionary/english/readiness

<sup>&</sup>lt;sup>5</sup> https://rep.infometrics.co.nz/rodney-local-board/population/growth



#### Community Input and Engagement

Local community emergency initiatives were identified by way of online research, AEM and council information, and contacting local community organisations. Initiatives were also identified and engaged through community emergency network clusters and cluster organisers. This included presenting and seeking input at the Auckland North Emergency Cluster Group meeting organised by Rodney Neighbourhood Support. In South Rodney, the South Kaipara Emergency Network group and CoSynergy, supported by AEM, and Recovery Office organised an inaugural meeting of six initiatives from across the area with facilitated discussion.





South Kaipara Network Hui 2024

A number of individual contacts and one on one meetings were also held. Approaches were made to several community and educational organisations across East Rodney. Only one potential intiative was identified and sent the quesionnaire and link. Capacity and time to partake in community emergency planning and readiness was identified as a significant barrier. A presentation was also given at the Auckland North-West Community Emergency Resiliency Network Hui organised by the Hobsonville Emergency Response Group. While the scope of the Hobsonville hui was much wider than Rodney, groups asked if the Rodney Readiness Questionnaire may be available in the future for initiatives outside of Rodney. Identifying that the questionnaire could also support community initiatives in better understanding their own level of readiness, direct contribution to the framing and questions was included from Rodney Neighbourhood Support, and initiatives in Kumeū, Muriwai, South Kaipara, Hobsonville, Mahurangi West and Warkworth.

#### Mana whenua and Marae

The Rodney Local Board acknowledge Te Uri O Hau, Ngāti Manuhiri and Ngāti Whātua o Kaipara as mana whenua of the Rodney rohe.<sup>6</sup>. There are six marae across Rodney, five are affiliated with Ngāti Whātua which include Te Aroha Pā Marae (Te Araparera), Whiti Te Rā o Reweti Marae, Te Kia Ora Marae (Kakanui), Ōtakanini Marae (Haranui) and Puatahi Marae. Omaha Pā Marae, situated in Little Omaha whakapapa to Ngati Manuhiri and Te Uri-o-Katea (Hapu).<sup>7</sup>. As a part of the development of the Rodney Readiness questionnaire we reached out to marae contacts. Key feedback was that marae would like to build relationships with the Rodney Local Board and that organised hui would be the best way to do that. Specific feedback on barriers to supporting whanau and community in emergencies was also given below.

While marae have opened their doors to whanau and community during weather related events, a key barrier reported was the stress and increasing costs of upgrading and maintaining marae infrastructure. This includes meeting standards and regulatory compliance for water, waste-water and fire systems. In 2018 Auckland Council established the Marae Infrastructure Programme (MIP). This is a 10 year, \$60 million fund dedicated to improving infrastructure for existing marae across Tāmaki Makaurau. Drawn from the Māori Outcomes Fund, the intention is to deliver safe, healthy and warm marae, enabling 'self-sustaining and prosperous hubs for Māori and the wider community'. MIP focuses on repair, maintenance and upgrade works to core marae infrastructure, prioritising health and safety and regulatory compliance. This includes support in meeting Building Warrant of Fitness standards and increasing Code of Compliance where possible for marae buildings and associated water, wastewater and fire safety systems. MIP recognise that 'Balencing the scale of these upgrades against the available budget is a challenge'9.

In it's sixth year the programme has supported infrastructural upgrades for marae across Rodney including Te Aroha Pā, Rewiti and Te Kai Ora Marae. MIP staff are also in discussion with Omaha Marae and awaiting a way forward with Puatahi Marae. While this work addresses infrastructural upgrades, it does not address ongoing maintenance costs which reportedly continue to put pressure on marae, particularly in rural areas. As an example, in any wharenui (meeting house) sleeping more than 41 people, there must be a sprinkler system installed. In rural areas this also requires installation of a separate water tank and generator. This system can incur maintenance costs of up to \$7,000 per annum. Additionally, waste-water and drinking water system maintenance can each cost around \$6,000 annually as a part of compliance conditions. MIP staff continue to seek other partners to address these issues and work with both AEM and the Recovery Office to 'ensure Māori are better supported to be an active and recognized partner in future response and recovery operations.' <sup>10</sup>

AEM also have a dedicated team working with marae on disaster resilience. Whakaoranga Marae Whakaronga Whānau is an education programme aimed at developing the capability of marae to identify hazards, empower community-led disaster resilience, coordinate with key partners, and plan, prepare, respond to, and recover from emergencies. Currently the programme is working with six marae across Tamaki Makaurau.

<sup>&</sup>lt;sup>6</sup> Rodney Local Board Plan 2023: pg 8

<sup>&</sup>lt;sup>7</sup> https://www.omahamarae.co.nz/

<sup>&</sup>lt;sup>8</sup> Auckland Council Group Māori Outcomes Report 2022/23; <a href="https://www.aucklandcouncil.govt.nz/about-aucklandcouncil.g

<sup>&</sup>lt;sup>9</sup> Auckland Council Group Māori Outcomes Report 2022/23; page 41

<sup>&</sup>lt;sup>10</sup> Auckland Council Group Māori Outcomes Report 2022/23; page 41

#### **Considerations:**

#### **Build relationships with marae:**

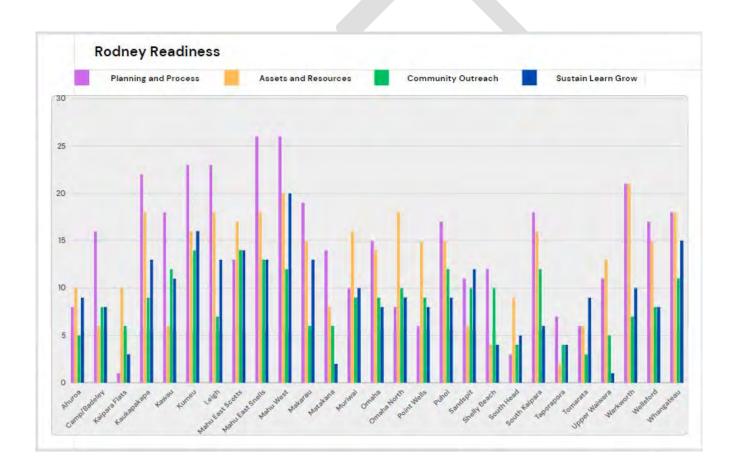
- In discussion with Auckland Emergency Management, identify what the Rodney Local Board can practically offer marae in the community emergency readiness space.
- Hui with marae, supported by Auckland Emergency Management to build local relationships and listen to current success, issues and barriers experienced.



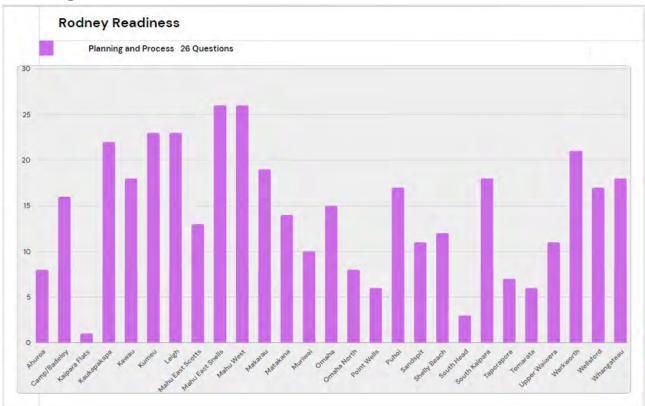
#### Rodney Readiness Survey Response and Results

A total of 31 potential initiatives were identified across the Rodney Local Board area, all of which were sent a PDF and online link to the Rodney Readiness survey to fill out during April. Twenty eight initiatives (90%) participated in the survey. This includes 3 in North Rodney, 18 in Central Rodney, 7 in South Rodney, and no potential initiatives from East Rodney. The high level response rate suggests that communities are interested in and seeking support in continuing to develop community emergency readiness and maintain their disaster preparedness. Where appropriate, responses from one on one meetings or group hui have also been woven into the narrative to give voice to those conversations.

To provide an overview of aspects of readiness under each identified theme, a basic scoring (yes=2, some=1, no/don't know=0) was given to survey questions with 'tick box' statements. The results of which are shown in the dashboard below. It is important to note that there are a range of situations represented by initiatives. This includes those who supported their community in recent events, but haven't formalised; to initiatives that have been established and supporting their community for many years. The dashboard and report can help to inform the Rodney Local Board and AEM about how to best target support. It can also help initiatives better identify areas to strengthen, and where learnings can be shared.



#### Planning and Processes



#### 1. Active leadership

**Active Leadership** – An active community initiative was defined as a core group of 3 or more members meeting regularly to define tasks. A total of 19 participants (62%) indicated they meet the definition of an active community initiative. This includes intitaitves in the communities of Ahuroa, Campbells/Badleys Beach, Kaukapakapa, Kawau Island, Kumeū/Huapai, Leigh, Mahurangi West, Mahurangi East, Makarau, Puhoi, Omaha, Sandspit, Shelly Beach, South Kaipara, Waitoki, Upper Waiwera, Whangateau, Warkworth and Wellsford.

Nine participants (38%) indicated that they did not identify as an active initiative with three or more core members. All respondents however have had involvement in supporting community in an event and/or are keen to further develop an initiative going forward. One respondent clarifies although unofficial, we 'activated' during last year's floods/cyclone'. Six respondents identify that they are currently in the process of initiating a group, commenting, 'We need to find local leadership to get it started' and, 'I was the key contact for the recent cyclone and am trying to form a group for any future events'.

One participant discussing the development of their initiative says, 'we need to be strategic, purposful and well structured'. Another, reflecting on the williness of community support during past events says 'that made us want to formalise our emergency response so we can be better placed to quickly send resources where they're needed, and continue to help our community develop their own resilience and emergency practices'.

#### **Key Issues:**

1. **Growing a team of active leaders** – Growing a core team and active leadership was identified overall as a top priority future focus by many respondents. Participants comment that leadership is important 'especially in an event'. Some report that they are having difficulting finding local people to initiate a group. One respondent says 'Given the challenges the community faced last year, I would have expected some interest in establishing a group here.'. Another says 'No one has come forward

as wanting to run this group'. A more established initiative reflects, 'We need more active CRG members to join our very busy but small team'. Other respondents have been involved with an inititiave that is currently dormant or restructuring. One participant believes this has happened due to 'the inactions of AEM'. Several respondents report that, 'This is a lot of work and we are all volunteers!', another says 'Having time is the biggest issue'

- 2. First Responders in community Where initiatives include members of Fire and Emergency New Zealand (FENZ), participants reflect 'Our emergency management role is not clear to us, and we are not sure how that fits into our FENZ responsibilities.' This is echoed by another respondent who stepped away from a FENZ role during past weather events to give greater support to community. They say, 'we need to know what the line is and what help must be given in a national state of emergency considering it (FENZ) is the only resource we have.'.
- **3. Gaps across Rodney** there are a number of localised communities across Rodney, particulary in the north and east, where no developing or active initaitives were identified.

#### **Considerations:**

#### Raise the profile and importance of community readiness and local initiatives:

• Leveraging the development and distribution of the Rodney Local Board Emergency Plan as an opportunity to raise overall awareness, and the different ways people can participate.

#### Promote positive collaborative connections across Rodney:

- Advocating for opportunities that encourage initiatives to come together and support each other and share local learnings - such as an annual Rodney Readiness Hui.
- Proposing AEM continue to support communities in clarifying roles and developing positive relationships with local first responders

#### 2. Geographic boundaries

**Defining Scope** - Participants were asked if they were clear about the geographic boundary covered by their initiative. A total of 26 respondents (93%) said yes they were clear or had 'some' clarity about their boundaries. Two participants indicated they were not clear about their boundaries. A total of 25 participants shared the specific details of the boundaries of their initiative or community.

#### **Key Issues:**

1. **Idenifying geographic scope** - Currently there is no centralised publically available information that defines the areas where there are active community emergency intiatives across Rodney as a whole.

#### **Considerations:**

#### Champion tools for landscape level information to support community and initiatives:

Proposing the development of an online map similar to Predator Free 2050
 (<a href="https://predatorfreenz.org/about-us/national-map/">https://predatorfreenz.org/about-us/national-map/</a>) which allows community emergency initiatives across Rodney (or Auckland) to self- identify their geographic scope and supports collaboration.

#### 3. Known hazards and impacts

**Identified Hazards and Impacts** – A total of 20 participants (71%) affirmed they had identifed the top three hazards for their area and could articulate impacts. While all active initiatives reported that they know at least some hazards for their area, the results show that 29% of participants do not know or are only partially aware of hazards in their area. Participants were also asked to list their top three most likely impacts. The below table lists responses by how often they were mentioned. Other identified impacts were – access to food supply, forestry slash blocking roads and bridges, accidents, rail, lighting, phsycological impacts and physical harm (human and stock).

Identified Hazards		
Tsunami	IIIIIIII	9
Storms (high winds, heavy rainfall)	IIIII	5
Fire (Bush, wildfires, domestic)	IIIII	5
Adverse weather events	III	3
Earthquake	II	2
Coastal inundation	II	2
Public health - Covid	1	1
Identified Direct Impacts		
Flooding	HIIIHHHHHHH	21
Slips and landslides	IIIIIII	8
Fallen trees	IIIIII	7
Identified Consequensial Impacts		
Long term power outage	IIIIIIIIIII	12
Road closure (loss of access to home and school, damage)	IIIIIIIIII	12
Communications down (internet and mobile/phone)	1111111111	11
Isolation (physical)	THIII	6
Lack of water (sanitation, power for water and septic tanks)	IIIII	6
Homes inaccessible / unihabitable / people need accomodation	IIIII	5
Loss of property and belongings	III	3
Food supply/security	II	2
Visitors/tourists stuck	II	2
Cooking, food prep and safe food storage,	II	2
Difficulty accessing fire to extinguish	II	2
Businesses can't operate (farms milking, other stock	II	2
management)		
Access to fuel (petrol pumps)	II	2
Difficulty accessing fire to extinguish	II	2

#### **Key Issues:**

- 1. **Hazard / impact awareness** Some intiatives are only partially, or fully unaware of the hazards and impacts for their area. Respondents focused on most recent flooding and weather events and the risk of a pandemic was only mentioned once, as was phsycological impact. It has also been pointed out that perception may vary from actual risk.
- 2. Impacts of power outages Lifeline utilities are entities that provide essential infrastructure services to the community. They have duties under several national acts and orders to deliver services and develop plans for emergency events. Long-term power outage was mentioned most often as an identified direct impact. It was reported that during Cyclone Gabrielle South Head was without power for eleven days. Lack of power also effects some residents ability to freely access water, requiring an active pump. People's access to medical needs were also mentioned.

3. **Lack of access and isolation** – Accessibility and isolation due to road closures or damage to homes, coupled with an inability to communicate was identified by many respondents as a signicant issue.

#### **Considerations:**

#### Champion tools for landscape level information to support community and initiatives:

- Leveraging the development and distribution of the Rodney Local Board Emergency Plan raise community awareness of hazards including sources of available online hazard information such as Auckland Council Hazard Viewer and Flood Viewer.
- Proposing the development of an online map similar to Predator Free 2050
   (<a href="https://predatorfreenz.org/about-us/national-map/">https://predatorfreenz.org/about-us/national-map/</a>) where community emergency initiatives across Rodney (or Auckland) can identify and share local hazards such as slips, road closure and flooding.
- Advocate to AEM for more detailed localised hazard risk assessments to support local readiness.

#### Support leadership development:

 Proposing AEM run a series of focused workshops for community initiatives and/or cluster groups to share experience, resources and discuss key elements of community emergency planning, including: Local hazard identification, direct and consequential impacts.

#### Advocate and raise awareness on lifeline utility related issues:

- Leveraging the development and distribution of the Rodney Local Board Emergency Plan to make community aware of the need to register as a 'medically dependent consumer'.
- Liaising with AEM, Auckland Council Recovery Office and lifeline utility organisations in support of communities that have long-term power and communications outage.

#### 4. Defined roles and redundancy

**Defined Roles** – In response to the statement 'We have clearly defined roles in an emergency situation and everyone is clear about what they need to do', only 3 participants (11%) responded definitively 'yes'. This includes Mahurangi East, South Kaipara, Mahurangi West. Half of the respondents (14) said 'some', and a total of 11 (39%) responded 'no'.



Some participants listed the roles they have allocated, and these include:

- Building Maintenance
- Community Emergency Hub (CEH) Supervisor
- CEH Reception

- Communications Coordinator/Manager
- Community Engagement Lead
- Community Space Coordinator
- Education / Awareness

- Equipment Lead
- Incident /Deputy Incident Controller
- Information Coordinator
- Logistics
- Manager / Leadership
- Needs and Offers Coordinator
- Neighbourhood Support Street Coordinators

- Radio Coms Lead
- Recovery Role
- Training Lead
- Volunteer Manager
- Welfare

A number of participants commented on the need for flexibility. One participant says, 'No emergency is the same, so we have a process that enables us to respond depending on the need and skill set of those present'. Another participant comments 'The roles allocated depend on the situation. If a Hub is required, then we will implement the roles in AEM Hub Guide'., Several participants indicate that they are currently in the process of defining and assigning their roles and one comments, 'We are currently setting this up using AEM resources'. There is also an acknowledgement that as well as allocated leadership roles, 'We also have identified members of the community who are happy to be called on for help on the day of an emergency but won't be part of the core group'. Muriwai commented that they had different roles and worked to peoples skills and strengths.

**Redundancy /Back-Up** - Participants were also asked if they had factored back up processes into their planning for when people need a break or are unavailable. A total of 17 participants (61%) responded 'no' and 11 (39%) said 'yes' or 'some. One respondents says 'Each CRG responsibility role should ideally have a 'deputy' to stand in in their absence. A 'core' group of six should be duplicated to 12.'. While finding this number of people may be challenging for some initiatives, another reflecting on activation says, 'burn out is a big issue - weather events and activating can be relentless.'.



#### **Key Issues:**

- 1. Low level of clearly defined roles Based on participant responses, many initiatives do not have established clearly defined roles. One initiative, reflecting on the value this from activation say, 'clear roles and organisation means others (volunteers) can easily slot in where needed'.
- 2. Low level of back up planning Most initiatives have not factored back up processes into their planning. Initiatives in both large urban areas, and small rural communities have reported struggling to fill leadership roles, including reduncancy roles. This is reported as being related to community interest, capacity and time. One respondent commenting on community interest says, 'emergency management needs to be made a priority'.
- 3. **Paid coordinatoion roles** One intilative, reflecting on activating, says Churches in their area released paid staff to fill emergency coordination roles. They consider whether the response would have been as effective if this this had not happened. Another initiative comments 'Is this just a volunteer role is there opportunity to develop paid positions for coordination.'.

#### **Considerations:**

#### Support leadership development:

 Proposing AEM run a series of focused workshops for community initiatives and/or cluster groups to discuss key elements of community emergency planning, sharing resources and experience including: Identifying and recording roles and redundancy and making initaitives aware of AEM online resources such as Community Hub and Religeous Communities guides.

#### Advocate for sustainable community emergency infrastructure and support:

• Exploring potential of current community-based roles that could be developed further to support local community initiatives to be ready.

#### 5. Agreed decision making, continuity and transparency

**Agree Decision Making** - Responding to the statement 'We know how our group make decisions, both in good times and in emergency situations', 10 participants (36%) responded a definative 'yes'. Eleven respondents (39%) identified that they have 'some' clarity around decision making, and 7 (25%) said no or don't know.



**Continuity and Transparency** - Responding to further enquiry on how processes and decisions are recorded for continuity and transparency, participants reported a range of processes. In emergencies some partipants use a decision tree. Mahurangi West have adapted the national CIMS model based on local available personal and equipment saying 'These have been further condensed into a series of decision-making models which are refined after incidents'. One respondent says 'in our preparedness role – meeting minutes; In our response role after each (response), there will be a formal debrief and recording of successes and improvements.' Google Drive spreadsheets were also identified. Kumeū report that they hui twice a year with their wider network which 'is an opporutnity to speak into these processes'. Some respondents report that they are still developing these processes, 'we are developing resources for future record keeping including meeting minutes, action plans, and incident registers'

#### **Key Issues:**

1. **Capacity to develop roles and processes** - Currently there are a range of ways in which initiatives are making decisions in an emergency event. Some initiatives are still developing these processes and one respondent says, 'We all struggle with time to put into the group outside of the emergency itself.'.

#### **Considerations:**

#### Support leadership development:

 Proposing AEM run a series of focused workshops for community initiatives and/or cluster groups to share experience, resources and discuss key elements of community emergency planning, including: Decision making processes.

#### 6. Communication Channels

**Core Group Communications** - Asked if initiatives have a communication channel set up for their core group 15 participants (54%) responded 'yes'. A total of 13 (47%) responded 'no' or 'dont' know'. Seven participants reported that they are using WhatsApp or Messanger groups 'which enables calling and group video meetings'. Others are using email, text, phone, Facebook or in person meetings.



**Alternative Emergency Communications** - Responding to the statement 'We have alternative communications (including a power source) in an emergency event', exactly half of participants (14) identified that they do not have alternative communications. This includes Ahuroa, Kaipara Flats, Matakana, Muriwai, Omaha North, Point Wells, Puhoi, Sandspit, Shelly Beach, South Head, Taporapora, Tomarata, Upper Waiwera, Waitoki and Wellsford.



Participants were asked to identify current communication channels, or any issues they are having related to communications. The primary communications infrastructure identified was Starlink (with generator) and UHF (short range)/VHF (long range) radios. Some initiatives have both, others are currently seeking funding or ready to purchase. One participant says, 'Until cell towers run out of battery backup power, cell phones, and some CRG members have personal StarLink connection'. They believe this is a good example of how AEM can provide solutions. Other feedback identified that the '4x4 community' have UHF radios and that connecting with the Amateur Radio Emergency Communications (AREC) was as a good source of information for radio communications process and training.

#### **Key Issues:**

- 1. Core group communications A significant number of initiatives have not established regular communication channels for their core team. Not only as a tool to maintain group cohesion, this is an important communication channel as situations are developing and decisions need to be made.
- 2. **Guidance and access to communications infrastructure** An inability to communicate in an event was identified as a significant impact by participants and having access to alternative communications has been identified as a top priority need. Half of respondents do not have alternative communications (including a power source) in an emergency event. Some participants report that they are looking to purchase radios but, 'this is an area we are struggling with a bit'. Another says, 'Walkie talkies are something we're trying to source but looking for input in terms of what would make sense for our situation, living in a valley'. AREC was identified as a potential source of information. Another respondent says, 'We have Star link for emergencies with back-up generator and are unsure if we should also have radio comms. Guidance from AEM would be helpful here.'. In

other discussion it was commented, 'better to not have all your eggs in one basket' promoting a range of communications systems, in case one system goes down. Other feedback relates to a lack of emergency communication infrastructure all together, summed up by the comment 'Communication is a big problem, we don't have radios so people get isolated'.

- **3.** Wider community communications One respondent reflecting learnings from past events says that they struggled with communications and 'it was hard to know who needed help and hard to get information out'. One rurally based participant comments, 'the phone network is touch and go at the best of times'. Another respondent reflects that there was a huge amount of anxiety in their community as 'people couldn't let friends and family know they were safe'.
- **4. Fit for purpose equipment** Equipment that is fit for purpose was also raised, with one respondent saying, 'Many of the radios are old and unreliable based on recent testing'. Kauwau Island report they have frequent issues with sole cell tower not running on battery/generator and, 'this has significant and serious implications for our communication with FENZ mainland and with our island community.'.

#### **Considerations:**

#### Support leadership development:

 Proposing AEM prioritise workshop sessions on communcation planing for initiatives to share good practice and develop plans.

Advocate for appropritate information and funding for initiatives in purchasing resources and growing capability:

- Proposing AEM develop a Community Emergency Resource Guide outlining appropriateness and functionality of different resources including communications tools and infrastructure.
- Enquiring into AEM/Recovery funding that could be made available to community initiatives that have formal support and safe storage, for the purchase of communications equipment.

#### Promote neighbourhood connections as a part of preparedness:

- Exploring opportunties for Rodney Neighbourhood Support to support the Local Board in raising the profile of community connection and communications.
- Providing grant funding to support neighbourhood connection and events.

#### 7. Contact with AEM, First Responders and Other Agencies

**AEM Contact** - Participants were given a series of statements and questions regarding connections with Auckland Emergency Management and First Responder agencies. Responding to the statement 'We know how to contact Auckland Emergency Management', 19 participants (68%) responded 'yes' and 9 (32%) responded 'no'. In further narrative, some respondents report they have an active connection with AEM, while others said they would like to feel better connected.



**First Responder Contact** - Participants also responded to the statement 'We have a realationship and agreed communication channel with a First Responder agency'. A total of 10 (36%) participants responded 'yes', 7 (25%) 'some', and 11 (39%) answered 'no'.



Some respondents have established a good working relationship with local First Responders. One participant says, 'Fire and Emergency (FENZ) inform us if they are getting prepared for an event and work with us to support the community'. Working closely together they say, 'We will inform them of any issues we hear of at the hub and they can inform us of what they see whilst out in the community'. In some areas initiatives have invited First Responders together to share and connect — and other areas have expressed interest in tapping into those processes. As well as locally based Police and FENZ, participants also talk about current connections with Hato Hone St John. With many coastal and island communities across Rodney, Coastguard, Westpac Rescue and Surf Lifesaving were also mentioned. Concerns were also raised about the need for education where community are putting themselves at risk in response.

#### **Key Issues:**

- 1. Clarifying AEM Communications Those respondents who currently do not have a connection with AEM say, 'clarification of the correct way to contact AEM would be helpful'. One respondent commented 'the ever-changing nature (of AEM) makes it hard to have a key contact'. Several respondents confirmed that they have a VHF connection with AEM. One participant commented 'During a Local State of Emergency for the Auckland floods our team tried for hours and were unable to contact AEM via VHF and phone. We have answered Yes, but the question remains was it effective and that response is No'. Reflecting on a sense of abandonment brought about by past changes to Civil Defence, they now feel they can not rely on external support. Another participant commented that in an emergency event, 'We would like a 24/7 contact with AEM, ideally an IMT based in Warkworth covering all N. East N. West and North Rodney.' One participant says that in a past event, having radio communications with AEM or other CRG would have been hugely beneficial.
- 2. Developing communication with First Responders Some participants would like to develop connections with Police and FENZ. Already mentioned, a couple of participants said they would like more clarity on the role of First Responders in emergency events and their responsibilities to support communities in need. Reflecting on a past activation one participant says their learning was around having the ability to 'alert agencies and summon support' and one participant shares the importance of having a Police liaison and Community Patrol involvement.
- **3. Developing other local connections** Participants also identified they would like better connection with the Rodney Local Board, other local community CRG, resident associations, food banks and mental health support agencies.

#### **Considerations:**

#### Advocate for sustainable community emergency infrastructure and support:

 Proposing that Rodney has a dedicated AEM Community Planning and Readiness Advisor with the sole focus of supporting community initiatives and readiness across the Rodney Local Board area.

#### Support leadership development:

 Proposing AEM prioritise sessions with community initativies and/or clusters on communication planing including clarifying communications pathways with AEM and First Responders in an emergency event.

#### Promote positive collaborative connections across Rodney:

 Support opportunities that encourage connection and collaboration where initiatives and community partners can come together and share, learn and connect, such as an annual Rodney Readiness Hui.

#### 8. Incoming Information Channels

**Incoming Information** - Responding to the statement 'We know where to find information on weather related and other developing emergency situations' a total of 20 participants (71%) responded 'yes', 5 'some' and 3 'no'.



Priority Channels - Participants were also asked which two priority communication channels they use for incoming information on weather and other developing emergency situtations. These are ranked below on how often they were mentioned. Other identified channels for incoming information included the Australasian College for Emergency Medicine (ACEM), Emergency Call 111, Healthline, Institute of Geological and Nuclear Sciences (GNS), Local Business, National Institute of Water and Atmospheric Research (NIWA), Rodney Local Board and VHF.

Priority channels of incoming information accessed by participants	S	
Met Service (direct to mobile phone apps and google)	111111111111	13
Auckland Emergency Management (website)		11
New Broadcasts (TV and Radio)	IIIII	5
Rodney Neighbourhood Support (via emails and website)	IIII	4
Internet and Cell Phone	III	3
CB Radio – through AREC	II	2

Red Cross Alerts (direct to mobile phone apps)	II	2
Local First Responders (FENZ)	II	2
Waka Kotahi	II	2
Community updates (Helensville)	II	2
Other Weather Apps	II	2

#### **Key Issues:**

- 1. Reliable information Initiatives have raised the issue of a single source of reliable information and 'one source of truth'. One participant saying, it's important not to underestimate the importance of this. If incorrect information is being circulated it undermines the credibility of the initiative and ability to gain further community trust. On another issue, one initiative working with a local business association reported that while many businesses were ready to support and this helped to reduce need, there was 'lack of clear information provided to businesses about opening and operating'.
- 2. **Tsunami Warning Systems** Both Omaha and Whangateau have raised the issue of the decommissioning of Tsunami sirens in their area. One says 'we STRONGLY believe these should be reinstated at the earliest possible date'. They feel their locations warrant as much notice as possible and mobile alerts are not sufficient especially for older people and if the internet is down.

#### **Considerations:**

#### Support leadership development:

 Proposing AEM prioritise sessions with community initativies and/or clusters on communications planing to share good practice including best pathways to recieve single source information on developing events.

#### Support Household Resilience:

 Including a list of the best channels of official emergency information in the Rodney Local Board Emergency Plan

#### 9. Documented Plan

**Documentation** - Developing or updating a plan was the second highest priority for particiants moving forward. This is reflected in a total of 21 respondents (80%) reporting that they do not have a plan documenting their processes and roles that has been reviewed in the last 12 months. Seven participants have a current plan and all responded positively to sharing these with the Rodney Local Board and Auckland Emergency Management. One respondent says, while that 'our emergency plan is normally reviewed biannually' AEM reviews of their structure have delayed this. Some initiatives, reflecting on learnings from past events underscore the importance of structure, and formalising an approach and plan. Holding a contrary view one initiative says writing a plan is 'too much paper work' and what they need are funding and resources.

#### **Key Issues:**

1. **Support for planning** – Eighty percent of respondents indicate they do not have a current, documented plan. A few participants have indicated that they are unclear about how to move

forward with developing a plan. One respondent comments, 'We're still trying to work on our CRG plan but have limited resources in terms of people or experience in making one of these - we need further assistance.'. Similarly, another initiative says, 'A formalised plan has not been developed yet, although we plan to do this - we didn't know what to do'. One initiative, while receiving funding and purchasing resources says 'we are lacking a plan of action on how best to go about using those in a real life emergency situation'. One participant says, 'Some direction / training / mentoring from someone with an emergency management background would be very helpful.'.

#### **Considerations:**

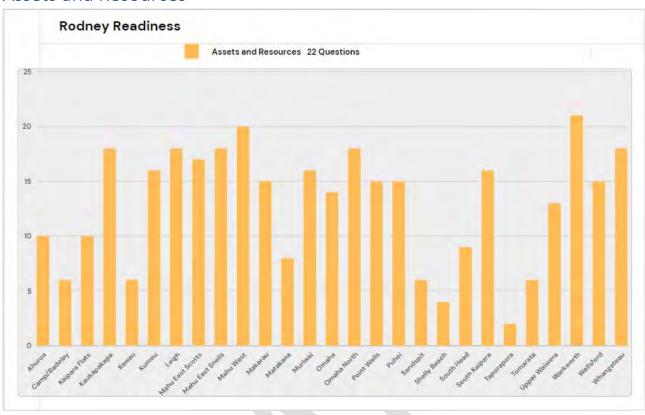
#### Support leadership development:

 Proposing AEM run a progressive workshop series providing presentation and discussion on each key section of a plan and opportunity for initiatives to develop their own response / process. This could include previously identified key aspects of 'Readiness' such as hazards and impacts, decision making processes and roles, and communications. This could include regular refresher courses to - keep the process alive.

#### Support Household Resilience:

• Including a Household Readiness Plan template in the Rodney Local Board Emergency Plan

#### Assets and Resources



#### 10. Current Resources, Gaps and Needs

Asset Register - In response to whether participants have identified their current assets and resources and have a register/stock list checked regularly, nine respondents (32%) answered a definitive 'yes' and seven (25%) indicated 'some'. Twelve participants (43%) reported this was not the case. One respondent commented 'We are currently compiling an individual resident asset register including skill sets.'. Another group considering wider community assets in their area reporting, 'Our community is full of helpful people with a variety of tools, skills and resources available.'.

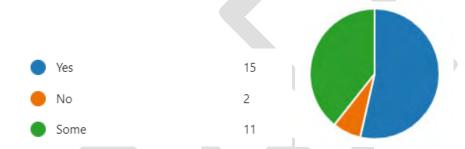


**Portable Generator** – Having access to a generator is important, particularly for communities that are subject to long-term power outage. Responding to the statement 'We have access to at least one portable generator', a total of 18 participants (64%) reported that they do have access. Nine respondents (32%) said they did not have access, and one participant didn't know. One participant reflecting on past learnings says, 'A generator on site and fuel for it is a "must have". No power means that not only the usual issues of lighting, cooking, charging items, wifi, fridges and freezers, etc - but the water pump and filters do not run.' Another respondent says that in rural areas many people have generators and, 'people are connected and helpful'. Reflecting on being without power for an extended period on respondent reported that it became costly for people to run petrol and diesel generators.



The southern cluster of initiatives have been exploring power supply in terms of 'Quick easy, Short term, and Long term supply'. The portable generator falls into their 'Quick n Easy' category, 'basically a large battery to power laptops and lights'. These initiatives are working together to share information about generator capacity, brands and other resources including lighting, communications and bedding.

Resource Gaps – While many initiatives did not have an asset and resourse list checked regularly, the majority of participants (83%) indicated that they were aware of all or some gaps in their resources. Fifteen (54%) respondended 'yes' and 11 (39%) indicated 'some' gaps. Two respondents reported that they were not sure about what resources were needed going forward.



Priority Needs - Participants were also asked to share their most important priorities, or what they better needed to understand their resource gaps. These have been ranked below within each of the four areas. One group reviewing their needs after the Auckland Anniversary floods and Cyclone Gabrielle reflects, 'we are working to learn from these and improve our gaps for serving local communities.'. One participant comments, that there is 'a need to have the basic resources ready to go'.

Priority Needs		
Planning and Process		
CRG plan	III	3
Leadership infrastructure: group, constitution, or bank account	П	2
Assets and Resources		
Generator (and upgrade of switchboards where required)	HIIIIIIII	9
Communications: Starlink	HIIIIII	8
Specific Items (cash reserves or directed resources): Food, batteries, petrol, torches,	IIIIIII	7
radio, fluor vests, spot lights, rope, buckets, chainsaw, personal care, bedding		
Communications: walkie talkies / UHF/VHF	IIIII	5
Cooking facilities and equipment	IIII	4
Guidance on resources, planning	III	3
Safe Accessible Storage: lockable cupboard, MoU for Hub storage	III	3
Pumps	П	2
Suitable emergency land and sea vehicles (Kauwau Island)	1	I
Other: asset / resource list		
Community Outreach		
Community Emergency Hub (CEH) / Operation Hub	III	3
CEH signage (and removal of old CDC signs)	П	2

Booklet distribution to share with community (via RNS)	I	1
Sustainability		
Training: regular scenario training, use of 2 way radios	П	2
Insurance funding	1	1

As indicated above, generators were identified by participants as their top priority, including maintenance and storage. One respondent commenting, 'We are still working on MOUs to get our generators set in place and our equipment.'. This is a reminder that there are additional issues to consider around appropriate and safe storage and maintenance of generators as well as other resources. Storage is discussed in section 13. Communications were also identified as a high priority including Starlink (8) and UHF/VHF radios (5). Half of respondents do not have alternative communications (6.Communication Channels). One participant says 'The priority at the moment is to get equipment for communication that will keep me (us eventually) in contact with CD and AEM in an emergency.'. A number of respondents (7) also mention specific items (shown below) or 'cash reserves' to purchase items. In some cases, participants are seeking guidance including types of generators and communications equipment to purchase and with planning generally.

A number of participants (3) prioritised the need for a Community Emergency Hub in their area. One participant says they are looking for a 'specified emergency congregation point'. CEH will be covered in section 14. A point to mention here is that for some respondents the above priorities (generators and communications equipment) are being sort for use in their local hall or other CEH venue. One respondent says 'Generator, StarLink, VHF/UHF radio – basic resources to set up our community hall as an emergency hub.'. Another says, 'the Hall does not have a generator nor Starlink connection in case local Mobile data is down.'. Another priority need mentioned was training, both in terms of running senarios to test both readiness and for the use of radio equipment (25.Training and Activation). Storage and insurance were also raised, and these are discussed in detail below (13.Storage and Related issues).

#### **Key Issues:**

- 1. Asset Register Forty three percent of respondents reported that they did not have an asset register. Identifying local assets is important in understanding available, local resources in times of crisis. One participant reflecting on logistics says they could have done more prep in figuring out how to get what was needed before the event. While some respondents reported generators available in the community, a total of 32% of participants do not currently have access to at least one portable generator and access to a generator has been identified as a top priority resource need. including how to access rubbish skips.
- 2. Other resource needs 'Access to, and efficient use of resources' has been identified as a top learning by initiatives who activated in an event or scenario exercise (25.Event and Scenario Activation). It was also identified as a top priority focus for respondents going forward. Some respondents have provided a list of items such as torches, fluro vests and personal care items. One respondent says, 'It would be useful for our CRG to have sufficient cash reserves to be able to source food and provide meals in an emergency.'. Other participants raised the need for ongoing funding to activate Starlink and petrol for generators.
- 3. **Guidance on resources** Some participants report that they need guidance on what resources they are purchasing, including generators and communications equipment. One respondent says, 'Where CRG's use locally sourced funds there is no guidance on purchasing common equipment or having the best tools that are fit for purpose.'. Another ready to buy equipment says, 'We would like advice before purchasing these items to better understand their use and what we should be purchasing.'. One participant believes there needs to be greater standardisation.

4. **Local Hall infrastructure** - One respondent expressed frustration regarding a Generator Stab fitted to their local hall without notice. Considering this to be 'an excellent feature of the Community Centre', they are currently seeking 'specs for the Stab in order to attempt to source an appropriate generator'. Another participant also raised the issue of the potential need for electrical upgrades to hall switchboards.

#### **Considerations:**

#### **Promote local resourcefulness:**

- Proposing AEM provide an asset register template for easy download.
- Leveraging the development and distribution of the Rodney Local Board Emergency Plan to promote resourcefulness.

## Advocate for appropritate information and funding for initiatives in purchasing resources and growing capability:

- Enquiring into AEM/Recovery funding that could be made available to community initiatives who have formal support and safe storage, for the purchase of generators and other necessary equipment.
- Proposing AEM develop a Community Emergency Resource Guide outlining appropriateness and functionality of different resources, tools and infrastructure.

#### Support leadership development:

 Proposing AEM run a series of focused workshops for community initiatives and/or cluster groups to discuss and share key elements of community emergency planning, including: identifying resources and their effective and efficent use.

#### Advocate for sustainable community emergency infrastructure and support:

 Proposing that Council Rural Halls and AEM work together to clarify the infrastructual requirements where halls may be used as a Community Emergency Hub, including potential for renewable energy infrastructure.

#### 12. Funding Resources

Filling Resource Gaps - A total of 16 respondents (57%) said 'yes' or 'some' in response to the statement 'We have/are actively seeking funding or relationships to fill resource gaps'. Twelve participants (43%) indicated they were not currently seeking opportunities to fill resource gaps.



Those participants seeking funding or relationships did so across a range of platforms. Government support included the Ministry of Internal Affairs (MIA), the Ministry of Primary Industries (MPI) and Treasury's North Island Weather Events Fund. Several respondents identified philanthropic funding including successful

applications to Foundation North, Red Cross and Anglican Mission. Others are in the process of applying for community trust grants. Only one participant said that they had been turned down. Another community set up a Give a Little Page raising \$6000 for a generator. Others have recieved monies through community donation and organisation levies. Some participants recieved funding for recovery from Auckland Councils' Healthy Waters and Recovery Office.

Participants successful in accessing funding commented that they have used the monies for resources, equipment and labour. Many with access to a venue and say they have used the funding to invest in equipment and supplies to operate their local community centre/CEH. Some respondents without access to a venue or safe and secure storage have prioritised funding for this. One respondent situated on SH16 responds, 'We are considering funding applications via community trusts for a generator for the Hall and supplies such as bedding, long life food, sanitary items and toiletries to allow us to better accommodate displaced persons at the hall during emergency situations'.

#### **Key Issues:**

- 1. **Community fundraising** Almost half of respondents say they are not currently seeking funding or relationships to fill resource gaps. One respondent says they are urgently seeking information on channels for available funding and are being supported by 'other CRG'. Others say they would like to know more about the how the 'funding landscape works'. Another respondents says 'No one has been prepared to take on funding, the paperwork, and the responsibility.'.
- 2. **Local and Central Government funding** One participant says that while they *'recognise the importance of community relationships'* and are seeking funding from the community, they feel funding should be coming from AEM and NEMA and say, *'Being ready to help our communities should not be reliant on charity.'*.

#### **Considerations:**

Advocate for appropritate information and funding for initiatives in purchasing resources and growing capability:

- Advocating to central and local government for increased resourcing for capacity building and equipment to support community initiatives during emergencies.
- Exploring with Rodney Neighbourhood Support opportunities for bulk funding applications to support local initiatives similar to conservation collectives.

#### **Promote local resourcefullness:**

- Proposing information is developed and made available to community initiatives about different opportunities for seeking funding.
- Advocating with business in offering local support during emergency events.

#### 13. Storage and Related Issues

Resource Storage - Participants were asked if they have a safe and secure place to store resources. A total of 16 (57%) responded 'yes', 6 (21%) answered 'some'. Six respondents (21%) said 'don't know' or 'no' they do not have a safe and secure place to store resources (Campbells/Badleys Beach, Muriwai, Sandspit, Shelly Beach, Tomarata, Taporapora).



Participants were asked to comment on any issues they were having in relation to storage of resources. Most significantly, two initiatives have recently had their storage areas breached and significant amounts of equipment stolen. Below is a photo of the Mahurangi West unit broken into in broad daylight. Leigh too has had a break in with equipment taken. Their current top priority being 'safe accessible and secure storage for generator, fuel and other equipment.'. This is identied as a 'frustrating' and significant issue that can hamper the ability of intitiatives to seek resources due to lack of safe and secure storage. Insurance has also been raised and initiatives are clearly concerned about the secuity of resources that have been hard won through fundraising or the generosity of their comunity.



#### **Key Themes:**

1. Lack of viable storage - Some communities have few community venue and this limits storage options. One participant comments, 'we have no halls or buildings, so we have nowhere to store anything.'. Another says we 'need stand-alone secure storage'. Other participants commented that they are currently storing resources in people's homes 'so that they are safe and dry'. participant points out that safe and secure doesn't mean they are optimal locations for 'education and Response'. They report that some of their equipment has been deliberately spread out across three different locations 'to enable redundancy and in particular, reduce the risk of theft'. Another says 'we have distributed the resources across 4 different storage sites to maximise security.' One respondent comments their local hall 'does not offer the same level of security as private residence' and they have deemed their alternative locations accessible should an emergency situation occur. Storage also needs to be fit for purpose. One participant identified that they have resources stored in a container, but that it is wet and damages their equipment. Some participants report that at least one of their venue is succeptible to tidal inundation or flooding in a disaster event (Whangateau, Kaipara Flats, Omaha, Point Wells, Waitoki). One participant said they are in the process of moving resources to an alternative site for this reason. Another respondent points out that generator fuel/petrol (classified as a hazardous substance) cannot be stored in or near a Council hall. They have been seeking support from Council for a year to provide suitable storage or permission to have storage at the hall. They comment that it is a 'work in progress' where the solution needs to fit everyone's situation. Council report that there are a variety of models in relation to how venues are managed and run which can impact on storage and insurance and more clarity about the role of Council halls as Community Emergency Hubs would be helpful.

2. Safety, security and Insurance - Recent theft of equipment has raised the issue of insurance with many initiatives, including 'ongoing costs of comprehensive insurance for equipment and assets'. Rodney Neighbourhood Support was asked by the Northern Cluster to enquire into the possibility of their organisation acting as an umbrella for insurance cover. After some investigation RNS reported that it would need to be 'done under a commercial policy and the excess would be \$2000 to cover \$4,000 worth of equipment'. They conclude that the premiums would be too much for them to insure against burglary or theft. This issue is hampering efforts to develop initiatives, with one respondent reporting that their local hall has yet to be convinced that equipment can be stored there, raising insurance as an issue. One participant reports that 'Recently we had an issue by not being able to open locks to our storage area due to locks being changed'. They conclude that a secure environment is essential, and more work is needed to enable resources to be centralised, secure and easily transportable.

#### **Considerations:**

#### Advocate for sustainable community emergency infrastructure and support:

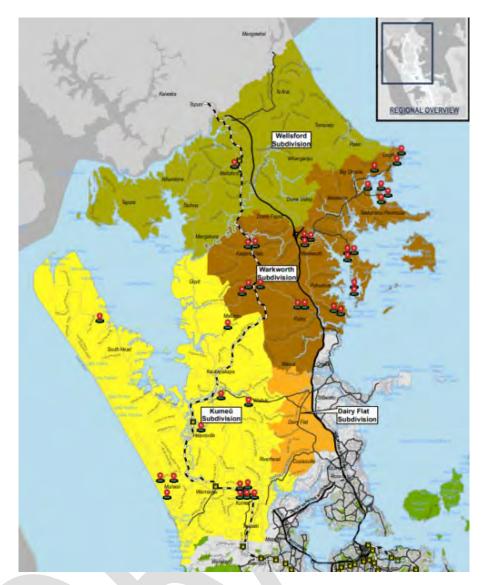
- Proposing that Council Rural Halls and AEM work together to clarify the infrastructual requirements where halls are used as a Community Emergency Hub, including issues related to safe and secure storage of resources.
- Proposing AEM run a series of focused workshops for community initiatives and/or cluster groups to share experience and key elements of community emergency planning, including: Safe, secure, accessible storage of resources.

#### 14. Community Emergency Hubs (CEH) Locations and Accessibility

In response to the statement 'We are a part of, or working with at least one venue who has ageed to be a CEH' a total of 20 respondents (71%) affirmed this to be the case. Eight respondents (29%) were not connected or working with a CEH. Participants who indicated their area does not currently have an agreed CEH are Campbells/Badleys Beach, Waiwera Valley, Shelly Beach, Kauwau Island, Sandspit, Taporapora, Matakana and Tomarata.



CEH Location - Where participants responded positively, they were asked to identify how many CEH are in their area and where they are located. Based on participants response there are currently 39 locations that have been identified and agreed to be CEH across the Rodney Local Board area. Geographically a total of 13 were identified by participants in Southern Rodney, 26 in central Rodney, and one in north Rodney. No community emergency initiatives or current agreed CEH were identified in east Rodney. Local marae have also opened up to community in recent disaster events. Indications are that marae would welcome opportunity to talk directly with the Rodney Local Board about their experience and needs.



Participants included other comments about community hubs. Kaukapakapa reported that they work closely with 'Makarau, Helensville and Waitoki Hubs as well as Te Aroha Pa Marae'. Kumeū reported that they have five locations they can 'stand up very quickly depending on what it happening and needed'. Puhoi, a relatively new initative, has identified two hub locations and is developing a network of 'street coordinators'. One respondent identifys a hub that is in an outdoor location rather than a specific indoor venue.

Some hubs may also be allocated Civil Defence Centres (CDC). This means that in an emergency event AEM would set up and run the centre as a central hub for a much wider area. One respondent says, 'we need better information about CDC stand up from AEM and coordinated effort, people need to know where to evacuate too.'.

CEH Accessibility - Of those 20 participants who responded positivley to being a part of or working with a CEH, 13 (65%) indicated they could safetly and easily access their CEH in an emergency event. A total of 6 (30%) indicated 'some' ease of access and one respondent reported that they can not safely and easily access their CEH in an emergency event (Mahurangi West). One initiative reflecting from recent events says, 'we realised that the RSA does not serve its purpose as an emergency shelter'.

#### **Key Themes:**

- 1. Lack of CEH venue Kauwau Island reports that they do not currently have a hub and that, 'the DOC buildings at Mansion House have previously been a Civil Defense hub but are not currently equipped' and that Camp Bentzon has also previously been a designated CD hub for the north part of the island.'. Shelly Beach say that in recent events, 'we quickly found ourselves cut off' and so 'our ability to go to another emergency building was not possible.'. They organised meetings at the beach due to lack of local infrasturcutre and say their community is vulnerable due to 'lack of resources, a building to store them in and nowhere to go.'.
- 2. Intimitant access Mahurangi West who indicated they were not able to safely and easily access their CEH say 'Our service area has periodic road slips and tree falls which prevent us from moving within and leaving the area and road failures and blockages on SH1 can prevent us from reaching Puhoi and Warkworth hubs in emergencies.'.
- 3. Civil Defence Centre coordination and signage Several respondents would like better information and coordination with CDC. One respondent says, 'we need better information about CDC stand up from AEM and coordinated effort, people need to know where to evacuate too.'. One respondent comments 'We work best as a community hub rather than a Council hub and understand our rural community best'. A couple of participants have commented that the old Civil Defence Centre (CDC) signage needs to be removed from school buildings as this is creating confusion for members of the community and initiatives themselves.
- **4. CEH signage** Kaukapakapa say that they get a lot of people traveling who get stuck and 'we need a way of letting them know they can come to the chapel to wait until it is safe to drive again'. They would also like a way to tell people it not safe to drive further and suggest 'flashing signs'. There may be other areas where there is a similar situation.

#### **Considerations:**

#### Advocate for sustainable community emergency infrastructure and support:

- Proposing AEM continue to work with initiatives without, or with sub-standard community hub infrastructure to identify solutions.
- Proposing AEM prioritise sessions with community initativies and/or clusters on communication planing including clarifying communication pathways with AEM about CDC stand-up and coordination during an event.

#### Promote positive collaborative connections across Rodney:

 Support opportunities that encourage connection and collaboration, where initiatives and community partners can come together and share, learn and connect, such as an annual Rodney Readiness Hui.

#### **Support Household Resilience:**

• Leveraging the development and distribution of the Rodney Local Board Emergency Plan to include information about CEH and CDC across Rodney.

#### 15. Key Competancies

**Key Competancies** – A total of 27 participants responded to the question on core competencies. Of those, 13 (48%), said they were not confident that their core team and/or CEH have defined and understand their purpose roles and acitivities based on a range of option. Of those 20 participants listed above who have identified working with CEH, a total of 7 (35%) said they were confident, and 7 (35%) said they had 'some' confidence in their core competencies. Six (30%) indicated that they were not confident.

Respondents reflecting on learnings from recent events report that in relation to hub activities, 'we need to provide more food'. One participant says they learnt about volunteer roles, 'two or more people for safety, and clear safe roles'. Reporting on past success Warkworth reports, 'We established 24 hour seven day week access to the Warkworth Town Hall. Mahurangi East Snells reports, 'We have defined the skills and knowledge of our team to competently manage tasks. For example, a person responsible for a generator is required to know/demonstrate 18 competencies.'. Kaukapakapa comment that they have agreed with FENZ what is ok for community to be doing (at a hub) and what is not ok.

AEM Guides - Participants were asked if they had seen the AEM Community Emergency Hub and/or Resilient Religious Communities Guide. At total of 15 respondents (54%) confirmed that they had seen one or other guide. Thirteen respondents (46%) said they had not seen these documents.

#### **Key Themes:**

- 1. Lack of confidence in key competancies Only seven respondents working with CEH (35%) said they were confident that their core team and/or CEH have defined and understand their purpose, roles and activities based on a range of options. One participant comments, 'We may have difficulty filling all 8 emergency hub roles proposed in the AEM Guide.'. Mahurangi East Snells says they welcome opportunity to meet with the RLB to discuss any aspect of their response and 'how we can contribute to a more cohesive and appropriate response to emergencies in the future.'
- **2. Trauma training** Trauma and self care were also reflected on, that front line volunteers 'need to understand how to deal with trauma.'.
- 4. **Recovery handover** One intiative reflecting on activation and the point at which CEH are no longer needed says that there 'needs to be better referal processes to hand people over from initial response', providing for longer term needs such as accommodation and food.

#### **Considerations:**

#### Support leadership development:

- Proposing AEM
  - o support initiatives by providing information and guidance on how to run a local senario exercise to better understand the purpose, role and operation of a CEH.
  - prioritise the reveiw and distribution of the Community Hub Guide and other supporting information.
  - work with partners to provide opportunities for volunteers to participate in first aid and psychosocial training.
  - prioritise sessions with community initativies and/or clusters on communication planing including Recovery Team processes for hand over of vulnerable people when community hubs close.

#### 16. Volunteering

**Volunteer Support** – In response to a statement on access to a network of volunteers, a total of 27 participants responded 'yes' (57%) they did have access, or 'some' (39%) access. One respondent said they did not have access to any volunteers yet and another reported that they are awaiting emergency resources, funding and planning before taking the initiative to the wider community. One respondent said that after Cyclone Gabrielle 'many locals just got out and starting clearing, I don't even know who those people are... we simply got into welfare checks and food parcels.'. Another respondent reflects, 'perceptions of need vs reality can differ, we were over-whelmed with donations.'.



#### **Key Themes:**

- 1. Attracting volunteer leaders Several respondents discuss growth, maintainence and capacity of a core team within the context of volunteering. One participant in a large urban area proposes that 'each CRG responsibility role should ideally have a 'deputy' to stand-in in their absence. A 'core' group of six should be duplicated to 12'. In rural areas with relatively small populations this may be harder to achieve. One participant reports they have 'limited volunteers on the committee at present' but want to raise and discuss the issue with community at their AGM. Another respondent says, 'We as facilitators' are busy people so it has been hard to maintain persistent communication and getting this group up and running as fast as we would have liked.'. They believe that this lack of momentum can have detrimental effects to ongoing volunteer support and reflect, 'it's something we need to work on to keep interest and connection'.
- 2. Attraction and retention Some respondents felt they were having difficulty attracting and retaining volunteers due to apathy and lack of interest. Some participants comment on an aging demographic saying 'we have a large elderly sector here with limited ability to help' and even within core teams the comment was made, 'our members are getting older'. One participant believes there needs to be greater prioritisation of 'emergency management' amongst community. Another reports that it's, 'just having the time to connect with them (residents) and explain further'. They believe that the 'majority of residents are there to help when the event happens, however not before'. One participant reports that in a disaster event 'we will need the community's support to run a hub, both in the set-up and ongoing delivery of Hub services.'. They are developing a series of standard social media posts ahead of time to support their approach.

#### **Considerations:**

#### Raise the profile and importance of community readiness and local initiatives:

- Leveraging the development and distribution of the Rodney Local Board Emergency Plan as an opportunity to raise overall awareness, and the different ways people can participate.
- Supporting the development of a programme and/or event aimed at raising the profile of community initiatives and celebrating community volunteers.

#### Support leadership development:

• Proposing AEM support initiatives by providing information and guidance on how to run a local senario exercise which could attract a wider pool of community volunteers.

#### 17. Local Connectivity and Community Database

Community Database – Responding to the statement 'We have a community database and can easily contact local groups and organisations such as schools, churches, foodbanks and businesses in our area', a total of 8 participants (29%) responded 'yes'. Thirteen respondents (46%) said 'some', and 7 (25%) answered 'no' they do not have a community database.



Local Connections - Participants were asked what local or other groups or organisations they would like to be better connected to. Participants most often mentioned First Responders including FENZ and Hato Hone St John, followed by other local initiatives (CRG and CEH). Also mentioned was AEM, Rodney Local Board, financial advice and support, marae, online groups (FB and Community Pages), and residents.

Local connections and other organisations		
First Responders (FENZ, Hato Hone St John, Police, Coastguard)	IIIIIIIII	10
Local groups (Scouts, sports clubs, church)	IIIIIII	7
Other local CRG and CEHs	IIIII	6
Food suppliers (New World, Food Banks)	III	3
Schools	III	3
Businesses	II	2
Neighbourhood Support	II	2
Emotional wellbeing support	II	2

#### **Key Themes:**

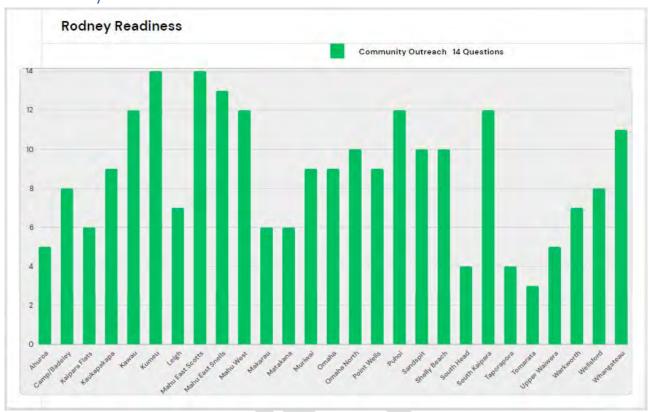
- Community Database development A total of 13 respondents said they had not developed or only
  partially developed their community community database. Most desirable connections for further
  development were other local initiatives (CRG) and CEH.
- **2. Connections with First Responders** A total of 10 respondents report that they would like to have better connections with First Responders including FENZ and Hato Hone St John.

#### **Considerations:**

#### Promote positive collaborative connections across Rodney:

• Support opportunities that encourage connection where initiatives and community partners can come together and share, learn and connect, such as an annual Rodney Readiness Hui.

#### Community Outreach



#### 18. Local Knowledge, Vulnerability and Special Needs

**Local Knowledge** - Participants were asked if they have a good understanding of the history of their area and who lives there (including age and ethnicity). A total of 17 respondents (61%) answered 'yes' and 9 (32%) answered 'some'. Two respondents (7%) felt they did not have a good understanding of their area or local demographics.



**Vulnerability** - All participants responded 'yes' or 'some' to the statement 'We know what makes our community vulnerable'. Key themed vulnerabilities are listed below. Other identified vulnerabilities included overall welfare of high needs families, impacts on business (farmers), recent rural residents (unprepared) and access to transportation.

Identifed local vulnerabilities		
Road closure/accessibility (due to slips and flooding)	111111111111111111111111111111111111111	20
Isolation and mental health	IIIIIIII	7
Elderly	IIIII	5
Power outage	IIIII	5

Communications outage	IIIII	5
Access to safe shelter	IIII	4
Access to potable water (including pipe lines)	III	3
Access to food (food security)	II	2
Medical support	II	2
Stranded tourists and travellers	II	2
Fire risk	II	2

Participants responsed to the question 'What are the places that have been isolated in your community or other vulnerabilities'.

Specific Local Needs - Responding to a question about ethnic or other groups requiring translation or other specific services, 8 participants (38%) responded 'yes', and 13 (62%) participants responded 'no'. As well as translation services and targeted support for residents, mention was made of residential care homes, dementia facilities, a birthing centre, as well as early child care centres.

#### **Key Themes:**

- 1. Vulnerable areas Most respondents identified those parts of their community that get cut off and isolated due to single road access, flooding, slips or fallen trees. One respondent in south Rodney says, 'Our community gets cut off to the south and north and therefore has to be able to fend for itself for a period of time'. Another says 'flooding varies across the area and community reporting helped understand the actual situation'. One participant says 'Too many to list here, would much rather sit and circile on a map'.
- 2. Holiday makers and trapped travellers Participants raise the issue of tourists, newcomers or people trapped by road closure. Some respondents say they are vulnerable to and need to prepare for people travelling through the area 'when the State Highways are closed'. Another points out that the timing of flooding (eg. rush hours or weekends) can have different impacts related to the number of people travelling. One participant reports people 'drive through the floods and put themselves at risk'. Some areas have populations that fluxuate dring the year. Of particular mention is Kawau Island who report their challenge is 'holiday makers and tourists without adequate resources or understanding of island challenges.' They report that the population of the island varies widely 'from approximately 80 permanent residents to thousands in summer and we have very limited options for transport around the island and difficulties with communications.' Omaha North also report 'We have a relatively small but growing permanent population which swells significantly during holiday periods. This presents coordination and communication challenges.'. Leigh too says their worst-case scenario is 'we are cut off on a busy tourist/visitor day with potentially thousands of people stuck here unexpectedly'. Other respondents refer to new people in the community who, 'are not used to the rural lifestyle and are not prepared to be cut off.'.
- **3.** Language need Two respondents in Warkworth and Mahurangi East Snells Beach both identified Kiribati communities in their areas as potentially requiring translation services. Waitoki also shared that they have a small population of Chinese residents. Kumeū state that they are waiting on census data to confirm ethnic groups 'as we know the local school has hired an ESOL teacher full time because of the need.'.

4. Diverse support need - Providing targeted support for people with intellectual and other disabilities was highlighted, as well as awareness of older residents and people dependent on electricity for medical devices. One participant said that while they had people door knocking, 'People leave and come into the area so the group of helpers and people needing help are forever changing.'. Other respondents have reported that it is difficult to know what the needs of the community are. One initiative is developing the idea of red and green ribbons attached to letter boxes to 'let people know if everyone is ok'.'

#### **Considerations:**

#### Champion tools for landscape level information to support community and initiatives:

Proposing the development of an online map similar to Predator Free 2050
 (<a href="https://predatorfreenz.org/about-us/national-map/">https://predatorfreenz.org/about-us/national-map/</a>) where community emergency initiatives across Rodney (or Auckland) can identify and share local impacts such as road closure and areas susceptible to flooding.

#### Support leadership development:

 Proposing AEM run a series of focused workshops for community initiatives and/or cluster groups which includes consideration in planning for fluxuating population as well as planning to support people travelling who become stranded.

#### Promote neighbourhood connections as a part of preparedness:

• Providing grant funding to support neighbourhood connection and opportunities to prepare for diverse community need.

#### Advocate and raise awareness on lifeline utility related issues:

• Leveraging the development and distribution of the Rodney Local Board Emergency Plan to make community aware of the need to register as a 'medically dependent consumer'.

#### 19. Community Awareness

**Community Profile** - Responding to the statement 'People in our community know the name of our initiative, who we are and what we do', a total of 8 respondents (29%) answered 'yes', 13 (46%) 'some', and 6 (21%) answered 'no'. One respondent said they didn't know.



Local Initiatives – Participants were also asked to identify the name of their initiative. While nine respondents have not specifically named their initiative, a number of respondents point out that they are in the process of forming. Other participants report that they have been active in the past, but are restructuring or reforming. One respondent remarks that historic changes in the structure of Civil Defence and associated

support saw their initiatve lapse. Some initiatives have formed around, or are subgroups of resident associations (24. Formal and Informal Support). Below is a list of identified initiatives.

Area	Initiative Name
Ahuroa	Araparera Community Catchment Group
Campbells/Badleys	Baddeleys/Campbells RRA – sub-group
Kaukapakapa	Kaukapakapa Emergency Network
Kawau Island	Fire and Emergency New Zealand, Kawau Island
Kumeū/ Huapai	Kumeu Emergency Network
Leigh	Leigh Community Resilience Group.
Mahurangi East Snells	Mahurangi East Community Response Group MECRG.
Mahurangi West	Mahurangi West Community Response Group
Makarau	Makarau Emergency Network Group
Muriwai	Muriwai Community Emergency Network Group (MCENG)
Omaha North	Omaha North Neighbourhood Support & Resilience Group
Sandspit	Sandspit RRA
Scotts Landing	Mahurangi East RRA CRG (MERRA)
Shelly Beach	Shelly Beach Community Led Emergency Group
South Kaipara	South Kaipara Emergency Network
Upper Waiwera	Waiwera RRA
Waitoki	Waitoki Community Hall society
Warkwork	Warkworth Community Resilience Group
Whangateau	Whangateau Community Resilience Group (WCRG)

#### **Key Themes:**

- 1. Initiative profile Naming leads to opportunity to promote the specific purpose of any group. Thirteen of the 28 participants (46%) have some aspect of naming that identifies their purpose. This includes the words Emergency, Resilience or Response. One participant however says 'People don't understand what this (resilience) means, we are endeavouring to spread the word.'. Another believes that 'being prevented from using the phrase "Civil Defence" is a stumbling block in our ability to connect with the community.'. One initiative, reflecting on recent events says that their focus this year is educating locals 'about our role'.
- 2. Awareness raising Some respondents who have not specifically named their initiative are in the process of forming. Raising the profile of initiatives forming as a sub-group or being umbrellaed by an already established community organisation may be easier than those without connection to an established group. Established community organisations are more likely to have connections into the community basic infrastructure (such as bank accounts, community assets and databases). Waitoki point out, 'our Hall society is established in the community but formalisation of our Emergency Initiative has not been undertaken yet'.

#### **Considerations:**

#### Advocate sustainable community emergency infrastructure:

 Encouraging forming community emergency intiatives to connect, where possible, with other local community organiations that have community outreach and formalised infrastructure.

#### 20. Online Presence and Sharing Official Information

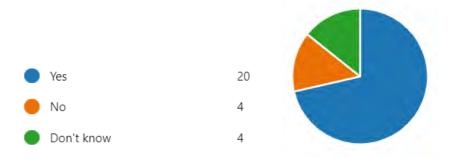
**Online Presence** - A total of 20 participants (71%), indicated that they have an active online presence. Eight (29%) responded 'no' they do not have an online presence. Links for online pages are in Appendix 1. Some participants indicated they have over 2000 followers on their face book groups. Other participants say they share posts across other community pages and platforms and 'gain a wider reach that way.'.

Communication Channels - Communicating with the community was identified as the top key learning by initiatives who have activated in events or scenarios. Participants were asked what communication channels they use (with or without internet) to connect with their communities. With internet, Facebook was by far the most utilised channel for community outreach. One initiative reporting that many more people have joined their page since Cyclone Gabrielle. As well as the top six below, other communications channels include website, leaflets, Postie, newletters and UHF radio. Mahurangi West also report having an 'SOS WhatsApp' channel with 250 participants from the wider community.

Local channels for sharing official information during an event		
Facebook (group or community pages which may also be linking to other pages)	111111111111111111111111111111111111111	18
Local network door knocking including:	IIIIIII	6
Walking tree (supported by hand held radios)		
Street Hub Coordinators		
NS Street Coordinators		
Email	IIII	4
Phone (one person contacts two people, two people contact four people etc)	IIII	4
Emergency Hub whiteboards / notice boards	III	3
Word of mouth	II	2

Respondents provided further detail in how they reach out to community both with and without internet. Kumeū says 'It depends on the event'. They are sharing in local Facebook groups and across their network as well as 'building a website to be able to better access up to date information'. Several initiatives are disseminating information through Neighbourhood street/hub coordinators. Whangateau says, 'we use telephone calls and the power of one person contacts two people, two people contact four people etc.'. Another participant uses 'Local Network walking tree supported with handheld radio' and similarly Sandspit says 'if necessary, we have a data base that can be used for contacting all residents by door to door visitation'. Another respondent reports 'communication is our key to making sure everyone is able to access the support they need in an emergency, especially if they are unable to reach the hall'.

**Sharing Information** - A total of 20 respondents (71%) reported that they share official information with their community during an emergency event. Four respondents answered 'no' they do not share official information and four said they 'don't know' if official information is shared during an event (28%).



#### **Key Themes:**

- 1. Connecting with internet Eight (28%) participants said they do not have an online presence and 8 indicated they do not or don't know if official information is shared with their community. There is not a corrlation between those without an online presense and those not sharing information with their community. One respondent discussing alerts and warnings says 'people need apps loaded and need good timely information' and that 'flooding happens quickly'. They also note that the timing of the event can have different impacts.
- 2. Connecting without internet Communicating and connecting with the community during an event was identified as the top key learning by initiatives who have activated. A number of participants identify that they have processes in place for connecting with their communities without internet including WhatsApp groups and door knocking. Some have highlighted that it has been hard to reach out to the community and know what the needs are during and directly after an event. Population size potentially has an impact on the complexity and ability to reach local residents.

#### **Considerations:**

#### Promote neighbourhood connections as a part of preparedness:

• Providing grant funding to support neighbourhood connection and opportunities to prepare for when internet is not available.

#### Raise the profile and importance of community readiness and local initiatives by:

 Leveraging the development and distribution of the Rodney Local Board Emergency Plan as an opportunity to provide information on what to do in different types of emergencies, what information channels to access and perhaps identifying local support.

#### 21. Planning Community Outreach

**Community Outreach Plannning** - A total of 14 participants (56%) responded positively to the statement 'We plan our community outreach activities such as attending/organising events or distributing booklets'. There were a total of 8 (32%) respondents that said they did not plan these activities. Three said they 'don't know'.



Outreach Focus —Participants were asked to identify their next focus for increasing awareness, preparedness and key messaging. Omaha respondents say they are planning to produce 'an annual enewsletter containing information on community response', and a first aid course for neighbours. As well as articles in the local paper one initiative is hoping to get an information pamphlet to distribute to all properties in their area and Kumeu is planning a magnet mailbox drop. Many participants share that they have had or are planning community days. Puhoi say they are planning an open day for 'community to learn what we

do and who we are'. South Kaipara are planning to hold a town meeting later in the year, and Kaukapakapa have two workshops organised.

A number of participants in central Rodney report working closely with Rodney Neighbourhood Support to hold local community or neighbour days. Whangateau says, 'we are planning a meeting of Neighbourhood Support Street Co-ordinators to update them on our progress so far and to provide useful booklets, leaflets and resources for them to distribute.' Makarau too, share they are going to hold a 'Meet the Neighbours' event and plan to offer information about neighbourhood support and emergency preparedness, and 'provide pamphlets and brochures with emergency planning information including the Resilient Communities guide.' One participant says, 'I have delivered some CD literature in the area and to the school.' Another participant says they would 'like to be involved in a 'whole of community' day — involving community organisations to spread the word'. Kauwau Island are currently working on their community evacuation planning.

#### **Key Themes:**

**1. Community preparedness** – While many initiatives report planned community outreach, one respondent reflecting on their activation, and with a significant urban and rural population believe that more information needs to be provided to individual households about being ready.

#### **Considerations:**

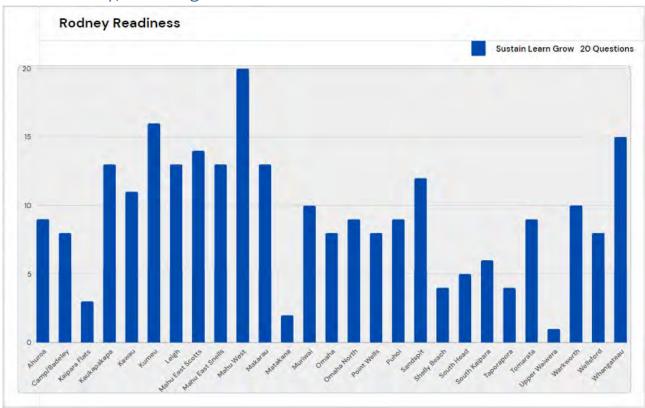
#### Support Household Resilience:

Developing and distributing the Rodney Local Board Emergency Plan.

#### Promote neighbourhood connections as a part of preparedness:

 Including information in the Rodney Local Board Emergency Plan which highlights the importance of 'getting to know your neighbours' and 'top tips' on things neighbours can do to prepare collectively.

#### Sustainability, Learning and Growth



#### 23. United and Represented

In response to the statement 'We are united as a community and have representation from different groups and organsiations on our core team' 13 respondents (48%) answered 'yes'. Nine respondents (33%) answered 'some' and 5 (19%) answered 'no'. All respondents that did not identify as an active intiative responded no.



#### **Key Themes:**

1. Multiple initiative communities – For some communities there are more than one reported initiative in their area. This can be related to communities being geographically cut off such as reported across the greater Waiwera catchment area. In some area it is unclear why this is the case.

#### **Consideration:**

Championing tools for landscape level information to support community and initiatives:

Proposing the development of an online map similar to Predator Free 2050
 (https://predatorfreenz.org/about-us/national-map/) which allows community emergency initiatives across Rodney (or Auckland) to self- identify their geographic scope and supports collaboration.

#### 24. Formal and Informal Support

**Formal Support** - A total of 13 respondents (48%) answered that they did not have a formal agreement with an established organisation who provide umbrella support and can hold funds on their behalf. Just over half of the respondents (52%) affirmed that they did. For many respondents this formal support is an affiliation, subgroup or a part of the work of a Resident or Community Association or Hall Committee. These include:

- Araparera Community Catchment Group
- Badeleys and Campbells Beach Ratepayers Association
- Community Waitakere
- Kaukapakapa Residents and Ratepayers Association (KARRA) and FENZ
- Kawau Island Residents and Ratepayers Association (KIRRA)
- Leigh Community Club Inc and Leigh Hall Advisory Committee
- Mahurangi East Residents and Ratepayers Association (MERRA)
- Mahurangi West Hall and Reserve Society
- Omaha Beach Community Inc.
- Point Wells Residents and Ratepayers Association
- Puhoi Community Hall and Puhoi Forum
- The Waitoki Public Hall Society
- Whangateau Residents and Ratepayers Association

Participants valued their formal relationships and the support offered in terms of grant writing, applications, holding funds, making resources and assets available, links with Council, as well as community connections and awareness raising.

Informal Support - A total of 16 participants (62%) answered that they have an informal relationship with an established organisation who provides support. Eight (31%) respondents answered that they did not and 2 said they did not know. Of most note, Rodney Neighbourhood Support was mentioned by a number of participants saying they, 'provide encouragement and networking' and opportunities to hear about what other communities are doing. A number of respondents say they are getting support from neighbouring intiatives and Makarau report, 'We have had significant support from neighbouring established Kaukapakapa CRG'. A total of six respondents said they had neither formal nor informal support.



#### **Key Themes:**

1. Lack of formal support - A significant number of initiatives (48%) are without formal support. One respondent said that they would like to get advice on accessing funding, setting up a bank account and establishing a constitution. Respondents who currently have formal support share that there are benefits from these relationships. Collaborating maximises resources, skills and capacity so as not to be overly enumbered with formal processes.

#### **Considerations:**

#### Advocate sustainable community emergency infrastructure:

 Encouraging forming community emergency intiatives to connect, where possible, with other local community organiations that have community outreach and formalised infrastructure.

#### 25. Training and Activation

**Past Training** - In response to a statement 'Members of our initiative have participated in training to support our readiness' 14 participants (50%) responded they had participated or had some participation in training to support readiness. Half of respondents (50%) had not participated in training.



A number of respondents recorded participation in First Aid training, one saying, 'We have several first aid certified members of our group and hope to roll out basic first aid training to the wider community.'. Mahurangi West share that they hold, 'Scenario rehearsals with the core team and radio checks with communications sub-group and with AEM comms.'. One respondent says that in the past 'a couple of us attended the Hobsonville Point training day'. Mahurangi East Snells says, 'Our plan is linked directly to the role and includes cross-skilling the team and refresher/ maintenance training throughout the year.'. Where an initiative such as Kawau Island has a significant connection to FENZ, they report extensive FENZ and CIMS training with regular refreshers.

Future Training – In response to the statement 'We know what training is required to support our readiness going forward', just under half of respondents (46%) said they did'nt. Seven respondents (25%) answered 'yes' and 8 respondents (29%) answered that they knew about some training to support readiness.



Respondents identified what training they thought would be helpful. Listed below are top identified needs. Also mentioned were mental health and psychosocial support, crowd management, and computer skills.

Identifed training requests		
First Aid Courses	1111111	7
Practical Scenarios – standing up a hub, working with other CRG	IIIIII	6
Emergency Response – CIMS, NEMA, LandSAR, AEM	IIIII	5
UHF/VHF Radio Operations	IIII	4
Table Top Modules	II	2

**Event Activation and Review** – Over the course of the last few years significant weather events have impacted communities across Rodney. A total of thirteen participants (46%) indicated that they had activated in response to these events and reviewed those activities. Half of respondents (50%) indicated they had not activated in a significant event and reviewed activities. One respondent was unsure if this had happened.



Scenario Activation and Review – Scenario exercises are an opportunity to role play situational events to give participants practical experience and test planning and processes. A total of 24 respondents (86%) answered that they had not participated in a scenario exercise and reviewed activities. Three respondents have participated in a scenario activity either run by their leadership team or by the Hobsonville Point Emergency Network Group. One participant one did not know if these things had happened in the past. Reflecting on their involvement in a scenario event one intiative says 'After each (response), there will be a formal debrief and recording of successes and improvements.'

Key Learnings — Participants were asked to identify their key learnings from activation or scenario exercise experiences. These are ranked by the number of mentions. Other topics include increasing opportunities for training, provision of food, the importance of core team structure and safety, dealing with trauma, early alerts and warnings, household preparedness, business support and recovery handover. Priority learnings and specific narrative on these have been woven into the appropriate sections.

Identifed key learnings themed		
Communicating with wider community	1111111	7
Access to and efficient use of resources	111111	6
Access to communications infrastructure (Starlink and Radio)	IIII	4
Effective CDC/AEM communications	IIII	4
Effective liaison with First Responders	III	3
Planning, documenting and coordination of processes	III	3
Knowing vulnerabilities (areas/people getting isolated)	III	3

Supporting volunteers	III	3
Access to generators	II	2
CEH accessibility and suitability	II	2
Communications with other CRG	II	2

#### **Key Themes:**

- **1.** Lack of training or experience for readiness Over half of initiatives have not participated in any type of training and there is a lack of clarity about what training is needed or available.
- **2. Activation and review** Just under half of respondents (13) have neither activated and reviewed activities as part of a disaster event or as a part of a senario exercise. This is linked to training

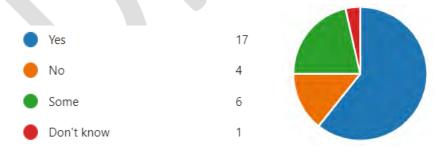
#### **Considerations:**

#### Support leadership development:

- Advocating to central government and AEM for increased resourcing for capability building and training to support community initiatives prepare for emergencies.
- Proposing AEM work with partners to provide opportunities for volunteers to participate in first aid and psychosocial training.
- Proposing AEM support initiatives by providing information and guidance on how to run a local senario exercise to better understand the roles and operation of a CEH and identify a wider volunteer pool of community volunteers.

#### 27. Networks and Connections

Responding to the statement 'We are connected to other initiatives through a wider community emergency network', 23 respondents (82%) reported positively either 'yes' or 'some'. Four respondents (14%) answered 'no' and one person didn't know.



Wider CRG Networks - Participants shared connections, benefits and issues with wider community emergency networks. To provide brief context, Rodney Neighbourhood Support have been facilitating CRG Cluster meetings in the north of Rodney since 2017. The name of this cluster has been changed from Communities Raising Awareness and Resilience Rodney East (CARRE) to Rodney East North West CRG Cluster. In southern Rodney an outcome of the Rodney Readiness project, intiatied by the Rodney Local Board, has been the establishment of a South Kaipara Cluster, facilitated by local community leaders. The Hobsonville Community Trust, while having established their own local CRG intiaitive, have also been facilitating network meetings for community emergency initiatives across the north of Auckland.

Participants report on a range of network connections including Rodney East, North, West CRG Cluster; South Kiapara CRG Cluster and the Hobsonville Community Emergency Network. Other connections recorded include; Rodney Neighbourhood Support, AEM, Storm Recovery Navigators, Amateur Radio Emergency Communications (AREC), and South Kaipara Good Food. Respondents identify benefits of being connected to the Rodney East North West Cluster as a 'good source of information' and the, 'sharing of knowledge with emergency response professionals. Benefits raised by others on cluster groups include supporting each other in emergencies and 'having a collective voice'.

#### **Key Themes:**

5. Role of Cluster Groups - There has been a suggestion that smaller cluster groups may be desirable and more effective for local support. This raises the question of the purpose and role of cluster groups. One respondent believes, 'Post Cyclone Gabrielle the only benefit is the reconnecting of CRG with AEM & RLB. We are concerned that with the influx of new CRG's (to the Rodney East North West Cluster) it may have become too big to manage in its current format.'. Related to this one person reports that the distance to travel to cluster meetings can be an issue. In South Kaipara discussions one participant suggested regular localised 'check in' times during an event – 'like what the government did during Covid' and 'a joint South Kaipara online portal – frequently asked questions and maps'.

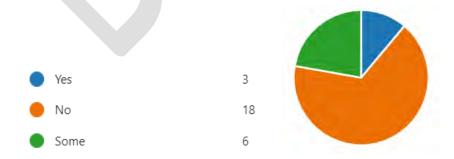
#### **Considerations:**

#### Promote positive collaborative connections across Rodney:

- Encouraging cluster facilitators to assess the purpose of network cluster groups and explore
  potential for smaller localised clusters that share learnings and practical opportunities to
  coordinate.
- Support ongoing development of practical cluster initiatives such as shared portal and communications

#### 28. Succession Planning

A total of 18 participants (67%) reported that they did not have a succession plan for the long-term, continuing to identify others who have skills and resources to contribute. Three (11%) respondents answered 'yes' and 6 (22%) 'some' succession planning. Succession planning is recognised as important however one initiative commenting that things need to be 'well documented for hand over – we need continuity of people and process'.



#### **Key Themes:**

1. Lack of succession planning - Succession planning is reportedly not a high priority for initatives, though it may be particularly important where community awareness, volunteer interest and capacity have been identified as challenging.

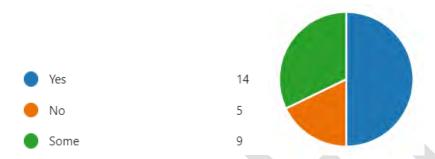
#### **Considerations:**

#### Support leadership development:

 Proposing AEM run a series of focused workshops for community initiatives and/or cluster groups to share experience, resources and discuss key elements of community emergency planning, including: succession planning.

#### 29. Growing Capacity and Capability

In response to the statement 'We know what we need to work on to grow our capacity and capability going forward', 23 respondents (82%) answered 'yes' or 'some'. Five respondents (18%) answered 'no'.



**Priorities for the Future** – Participants shared at least two priorities that they are focusing on moving forward. Below is a table with those priroties themed by the number of mentions. Participants also identifed building relationship with first responder and improving flood alert systems as important. These priorities and related narrative have been incorporated into the appropriate sections above.

Identifed future priorities themed		
Initiative development (growing core group, having regular meetings)	HIIIIIIII	10
Developing or updating a plan	IIIIIIII	8
Access to resources (asset list, funding, radios, emergency equipment, readiness kit)	IIIIII	6
Mock emergency event scenario or other training	III	3
Community engagment/raising awareness	III	3
Developing communications network	III	3
General support/mentoring in moving forward	III	3
Upskilling/coordinating volunteers	II	2
Succession planning	II	2

#### **Key Themes:**

1. **Support going forward** - A couple of respondents say they would like assistance in knowing what they need to focus on going forward and report that AEM has been a *'great asset'* in this regard. One respondent says *'We could do with guidance in this area. Maybe from other isolated or island communities.'* 

#### **Considerations:**

Working to the objective of empowering communities to prepare for disasters –

#### Advocate for sustainable community emergency infrastructure and support:

 Proposing that Rodney has a dedicated AEM Community Planning and Readiness Advisor with the sole focus of supporting community initiatives and readiness across the Rodney Local Board area.

#### Support leadership development:

• Proposing AEM continue to provide support in emergency planning



### Appendix 1.

Facebook - Participants were also asked to provide online links to FB or other sites.

	Online Link
Area	
Scotts Landing	https://scottslanding.org/community-response-civil-defence/
Kaukapakapa	https://www.facebook.com/profile.php?id=61550914351345
Kumeū/ Huapai	https://www.facebook.com/kumeuemergencynetwork/
Shelly Beach	https://www.facebook.com/groups/6304949896184375
Puhoi	https://www.facebook.com/groups/608638874545699/
Kawau Island	https://www.facebook.com/groups/684350311996048/
Kaipara Flats	Kaipara Flats Community FB but not specific emergency page
Omaha	https://www.facebook.com/groups/omahabeach members. https://omahabeach.co.nz/
Mahurangi	Mahurangi West Community Response Group
West	Mahurangi West Community
	Mahurangi West SOS (WhatsApp Group 250 participants)
Omaha North	Omaha North Neighbourhood Support Group
	Omaha Community Page
Sandspit	https://www.facebook.com/SandspitResidentsandRatepayers/
South Kaipara	https://www.facebook.com/people/South-Kaipara-Emergency-Network/100090811081437/
Ahuroa	Araparera Community Catchmnet Group FB page
	Ahuroa Community FB page (1k) members
Point Wells	Facebook - Point Wells Community Group
	Facebook - Point Wells Village Ratepayers Assoc.
Waitoki	The Waitoki Community Page
	https://www.facebook.com/groups/700507126801398
Wellsford	Support Your Local Wellsford - FB page
Matakana	matakanacommunitygroup.org
Muriwai	https://www.facebook.com/MuriwaiEmergencyNetwork/
Makarau	https://www.facebook.com/groups/370203345606528
Mahurangi East	Mahurangi East Community Response
Snells	Mahurangi East Community Response Group   Facebook.

# Rodney Readiness Purpose

- Nationally, devasting floods and fires have created a heightened awareness of the need for communities to be better prepared for disaster events. This trend and frequency of extreme weather is predicted to worsen
- The Rodney Local Board Plan 2023 highlights the important role local boards play in supporting Auckland's response to climate emergency and identifies the key action to 'Support communities to develop local community emergency leadership groups and emergency action plans
- The purpose of the Rodney Readiness project is to identity community emergency initiatives across Rodney, from established groups to fledgling associations, and key aspects of 'readiness' contributing to communities being prepared
- The key deliverable of the project has been the facilitation of a tool in the form of a questionnaire and survey and corresponding report and dashboard that supports both the Rodney Local Board and community to better understand readiness
- The report offers considerations for the Rodney Local Board identifying where support can best be targeted.



## **Process**

#### Terms

- Community initiative was defined as any group, organisation or person who is currently leading or actively seeking to develop community emergency or disaster response in their community of place
- Readiness is referenced in the context of the emergency management cycle, specifically, 'readiness' of Rodney community initiatives in being prepared to support their community of place in an emergency event.

#### Identifying initiatives

- The Rodney Local Board boundary map defined the four subdivisions
- A letter sent to iwi and discussion with several marae representatives
- Included online research, AEM and council information, local community organisations, as well as cluster groups.

#### Engagement

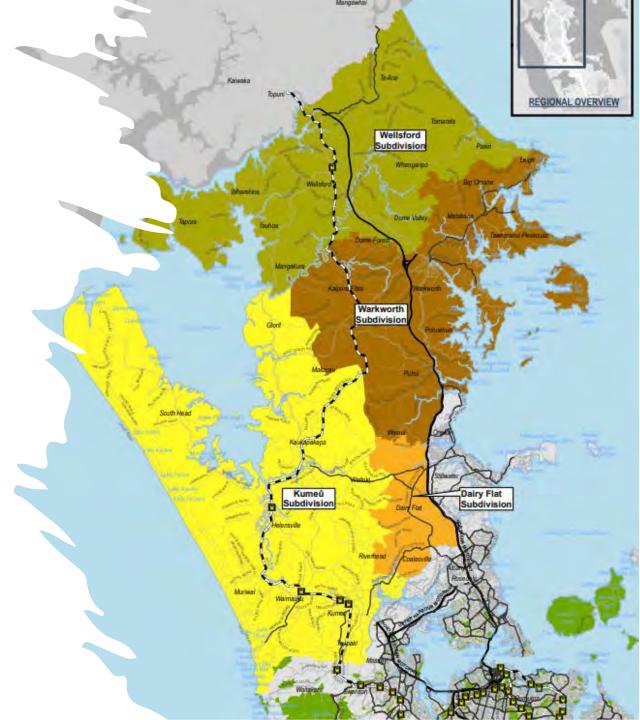
- A council working group was established to provide expert guidance and input including Auckland Emergency Management and Recovery Unit
- Community input included engaging Rodney Neighbourhood Support, and community initiatives in Kumeū, Muriwai, South Kaipara, Hobsonville, Mahurangi West and Warkworth.

#### Strategic framing

- The questionnaire was developed taking the basic framing of a balanced scorecard, facilitating identification of four key areas that underpin readiness
- These four areas are: Planning and Process; Assets and Resources; Community Outreach and; Sustainability, Growth and Learning.

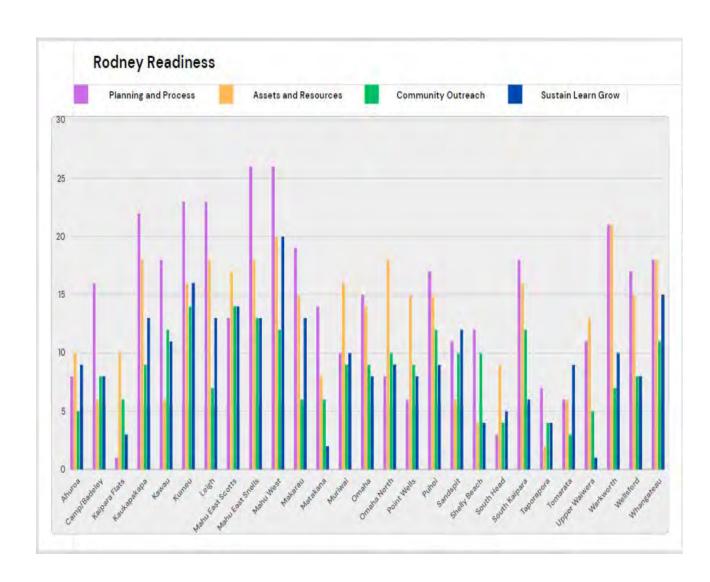
#### Questionnaire

- A total of 31 potential initiatives were identified across the Rodney Local Board area, all of which were sent a PDF and online link to the Rodney Readiness survey
- Twenty eight initiatives (90%) participated in the survey. This includes 3 in North Rodney, 18 in Central Rodney, 7 in South Rodney, and no potential initiatives from East Rodney.



## Overview

- A total of 31 potential initiatives were identified across the Rodney Local Board area
- Twenty eight initiatives (90%) participated in the survey. This includes 3 in North Rodney, 18 in Central Rodney, 7 in South Rodney, and no potential initiatives from East Rodney
- The high level response suggests that communities are interested in and seeking support in continuing to develop community emergency readiness and disaster preparedness
- Key feedback from marae was that they would like to build stronger relationships with the Rodney Local Board and that hui would be the best way to do that
- A Rodney Readiness Dashboard was developed to provide an overview of readiness under each identified theme using a basic scoring to survey questions
- It is important to note that there are a range of situations represented by initiatives. This includes those who supported their community in recent events, but haven't formalised; to initiatives that have been supporting their community in a formalised way for many years
- The dashboard can assist Rodney Local Board and AEM in identifying how to best target support
- It can also support initiatives identify strengths for sharing and learnings and a general indication of where they can develop.



# Findings - Planning and Process

- No identified initiatives in East Rodney and only one 'active initiative' in North Rodney
- Some initiatives while reporting they can tap into community volunteers in an event, are struggling to develop and maintain a core team of community leaders. Growing a core team of active leaders was identified as a top priority going forward
- Developing community emergency plans was identified as a top priority moving forward, and more support is needed in assisting with this
- While most initiatives identified their boundaries, overall information on the geographic scope of initiatives isn't available
- Effective connection and communication with AEM and First Responders was identified as important
- More support is needed in assisting initiatives develop clearly defined roles, back up planning and internal communications
- Having access to accurate, reliable information is important for initiative trust and reputation.

## Assets and Resources

- Accessing resources is a complex issue related not only to funding availability, but also secure, fit for purpose storage and two initiatives have had their hard earned community resources stolen
- More work is needed in identifying different models and solutions for resource storage, including petrol
  classified as a hazardous substance
- Initiatives are seeking guidance on what resources to purchase particularly communications which were identified as a top priority need
- Most initiatives report they are aware of resource gaps, and more support is needed in assisting initiatives develop community asset and resource registers
- While many initiatives have access to at least one portable generator, they were also identified as a priority need. Some are thinking strategically about short, medium and long-term power needs
- There are sundry items such as petrol, food, personal care items and communication running costs that initiatives would like funding for
- Over half of initiatives are seeking or have been successful in accessing central government, philanthropic or community fundraising. There is more work to be done identifying and allocating local government funding
- There are 39 identified Community Emergency Hubs (CEH) across Rodney. South Rodney has 13 and Central Rodney 26. Not all venues are easily accessible
- Only one agreed CEH in North Rodney and none identified in East Rodney. More work is needed in supporting development of initiatives in those areas
- Also most half of respondents felt their team or hub/s were not confident in understanding their purpose, roles and activities.

# Community Outreach

- There is a high level of reported confidence in knowing what makes communities vulnerable
- Many initiatives can describe geographic vulnerabilities and more work could be done to capture this local knowledge
- Some communities raise the issue of having a population that significantly varies throughout the year, or being on a major transit route where people get stranded
- Language barriers or other particular needs for additional support were mentioned
- Initiatives are using a range of terms in their name, potentially reflecting the wider changing emergency landscape
- Less than half of initiatives felt confident they had a strong community profile
- Almost ¾ of initiatives have an online presence, Facebook is by far most common and almost ¾ of initiatives share official information with their community
- Many initiatives plan community outreach, some supported by Rodney Neighbourhood Support.

# Sustainability, Learning and Growth

- Some areas have multiple initiatives
- Almost half of initiatives reported being supported by formal infrastructure such as RRA or Community Hall Societies; benefits including support with grant writing, holding funds and available assets
- Over half reported they had informal support, such as Neighbourhood Support, and six initiatives have neither formal or informal support
- Over half of initiatives have not participated in training and a lack of clarity about what training is needed
- Just under half of initiatives have not activated or taken part in scenario exercises this
  corresponds with initiatives not being confident about key competencies
- Cluster groups are valued and there is question around whether they could be more localised
- Well over half of initiatives do not have a succession plan and this is an issue where volunteer leadership was identified as a challenge in some areas
- AEM currently has one Community Planning and Readiness Advisor covering three Local Boards, including Rodney.

## Considerations/ What Next

Rodney Local Board Plan 2023 'Our people support each other, have what they need to live well and are able to adapt to change'

- 1) Build relationships with marae.
- 2) Raise the profile and importance of community readiness and local initiatives.
- 3) Promote positive collaborative connections across Rodney.
- 4) Champion tools for landscape level information to support community and initiatives.
- 5) Support leadership development.
- 6) Advocate and raise awareness on lifeline utility related issues.
- 7) Advocate for sustainable community emergency infrastructure and support.
- Advocate for appropritate information and funding for initiatives in purchasing resources and growing capability.
- 9) Promote neighbourhood connection as a part of preparedness.
- 10) Promote local resourcefullness.
- 11) Support Household Resilience.







## **Overview**

- We are reviewing every local board's service asset portfolio.
- The review will provide local boards with advice to support them with:
  - increased local board decision making
  - adjusting to financial allocations.



## **Objectives**

- Support implementation of the LTP 2024-2034 direction
- Progress priorities and identify new opportunities
- Manage underperforming and underutilized service assets
- Support a shift from asset-dependant service delivery
- Portfolios are safe, sustainable, affordable, and fit for purpose.



## Scope

#### In scope

- Aquatic and leisure centres
- Arts and culture facilities
- Cemeteries (closed)
- Civic spaces
- Commercial and residential leases
- Community leases
- Community centres
- Destination parks
- Greenways and connection links
- Libraries
- Playgrounds
- Sports parks
- Suburban / neighbourhood / pocket parks
- Council venues for hire.

#### **Provision influencers**

- Botanic gardens
- Cemeteries (open)
- Corporate property
- Leased properties
- Maunga
- Regional parks
- Department of Conservation land and properties
- Watercare land and properties.

#### Out of scope

- Auckland Transport properties
- Coastal assets
- Collections
- Holiday parks
- Social housing
- Tātaki Auckland Unlimited properties.



## Examples of opportunities for change

Partnerships	new or enhanced
Investment	to address under provision of services or to improve current assets
Integration of services	or co-location
Decommissioning assets	to relieve cost burden
Divestment	through the service property optimisation framework
Non-asset service delivery	to reduce cost and increase accessibility to services

#### **Process**

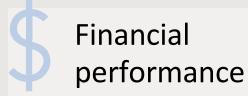
Engage **Analyse Prepare** Workshops with **Enable Implement** Validate and Development of each local board Opportunities for Gather data, analyse findings, FY25/26 local to share change and strategies, plans, identify board work identified investigations previous advice opportunities for programmes opportunities for change change



**Development and delivery of Portfolio Plans** 

**Longlist options** 

## **Assessment areas**

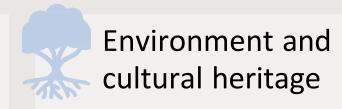


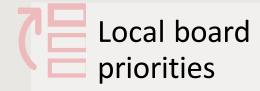




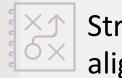












Strategic alignment



## **Outputs**

#### Phase 1

• Presentation to local boards of opportunities for change.

#### Phase 2

- Delivery of changes
- Portfolio Plans.

#### Phase 3

Implementation of Portfolio Plans.

Opportunities for change will be implemented through local board decision making



## **Next steps**

 Workshop opportunities with all local boards during November and December 2024.





Pātai?





# Route 999 Bus Update

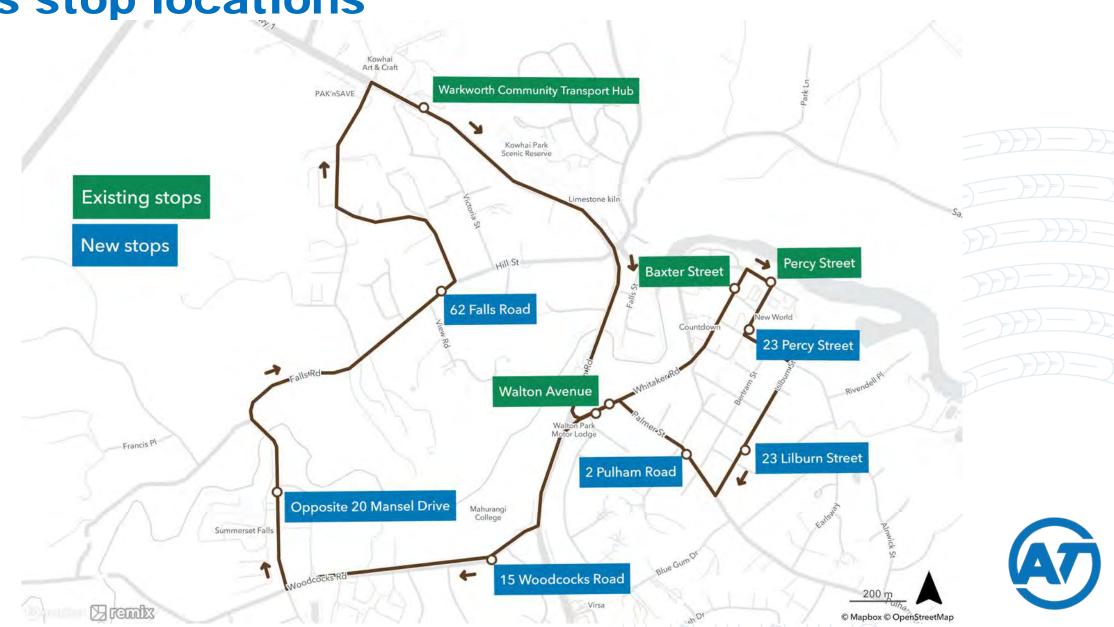


## Readiness for 21 July go-live

- Timetable complete
  - Every 30 minutes
    - Monday to Friday first trip 6am, last trip 7:30pm
    - Saturday, Sunday and public holidays first trip 5:50am, last trip 7:20pm.
- Operator (Ritchies) has vehicles ready.
- Bus stops
  - Consultation complete, 14 Responses
  - At go-live will be poles and signs only.
- Communications and marketing
  - Update to follow.
- Climate Action Transport Targeted Rate funded service change
  - Route 995 all-day frequency increase from hourly to half-hourly.



**Bus stop locations** 



## **New bus stops**

- Originally a stop proposed on Hudson Road near Pak n Save
  - Not progressing at this stage issues with turning out of stop and limited by a stormwater catchpit
  - Pak n Save have approached us about putting a stop in their carpark, AT to investigate.
- Four responses against stop near businesses on Lilburn Street
- Opposition to the location of the stop on Hill Street
- At this stage the intention is to build these stops for the 21 July start date and monitor for issues.



## **Communications plan**

#### **Key messages**

Funded by the Rodney Local Board's Targeted Transport Rate.

Use the 999 to travel to and from local schools, shops, services and the Warkworth Community Transport Hub.

At the Transport Hub you can change buses to reach Hibiscus Coast Station and Wellsford.

Will refer to increased 995 frequency where possible.



## **Communications plan**

#### **From 1 July 2024**

Coreflute posters at bus stops in Warkworth

Flyers delivered to catchment area

Posters, flyers and email for to schools, businesses, venues, retirement villages etc

Page on AT website

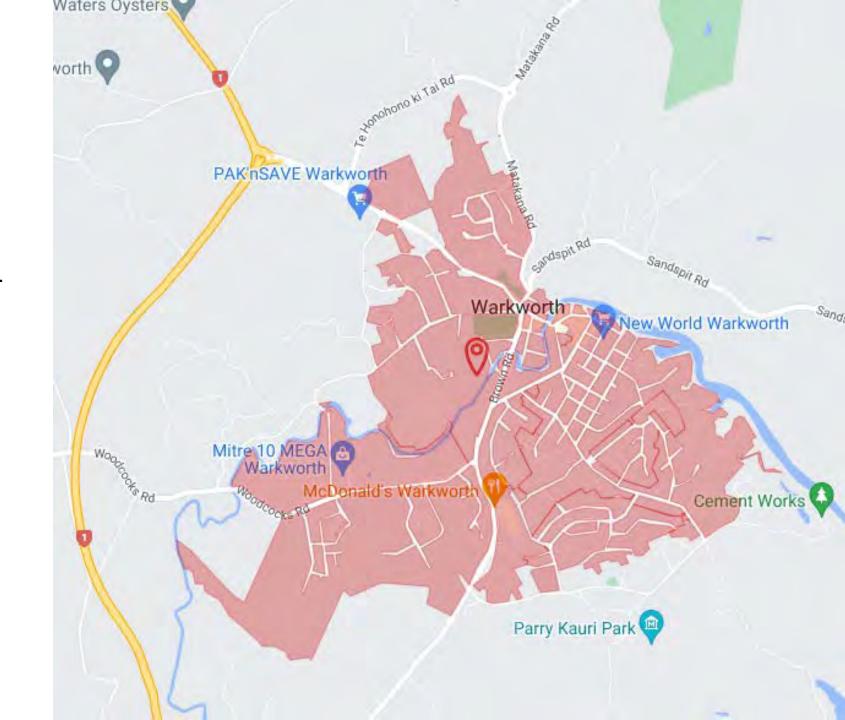
AT Journey Planner and AT Mobile updated



## **Flyers distribution**

**From 1 July 2024** 

2,472 flyers delivered by NZ Post.





## **Communications plan**

#### **Cost estimate**

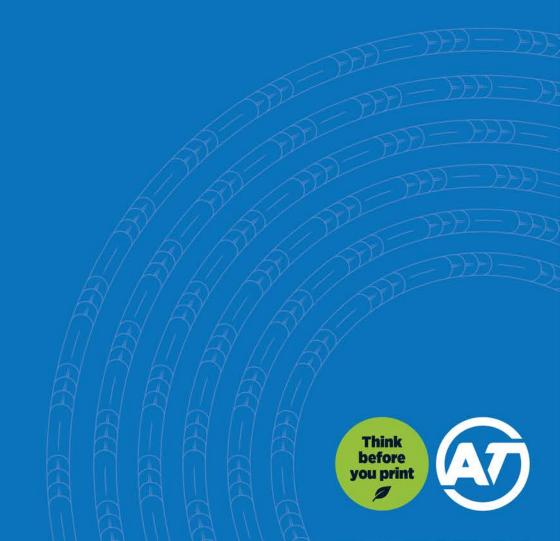
Item	Quote	Cost saving suggestion		
11 coreflute posters for bus stops.	\$143.00	These are installed by AT or Local Board members.		
50 posters for schools, businesses etc.	\$11.50	These are delivered by AT or Local Board members.		
Printing 2,900 flyers	\$348.00			
NZ Post delivery of 2,472 copies	\$747.50	Remaining copies are delivered to schools, businesses by AT or Local Board members.		
Total	\$1,250.00	Assumes all the cost saving suggestions are adopted.		
Quote does not include AT staff time drafting and designing collateral.				

## **Marketing plan**

#### **Cost estimate**

Item	Quote	
Geo targeted social media (3km radius of Warkworth)	\$1,200	
Mahurangi Matters – half page press advertisement	\$629	
Mahurangi Matters – full page press advertisement	\$1,237	
Total	\$1,829 - \$2,437	
Quote does not include AT staff time drafting and designing collateral.		







## WARKWORTH BUS STOP PACKAGE

## FOR CONSULTATION

APRIL 2024















