



Te Poari ā-Rohe o Maungakiekie-Tāmaki
Te Rīpoata ā-Tau 2023/2024

Maungakiekie-Tāmaki Local Board

Annual Report 2023/2024



Volume
2.11

Maungakiekie-Tāmaki
Local Board
Auckland Council



Mihi

Manawa mai te mauri nuku.
 Manawa mai te mauri rangi.
 Ko te mauri kei a tātou, he mauri tipua.
 Ka pakaru te pō.
 Tau mai te mauri,
 Haumi e, hui e, tāiki e!
 Ko tēnei te hau e wawara nei.
 Mau tonu, tere tonu,
 mai i te kore, ki te pō,
 ki te ao mārama.
 I whakaawe ai taku ara
 ki ngā kāhui rū whenua.
 Heke iho au i Te Puru o Tāmaki
 ki Te Taumanu – herenga waka,
 whakarākeitanga o te takutai moana.
 E mihi kau ana a Māngere
 ki te Mānukunuku-o-Hoturoa.
 I turukitia ngā pōkare e hora rā
 ki te Tapotu-a-Tainui.
 Kia whakatata mai ki Te Wai-mokoia,
 ka haereere tonu ki Te Wai-o-Taiki.
 Kia tae atu ki Tāhuna Torea,
 ka takahia rā te paemaunga
 ki Patutahi, ka haere tonu ki Remuwera.
 Anei rā tēnei māra moemoeā
 e karanga atu ana ki ngā poutapu i muri;
 o Waiatarua, Onehunga, Rarotonga, Mutu-Karoa,
 Waipuna,
 Te Kai-a-Hiku, Mokoia me Uku-tōia.
 Ka tau ki Maungarei.
 Tutuki tēnā, kei raro ko Rua-pōtaka
 me Pare-huia e tiaki ana i Te Oro –
 Whare Tapere o Ngāti Tī-tahi, Ngāi-Tai-ki-Tāmaki,
 Ngāti Paoa me Ngāti Whātua.
 Ka uru mai a Matariki ki runga
 ka tohu ia kua tīmata te Tau Hōu.
 Tau mai te mauri
 Haumi e, hui e, tāiki e!

Embrace life’s essence from the earth below.
 Welcome life’s essence from the sky above.
 The life force we each possess is truly a miracle.
 The darkness is broken.
 Welcome great essence of life,
 Join together, and exclaim, it is done!
 This is the wind that blows.
 Unchanging and free-flowing,
 from nothingness, to darkness,
 then comes the light of dawn.
 My rise from slumber finds strength
 in the beautiful lands surrounding me.
 I come down from Te Puru o Tāmaki
 to Te Taumanu – anchorage of waka,
 jewel on the coastline.
 Māngere bids greetings
 to the Manukau.
 The rippling waters out there sweep
 toward where the Tainui once crossed overland.
 Coming inland to Panmure Basin,
 I ramble on to Tāmaki River.
 Then, once at Tāhuna Torea,
 I trace a way across the skyline to
 Patutahi and on again to Remuera.
 Before me is this wonderful countryside
 beckoning to the havens beyond;
 Waiatarua, Onehunga, Rarotonga, Mutu-Karoa, Waipuna,
 Te Kai-a-Hiku, Mokoia, and Uku-tōia.
 I come to rest on Maungarei.
 And once there, I see below are Rua-pōtaka
 and Pare-huia standing watch over Te Oro –
 the playhouse of Ngāti Tī-tahi, Ngāi Tai-ki-Tāmaki,
 Ngāti Paoa and Ngāti Whātua.
 Matariki rises high into view
 signalling the New Year has begun.
 Welcome great essence of life,
 Join together and exclaim, it is done!

Ngāti Rehua – Ngāti Wai ki Aotea Trust Board 2023

On the cover: Having a wheely great time at Panmure Basin Skate Park

He kōrero mō tēnei rīpoata

About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Maungakiekie-Tāmaki Local Board area from 1 July 2023 to 30 June 2024.

You can read about our progress, expenditure, service performance and challenges faced in 2023/2024. It’s part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It reports against the council’s Long-term Plan 2021-2031 (10-year Budget 2021-2031) and the Maungakiekie-Tāmaki Local Board Agreement 2023/2024.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It features a story about a council or community activity that adds special value to the area and demonstrates how **together we’re delivering for Auckland**.

▼ Excited event goers who exchanged cans of canned food for candles at Onehunga Christmas in the Park

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He kōrero mai i te heamana From the chairperson

It has been a transformative year for Maungakiekie-Tāmaki. Despite facing continued challenges from last year’s floods and ongoing community needs, our resilience and unity continue to be inspiring. Our focus remains steadfastly on recovering from these challenges and preparing our communities by implementing our climate action plan and developing our emergency readiness plan.

We celebrated Matariki, embracing its 2024 theme of ‘Matariki Heri Kai – The Feast of Matariki’, emphasising sustainable practices and celebrating our kai origins, and the environment. We will continue supporting volunteering and education programmes to protect and enhance our taiao (natural environment), such as Maungakiekie Songbird and the Industrial Pollution Prevention Programme.

This year we continued partnering with community organisations to deliver on local board aspirations, including building the capacity of community-led groups to become sustainable organisations. For the financial year commencing 1 July 2024, we are investing more than \$28 million across Glen Innes, Mt Wellington, One Tree Hill, Onehunga, Oranga, Panmure, Penrose, and Royal Oak on community outcomes, with a further \$230,000 on environmental outcomes. This includes the upgrade of the Glen Innes Library roof, continuing to ensure our local facilities serve our communities well.

We are working closely with Eke Panuku, Auckland Transport, Kāinga Ora, and Tāmaki Regeneration to ensure our neighbourhoods and town centres are well designed, safe, and connected. While upgrades may bring some disruptions, we are committed to keeping the community fully informed.

We look forward to supporting our communities to feel a sense of belonging, empowered to lead, and overcome challenges. Your ongoing support and engagement are vital as we work together towards our shared goals and aspirations.

Tua ‘ofa atu,



Maria Meredith
Heamana | Chairperson

Te Poari ā-Rohe o Maungakiekie-Tāmaki |
Maungakiekie-Tāmaki Local Board



Te Poari ā-Rohe o Maungakiekie-Tāmaki Maungakiekie-Tāmaki Local Board



▲ (L to R) Chris Makoare, Nerissa Henry, Debbie Burrows (Deputy chairperson), Tony Woodcock, Maria Meredith (Chairperson), Peter McGlashan, Don Allan

Contact us


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Ngā kaupapa me ngā whakapaipai ake Maungakiekie-Tāmaki projects and improvements

Key to current and planned projects



Delivered projects

- 1 Dunkirk Activity Centre - renew facility
- 2 Fergusson Domain multi-purpose courts upgrade
- 3 Jelicoe Park - renew heritage facilities
- 4 Panmure Basin-renew play space - stage 2
- 5 Glen Innes Pool and Leisure Centre - carpark extension



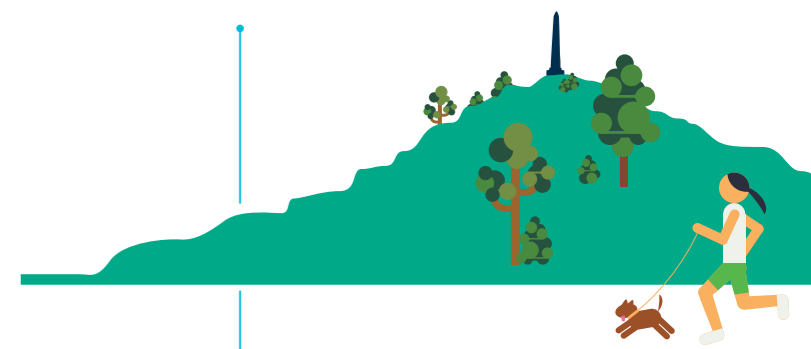
Current projects

- 1 Jubilee Bridge - renew and upgrade bridge
- 2 Lagoon Pool & Leisure Centre renewals
- 3 Onehunga Library - facility renewal
- 4 Tin Tacks Reserve playground
- 5 Apirana Reserve pathway
- 6 Jordan Park pathway
- 7 Glen Innes Library - renew roof



Map legend

- Local board office
- Public open space (Unitary Plan)
- Motorway
- Major road
- Arterial road
- Medium road
- Minor road



5 significant maunga / volcanic cones including Maungakiekie / One Tree Hill and Maungarei / Mt Wellington



Current population of **84,100** is projected to increase to 112,949 by 2050



We are home to **more than 100** local parks and sports fields, **3** libraries and **8** community centres and halls



Data sources: Stats NZ Population Estimates, as at 30 June 2023

Tā mātou pūrongo whakahaere mahi

Our performance report

Local Community Services

We support our diverse and vibrant communities through maintenance and programming at libraries, community centres and parks, and events delivered with our community partners such as Panmure Basin Fun Day and the Matariki Light Trail. We built the capacity and capability of local sporting groups and community organisations through our partnerships programme and local grants. We are continuing to develop a sports and active recreation facilities plan to identify gaps and needs for facilities.

KEY ● Achieved ● Substantially achieved ● Not achieved *Measures favourably/unfavourably impacted by COVID-19
For more information on our service performance judgements and assumptions please refer to pages 166-167 of Volume 1 of the annual report.

Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities

Percentage of Aucklanders that feel their local town centre is safe - day time

The perception of safety during the day is below target. Residents in different suburban town centres feel differently about safety. Some residents in Ellerslie and Onehunga feel safe walking around their town centres. Others feel less safe with street begging and crimes around their area. In Mt Wellington, there are concerns about people on dirt bikes, graffiti, and homeless people congregating outside the supermarket.

Result against target		●
Target 2024		85%
Result	2024	60%
	2023	57%
	2022	65%

Percentage of Aucklanders that feel their local town centre is safe - night time

Residents' perception of safety at night has improved compared to last year. Residents in Glen Innes commented that road works, fencing around the transport centre and people loitering around the town centre make them feel less safe. There are suggestions for more protection for shoppers and shop staff, more lighting and increased police presence.

Result against target		●
Target 2024		35%
Result	2024	23%
	2023	19%
	2022	28%

Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities

The percentage of Empowered Communities activities that are community led²

Community-led activities are below target despite a strong focus on supporting groups to deliver the Synergy Projects, The Good Fale-Kai Central, Mt Wellington Network, Oranga Collective Meeting, Community Lunch and Panamasian o Tuia. The change in data processing and adopting an integrated approach to community delivery account for the variance to last year's results.

Result against target		●
Target 2024		75%
Result	2024	71%
	2023	86%
	2022	81%

The percentage of Empowered Communities activities that build capacity and capability to assist local communities to achieve their goals²

We were under target despite the board's continuing strong commitment to enhancing organisational capacity and capability through a dedicated Strategic Partnerships programme. The board also offered tailored capacity-building support specifically designed for a network of community organisations and strategic grant partners. These initiatives are aimed at strengthening the capabilities and resilience of community organisations.

Result against target		●
Target 2024		75%
Result	2024	44%
	2023	84%
	2022	85%

We provide safe and accessible parks, reserves, beaches, recreation programmes, opportunities and facilities to get Aucklanders more active, more often

The percentage of park visitors who are satisfied with the overall quality of sportsfields

Visitors satisfaction did not meet target, although it has improved over last year. Upgrades to sportsfields lighting at Mt Wellington War Memorial Park should increase satisfaction level.

Result against target		●
Target 2024		82%
Result	2024	74%
	2023	69%
	2022	71%*

The customers' Net Promoter Score for Pools and Leisure Centres

This was below target. Areas for improvement include both the aquatic and dry sites, cleanliness of the bathroom and changing facilities, and communication with customers and visitors. As a group there is strong support and advocacy for the friendly welcoming environments, staff and programming.

Result against target		●
Target 2024		45
Result	2024	20
	2023	18
	2022	14*

The percentage of users who are satisfied with the overall quality of local parks

This was below target although better than the previous year. With a wet winter in 2023 and a settled period between January-May 2024, satisfaction with the overall quality of local parks is varied. It has taken some time to fully catch up on ground and tree maintenance.

Result against target		●
Target 2024		78%
Result	2024	69%
	2023	58%
	2022	65%*

The percentage of residents who visited a local park in the last 12 months

This was below target and may be influenced by the wet 2023 winter and then a settled period between January-May 2024.

Result against target		●
Target 2024		90%
Result	2024	78%
	2023	82%
	2022	84%*

We showcase Auckland's Māori identity and vibrant Māori culture

The percentage of local programmes, grants and activities that respond to Māori aspirations

We didn't meet the target mainly because the arts and culture programmes underperformed. There were some successes - 63 per cent of all local and quick response grants that reported Māori outcomes.

Result against target		●
Target 2024		45%
Result	2024	37%
	2023	38%
	2022	41%

Local Community Services measures cont'd over

We fund, enable and deliver services, programmes, and facilities (art facilities, community centres, hire venues, and libraries) that enhance identity, connect people, and support Aucklanders to participate in community and civic life¹

The number of internet sessions at libraries (unique sessions over public computing or public WIFI networks) Maungakiekie-Tāmaki surpassed expectations with internet sessions increasing, coming in 33 per cent higher than last financial year.	Result against target	●	
	Target 2024	286,000	
	Result	2024	316,105
		2023	238,550
	2022	120,640*	

The percentage of arts, and culture programmes, grants and activities that are community led Maungakiekie-Tāmaki was under target. All programmes and activities were delivered solely by council-led facility Te Oro Music and Arts Centre.	Result against target	●	
	Target 2024	45%	
	Result	2024	36%
		2023	55%
	2022	52%	

The percentage of art facilities, community centres and hire venues network that is community led	Result against target	●	
	Target 2024	11%	
	Result	2024	11%
		2023	11%
	2022	11%	

The number of attendees at council-led community events³ One Christmas event was planned and delivered this year with 1,500 attendees, a reduced level compared to last year.	Result against target	●	
	Target 2024	2000 ¹	
	Result	2024	1,500
		2023	2000
	2022	0*	

The number of participants in activities at art facilities, community centres and hire venues The number of participants is below target but exceed last year’s results. The main contributor is Onehunga Community Centre with an increase of 20 per cent during the same period last year.	Result against target	●	
	Target 2024	393,000	
	Result	2024	383,106
		2023	329,852
	2022	188,926*	

The number of visits to library facilities We exceeded target with the main contribution coming from Onehunga Library.	Result against target	●	
	Target 2024	312,400	
	Result	2024	347,247
		2023	312,681
	2022	193,330*	

The percentage of attendees satisfied with a nominated local community event The Panmure Basin Fun Day event was surveyed. Overall net satisfaction of 93 per cent is an excellent result and represents a very high level of alignment with expectations of attendees. A significant level of feedback noted the range and quality of activities enjoyed by children attending.	Result against target	●	
	Target 2024	75%	
	Result	2024	93%
		2023	Not measured
	2022	Not measured*	

Percentage of customers satisfied with the quality of library service delivery	Result against target	●	
	Target 2024	95%	
	Result	2024	95%
		2023	96%
	2022	96%	

Local Planning and Development

We work with businesses associations to encourage business resiliency, to support the ongoing growth, development and activation of town centres. We funded programmes that support entrepreneurs, small businesses, and young people to connect into quality and sustainable jobs.

We help attract investment, businesses and a skilled workforce to Auckland

The percentage of Business Associations meeting their Business Improvement District (BID) Partnership Programme obligations All BIDs in the Maungakiekie-Tamaki Local Board complied with the BID Policy	Result against target	●	
	Target 2024	100%	
	Result	2024	100%
		2023	100%
	2022	100%	

Local Environmental Management

We support initiatives that protect and enhance our taiao (natural environment), enabling community-led programmes that protect our ecosystem, such as Maungakiekie Songbird. Our council-led programmes have focused on working with businesses to mitigate impacts on the environment. These include the Industry Pollution Prevention Programme, and supporting mana whenua, Tāmaki Estuary Environmental Forum and Manukau Harbour Forum to identify, advocate and deliver initiatives to improve and protect our waterways. We help our community feel prepared for the effects of climate change, with ongoing support and investment into our climate action plan and development of a local emergency response plan.

We work with Aucklanders to manage the natural environment and enable low carbon lifestyles to build resilience to the effects of climate change¹

The percentage of local low carbon or sustainability projects that have successfully contributed towards local board plan outcomes We successfully fully delivered five of six sustainability initiative projects which contributed to the board’s environmental objectives as described in its local board plan. The Ope project had delivery issues with a change of contractor during the financial year.	Result against target	●	
	Target 2024	80%	
	Result	2024	83%
		2023	100%
	2022	72%	

The percentage of local water quality or natural environment improvement projects that have successfully contributed towards local board plan outcomes We successfully delivered five water quality and natural environment improvement projects which contributed to the board’s environmental objectives as described in its local board plan.	Result against target	●	
	Target 2024	85%	
	Result	2024	100%
		2023	100%
	2022	100%	

1. The Maungakiekie-Tāmaki Local Board intends to reduce the number of council led community events funded for 2023/2024.
2. This financial year, a reporting responsibility change and more diverse community delivery strategy have had an impact on reported results for a number of local boards. Although framework and direction were consistent with previous years, different interpretations have been applied by the new information providers. This has had a varying impact across different local boards, and has led to some variances in the current year results compared to the prior year.
3. Attendance numbers are an estimate. They are informed by previous event numbers, considered scale of the event, area measurement of the core site and attendee turnover” is missing for this measure.

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

Earlier in 2024, 100 Penrose businesses were visited by pollution prevention experts to assess and educate them in ways to prevent potential sources of pollution entering the harbour via stormwater drains.

The visits were part of the Industrial Pollution Prevention Programme, funded by Maungakiekie-Tāmaki Local Board, to help local businesses reduce impacts on the environment.

We identified 36 issues and reported back to businesses with advice on how to resolve them. The issues included:

- no spill plan
- poor storage
- washing cars and equipment with wash water draining into stormwater network
- sandblasting dust contaminating stormwater drain
- grease trap overflow.

Since receiving this information, businesses have made efforts to implement more environmentally friendly approaches, with 64 per cent of problems resolved, and ongoing follow-up assessments.

“The industrial pollution prevention programme is delivering significant results which will make an improvement to our beaches, biodiversity and the Manukau Harbour,” says Maungakiekie-Tāmaki Local Board chair Maria Meredith.

In the 2023/2024 financial year, the board invested \$25,000 in the programme and has recently committed another \$30,000 for their next financial year.

“Education on how the stormwater network operates, preventing contaminants entering the network, and having a plan in the event of a chemical spill is key to making changes in our community – as everyone has a role to play,” says chair Meredith.

► Pollution prevention team assesses stormwater drain



“Our community and the board have identified environmental protection as a huge priority in our local board plan. This means ensuring our waterways and land are healthy and thriving, and that we are resilient to impacts of climate change.

“With the Penrose industrial area being one of Auckland’s oldest and largest industrial areas, every effort to keep contaminants out of stormwater drains will make a difference,” she says.

To date, more than 4,500 Auckland businesses have participated in pollution prevention programmes.

This programme is just one of the local water quality improvement projects we funded this year, and the successful delivery has contributed towards achieving our local board plan outcome: Our unique natural environment is protected and enhanced.



► Tāmaki Community Recycling Centre opened in October 2023

Te āhuatanga ā-rohe

Local flavour

Four community-based organisations receive share of \$120,000

We awarded four Maungakiekie-Tāmaki organisations a share of \$120,000 to support their work in helping communities in need.

Funding comes from our board’s strategic partnerships grant to help build self-sustaining community organisations as part of our priorities.

The successful applicants were:

- Glen Innes Family Centre (\$18,000 for one year)
- Te Papapa Onehunga Rugby Football and Sports Club (\$52,000 over three years)
- Pukepuke ‘o Tonga (\$40,000 over two years)
- Dolphin Theatre (\$10,000 for one year).

Board chair Maria Meredith is delighted with the calibre and diversity of grant recipients in this programme.

“We are excited to be on this journey with these organisations, to see them flourish with this support, as they already have so much potential,” says Meredith.

“The grant programme is designed to strengthen our relationships with local groups and invest in their ability to engage with and have positive impacts on parts of the community that we can’t reach.

“It’s built to support organisations to operate effectively so they are in a capable position to attract further funding opportunities that will eventually enable them to be self-sustaining,” she says.

Who are the recipients?

Wellness provider, Glen Innes Family Centre (GIFC), was granted funding for staff and board development to strengthen its governance structure, ensuring the organisation is strategically aligned.

GIFC supports and assists at-risk and vulnerable people by improving their well-being holistically with services

including counselling, social work, a range of programmes such as parenting support, and operates two social enterprises.

Te Papapa Onehunga Rugby Football and Sports Club proposes to use its grant towards wages for a club employee who will be central to its operations.

Established in 1947 and based in Fergusson Park, Te Papapa club delivers an inclusive programme to a variety of ethnicities within our community, with a wide range of offerings including rugby, squash, netball, touch rugby and in-school coaching, holiday programmes and athletics opportunities.

Pukepuke ‘o Tonga offers cultural and heritage programmes for youth, support services for families, and mentorship and development opportunities. Funding will contribute to a paid staff member to dedicate more time to programme delivery.

And to help Dolphin Theatre get its fin in the door with support, their grant will be used for leadership strategy and financial security, to help strengthen its structure and contribute to change management communication, and to increase the capacity of part-time office administration staff.



▲ Congratulations to Glen Innes Family Centre, one of our successful Strategic Partnerships grant recipients

Te tahua pūtea

Funding impact statement

Financial year ending 30 June 2024

\$000s	Notes	Actual 2023/2024	Annual Plan 2023/2024	Annual Plan 2022/2023
Sources of operating funding:				
General rates, UAGCs, rates penalties		18,721	18,721	15,503
Targeted rates		1,024	1,060	1,044
Subsidies and grants for operating purposes		20	31	30
Fees and charges		553	493	503
Local authorities fuel tax, fines, infringement fees and other receipts		469	208	216
Total operating funding		20,788	20,512	17,296
Applications of operating funding:				
Payments to staff and suppliers	1	18,064	16,245	14,249
Finance costs		1,083	1,083	988
Internal charges and overheads applied		2,733	2,733	1,834
Other operating funding applications		0	0	0
Total applications of operating funding		21,881	20,061	17,071
Surplus (deficit) of operating funding		(1,093)	451	225
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt	2	6,110	9,141	7,673
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		6,110	9,141	7,673
Application of capital funding:				
- to meet additional demand	3	1,219	2,473	3,762
- to improve the level of service		418	3,790	839
- to replace existing assets		3,380	3,329	3,297
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding		5,017	9,593	7,898
Surplus (deficit) of capital funding		1,093	(451)	(225)
Funding balance		0	0	(0)

Variance explanation Actual 2023/2024 to Annual Plan 2023/2024

1. Payments to staff and suppliers were above plan mainly due to higher maintenance and repair of all assets across buildings, parks and open spaces, and sports fields. In the first half of the year contractors incurred higher repairs and maintenance associated with storm damage. Heavy rain events meant many buildings also needed roof repairs. The Glenn Innes Library roof has had several leaks and repairs are a priority.
2. While partly offset by higher than planned payments to staff and suppliers, capital expenditure was lower than planned. This resulted in a funding surplus which meant that less debt funding was required than planned.
3. Capital expenditure was below plan due to delays in Tāmaki Path - Stage 2. Project investigation is underway. The local renewals programme was delayed with Jubilee Bridge, Panmure Basin, re-scoped last year to reduce cost year and resume in 2024. Contracts have now been awarded and construction materials are being purchased.



▲ One of Auckland’s most popular Matariki events is the dazzling Glen Innes Matariki Light Trail at Maybury Reserve



▶ Local grants recipient, Everybody Eats serves pay-as-you-feel three course meals at Tātou, Glen Innes

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