



Te Poari ā-Rohe o Waiheke
Te Rīpoata ā-Tau 2023/2024

Waiheke Local Board

Annual Report 2023/2024



Volume
2.18

Waiheke
Local Board
Auckland Council 

Mihi

Titiro ki te Pane o Horoiwi,
ka whakapukepuke, ka whakatiketike ki waho rā.
He kawau, he kawau, he kawau!
He kawau tikitiki ka eke ki te tāhuna tōrea.
He kawau tikitiki ka eke ki te tāhuna ki
Te Waitematā.
Ko koutou ēna e ngā mataawaka
i rite ai te kōrero,
Ngā waka o Taikehu me he kāhui kātaha
kapi-tai, ka eke!
Kua eke, hui e, tāiki e!
Te noho nei au i te kūrae i Takaparawhā,
ka titiro whakawaho ki a koe Aotea
e tū hihiwa mai rā i te pae o te moana o Hauraki.
Ka hoki whakaroto ake aku mihi ki a Waiheke,
ki a Rangitoto te pueanga mutunga
a te moana.
Kia ū mai anō au ki te one i Ōkahu,
kia takahia e au te rārangī maunga i uta.
Ki te tonga ko Maungarei,
kei raro ko te Kōpua Kai a Hiku.
Ka rere mā roto ki Puketāpapa,
kia piki au ki Maungakiekie,
Tūpō-o-te-tini.
Ka whakamau taku haere
mā te Ahikāroa a Rakataura kia taka atu au
ki te Ara Whakapekapeka o Ruarangī.
I konā ka aro tika atu au ki a koe e Maungawhau
te tū whakahira tonu mai nā i te pū o te wheke,
kua werohia nei e te Tūkoī o te Rangī,
kia pokanoa au ki te pepeha
a Tītahi,
“Koia te pou whakairo ka tū ki Waitematā
i ōku wairangitanga”,
kia whakaotihia noa ai ki te kōrero rā,
“Te pai me te whai rawa o Tāmaki.”

Look to the sandbanks at Achilles Point,
rising majestically out there.
It is the visiting cormorant!
It has alighted onto the beach of the oyster-catcher.
A distinguished visitor has come to
the Waitematā.
It is you the descendants of the ancient voyagers,
those who embody the axiom,
The canoes of Taikehu, like shoals of herrings
on the tide, you have arrived!
The connections are made!
So here I sit on the headland at Bastion Point,
and I look out to Great Barrier Island
shimmering on the Hauraki Harbour.
Returning my gaze to Waiheke
and then to Rangitoto, the last gift
from the sea.
Once more I stand on the shore at Ōkahu,
from where I can traverse the ancient peaks.
To the south is Maungarei
below which lies the Panmure Basin.
Flying inland I come to Puketāpapa
from where I scale Maungakiekie,
resting place of many who have passed on.
I follow then the pathway
to Mt Albert down
into Pt Chevalier.
From there I return to Mt Eden,
shining gem at the heart of the great city,
lanced by the sky tower
so that I might appropriate the prophecy
of Tītahi who said.
“A tower that will stand in the Waitematā -
that is what I saw in my feverish dream,”
and to end it with the maxim,
“So flows the goodness and riches of Tāmaki”.

On the cover: The Heart of Christmas celebration at Artworks Theatre

He kōrero mō tēnei rīpoata About this report

This annual report tells the story of how Auckland Council has performed in delivering services in the Waiheke Local Board area from 1 July 2023 to 30 June 2024.

You can read about our progress, expenditure, service performance and challenges faced in 2023/2024. It's part of the wider annual reporting package for the Auckland Council Group and meets our Local Government Act 2002 obligations to report on our performance against agreed measures. It reports against the council's Long-term Plan 2021-2031 (10-year Budget 2021-2031) and the Waiheke Local Board Agreement 2023/2024.

This report also reflects the local flavour of your area by profiling its population, people and council facilities. It features a story about a council or community activity that adds special value to the area and demonstrates how **together we're delivering for Auckland**.

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▼ New shade sails at the Little Oneroa Beach Playground



He kōrero mai i te heamana From the chairperson

On behalf of Waiheke Local Board, I am pleased to reflect on the local board’s achievements as part of the 2023/2024 Auckland Council Annual Report.

Improvements at Tawaipareira Reserve have progressed and our new pump track, learn-to-ride and basketball court are complete. The facilities are being enjoyed by tamariki of all ages and the reserve is now a wonderful family destination. Construction of the final stages, including a flying fox, landscaping and play space, will start in July 2024.

We approved our Waiheke Local Parks Management Plan this year. Developed over several years and in consultation with our community, this multi-park management plan will help the board manage the use, development and protection of all parks, reserves and other open space for which we have decision-making powers. The Rangihoua Reserve Onetangi Sports Park Management Plan is drafted and final adoption is planned for late 2024 following the consideration of public submissions and deliberations.

Community partnerships continue to be successful. Ecological restoration, waterway quality and predator management are priorities for the board and our community. Significant budget was allocated to progress the great work happening in these areas. Successful applications from the community grants and environmental grants programmes also led to delivery of a rich diversity of local projects and events.

Climate change mitigation continues to be top of mind. The board-funded Climate Action Activator position helps amplify local climate

action and support community initiatives in line with the Waiheke Climate Action Plan. Supporting community emergency preparedness has also been a focus. We have been working with Auckland Emergency Management to develop response plans and have held hui with resident and community groups to understand their needs.

On behalf of the board, I would like to thank you, our community, for your involvement over the past year. Working together builds strong and resilient island communities and we are fortunate to have such an engaged, passionate community.



Cath Handley
Chairperson,
Waiheke Local Board



Te Poari ā-Rohe o Waiheke Waiheke Local Board



▲ (L to R): Kylee Matthews (Deputy Chairperson), Paul Walden, Cath Handley (Chairperson), Bianca Ranson, Robin Tucker.

Contact us



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Ngā kaupapa me ngā whakapaipai ake Waiheke projects and improvements

Key to current and planned projects

✓ Delivered projects

- 1 Little Oneroa Reserve - renew play space, stairs and pathways
- 2 Tawaipareira Reserve stage two
- 3 Waiheke Community Art gallery - replacement of gallery floor
- 4 Catherine Mitchell Cultural Society building
- 5 Matiatia Onwhanake track renewal (Matiatia Wharf to Onwhanake Bay)
- 6 Glenbrook Reserve track renewal

🚶 Current projects

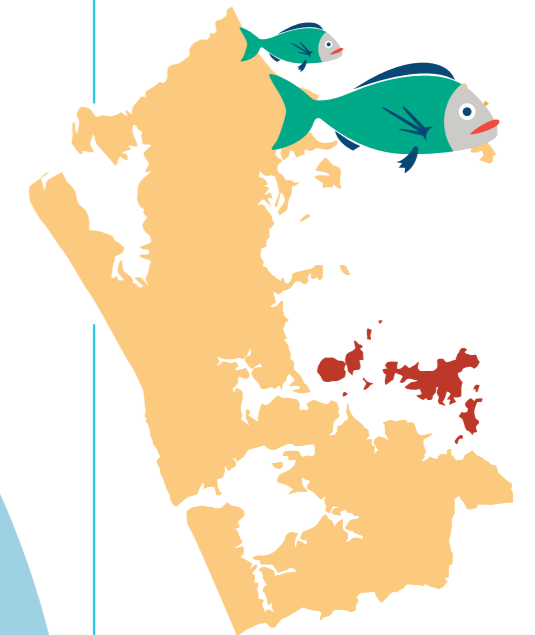
- 1 Onetangi Sports Park - general renewals
- 2 Citizens Advice Bureau - interior and exterior renewals - Waiheke
- 3 Open space toilets renewal
- 4 Waiheke Library refurbish building
- 5 Artworks and Community Centre - Comprehensive renewal



Map legend

- Local board office
- Public open space (District Plan)
- Major road
- Minor road

Waiheke Island is **19km long** with a surface area of 92km² and 133km of coastline and is home to the **Te Matuku Marine Reserve**



A population of **9,162** with 13% of residents under 15 and 24% 65 years and over.



We are home to **99** parks and reserves, the Te Ara Hura **100** kilometre round-island walking track and the Whakanewha Regional Park with **270** hectares of bush, forest, beach and wetlands

More than **1 million** people visit Waiheke each year



Data sources: Stats NZ Population Estimates, as at 30 June 2023

Tā mātou pūrongo whakahaere mahi

Our performance report

Local Community Services

We supported strong, diverse, and vibrant communities through libraries and literacy, arts and culture, parks, sport and recreation, and events, all delivered by a mix of council services, partnerships with community group, and the efforts of volunteers. We supported youth activities and the development of local community and business networks. We completed the development of play amenities at Tawaipareira Reserve including a basketball court, learn-to-ride and pump track.

KEY ● Achieved ● Substantially achieved ● Not achieved *Measures favourably/unfavourably impacted by COVID-19
For more information on our service performance judgements and assumptions please refer to pages 166-167 of Volume 1 of the annual report.

Provide safe, reliable and accessible social infrastructure for Aucklanders that contributes to placemaking and thriving communities

Percentage of Aucklanders that feel their local town centre is safe - day time

Most residents felt that their town centre is safe during the day. No feedback was provided for the opinion.

Result against target		●
Target 2024		100%
Result	2024	98%
	2023	99%
	2022	98%

Percentage of Aucklanders that feel their local town centre is safe - night time

As with last year, 80 per cent of residents felt their town centre is safe at night time. No feedback was provided for the opinion.

Result against target		●
Target 2024		100%
Result	2024	80%
	2023	80%
	2022	77%

Utilising the Empowered Communities Approach, we support Aucklanders to create thriving, connected and inclusive communities

The percentage of Empowered Communities activities that are community led¹

While a departure from last years very high result, this doesn't take away from the depth of activity in the community-led space.

Result against target		●
Target 2024		90%
Result	2024	84%
	2023	95%
	2022	90%

The percentage of Empowered Communities activities that build capacity and capability to assist local communities to achieve their goals¹

We exceeded target despite an unforeseen staffing gap in the community broker space, so a great result.

Result against target		●
Target 2024		65%
Result	2024	69%
	2023	85%
	2022	74%

We provide safe and accessible parks, reserves, beaches, recreation programmes, opportunities and facilities to get Aucklanders more active, more often

The percentage of park visitors who are satisfied with the overall quality of sportsfields

The target was not met. Compared to last year, there was an improvement. This could be due to the installation of a new portacom with showers & changing rooms to accommodate both the Rugby club and football club who were using the sportsfield.

Result against target		●
Target 2024		85%
Result	2024	82%
	2023	71%
	2022	81%*

The percentage of users who are satisfied with the overall quality of local parks

Satisfaction level with the quality of local parks has exceeded the target and last year's results. This could be attributable to the upgrade and renewal of Little Oneroa playground and completion of the Tawaipariera reserve development Stage 2 which include a pump track, learn to ride and the new basketball court.

Result against target		●
Target 2024		80%
Result	2024	81%
	2023	76%
	2022	75%

The percentage of residents who visited a local park in the last 12 months

We missed our target due to the wet 2023 winter and the time needed to fully catch up with ground and tree maintenance.

Result against target		●
Target 2024		90%
Result	2024	85%
	2023	88%
	2022	93%

We showcase Auckland's Māori identity and vibrant Māori culture

The percentage of local programmes, grants and activities that respond to Māori aspirations

Waiheke was just under target although this local board consistently produces strong results in all areas that respond to Māori aspirations. More arts and culture programmes were delivered this year with Māori outcomes and 54 per cent of all local and quick response grants reported Māori aspirations.

Result against target		●
Target 2024		37%
Result	2024	34%
	2023	35%
	2022	38%

We fund, enable and deliver services, programmes, and facilities (art facilities, community centres, hire venues, and libraries) that enhance identity, connect people, and support Aucklanders to participate in community and civic life

The number of internet sessions at libraries (unique sessions over public computing or public WIFI networks)

Waiheke is not just on target, but has surpassed expectations, improving on the strong performance reported at the end of last financial year. Internet sessions have increased further and are 23 per cent higher than last financial year and comfortably exceeding the target.

Result against target		●
Target 2024		40,000
Result	2024	56,912
	2023	46,118
	2022	22,791*

The percentage of arts, and culture programmes, grants and activities that are community led

All our arts and culture programmes were community-led with Artworks Theatre and Art Gallery the major contributor in the delivery of programmes.

Result against target		●
Target 2024		90%
Result	2024	100%
	2023	100%
	2022	100%

The percentage of art facilities, community centres and hire venues network that are community led

Result against target		●
Target 2024		75%
Result	2024	75%
	2023	75%
	2022	75%

The number of participants in activities at art facilities, community centres and hire venues

Result against target		●
Target 2024		75,750
Result	2024	75,873
	2023	75,318
	2022	42,254*

The number of visits to library facilities

Waiheke is above target and has exceeded expectations, continuing to grow from the strong performance noted at the end of the last financial year, and with each month significantly exceeding monthly targets. In fact, visits this financial year have greatly improved compared to last financial year. The introduction of integrated services in July 2023, including HOP services, is likely a contributing factor to the increasing visitor numbers seen at Waiheke Community Library.

Result against target		●
Target 2024		95,000
Result	2024	125,299
	2023	89,263
	2022	50,340*

Percentage of customers satisfied with the quality of library service delivery

Result against target		●
Target 2024		95%
Result	2024	97%
	2023	96%
	2022	94%*

1. This financial year, a reporting responsibility change and more diverse community delivery strategy have had an impact on reported results for a number of local boards. Although framework and direction were consistent with previous years, different interpretations have been applied by the new information providers. This has had a varying impact across different local boards, and has led to some variances in the current year results compared to the prior year.

Local Environmental Management

We supported healthy ecosystems and sustainability through local board-funded initiatives such as planting, pest control, stream and water quality enhancements, healthy homes, and waste minimisation projects. We funded the ongoing programme of community and volunteer work in local parks and supported actions within the Waiheke Island Climate Action Plan.

We work with Aucklanders to manage the natural environment and enable low carbon lifestyles to build resilience to the effects of climate change

The percentage of local low carbon or sustainability projects that have successfully contributed towards local board plan outcomes

We successfully delivered three sustainability initiative projects for Waiheke in the 2023/2024 financial year. These projects have contributed towards the board’s environmental objectives as described in its local board plan.

Result against target		●
Target 2024		80%
Result	2024	100%
	2023	100%
	2022	100%

The percentage of local water quality or natural environment improvement projects that have successfully contributed towards local board plan outcomes

We successfully delivered three water quality and natural environment improvement for Waiheke in the 2023/2024 financial year. These projects have contributed towards the board’s environmental objectives as described in its local board plan.

Result against target		●
Target 2024		85%
Result	2024	100%
	2023	100%
	2022	20%

The percentage of local waste minimisation projects that have successfully contributed towards local board plan outcomes

We successfully delivered one project for Waiheke in the 2023/2024 financial year. This project has contributed to local board’s environmental objectives as described in its local board plan.

Result against target		●
Target 2024		80%
Result	2024	100%
	2023	100%
	2022	N/A

He whakamārama mō ā mātou mahi whakahaere

Our performance explained

The Waiheke Local Board Community Grants Programme supported numerous initiatives that helped build community connectedness and resilience.

The Artworks Theatre, Waiheke Community Art Gallery and Waiheke Library continue to provide a diverse range of learning and cultural experiences. Events such as EcoFest, Matariki and Neighbours Day bring our community together.

We worked with our community partners to deliver programmes that help restore and enhance our environment, such as the Waiheke Resources Trust’s Love our Wetlands Programme, the various ‘friends of’ park groups and the Ratbusters Programme. All have been progressing well and involved significant volunteer support.

We also supported social areas such as housing, youth, food security and community resilience, along with funding for capacity building at Piritahi Marae.

Works to improve and maintain Waiheke’s local parks, playgrounds and walking network are extensive and ongoing. The new pump track, learn-to-ride trail and basketball court at Tawaipareira Reserve have resulted in a unique park with something for everyone, focusing on facilities for youth and families while encouraging active lifestyles within the community.

We support and promote use of our open spaces by funding the Waiheke Walking Festival, cycling events, printing maps and providing online tools.

The Waiheke Climate Action Plan guides our future actions to reduce carbon emissions. We have funded a climate activator position to help drive delivery of these actions, in conjunction with businesses and our community. Waste from our construction industry continues to reduce due to a programme that provides advice on reuse, recycling and on-site sedimentation control.

Our Water Quality Programme continues to educate and support improvement of our waterways, and our marine education initiative

works with local schools on citizen science to protect and restore our marine environment. The discovery of kākahi (freshwater mussels) in the Little Oneroa stream was an exciting find as this is a good health indicator for an ecosystem.



▲ Tawaipareira Reserve pump track



▲ Volunteers remove invasive plants at Owhanake

▼ The Mad Hatters Tea Party



Te āhuatanga ā-rohe

Local flavour

Waiheke emergency volunteers get a hand from the board

Waiheke volunteer groups have received a financial boost from the local board to help prepare the island for future emergencies as part of an ongoing partnership with Auckland Emergency Management (AEM).

The board allocated \$7,000 to Community Networks Waiheke on behalf of local residents’ associations and neighbourhood groups to support their emergency planning and preparedness.

Local Board chair Cath Handley says, “Although part of Auckland, Waiheke faces specific challenges in emergencies that differ from the mainland, so we need local response plans that meet our needs.”

Following last year’s storms, the board and AEM have been working with residents’ groups to develop local emergency readiness and response plans to complement the planning being done by Auckland Council at a regional and local board level.

The funds will go towards resourcing neighbourhood hubs with equipment that can be used during emergency events, such as severe storms, that could see parts of the island cut off and without power.

Cath Handley says the funds will be a welcome addition, building on the hard work of local volunteers.



▲ Prepare for a disaster

“Knowing there are people on the ground here on Waiheke who can use their local knowledge to help in a future emergency is crucial. Our residents’ groups know local needs at a neighbourhood or household level, which means that residents can support each other while sheltering in place during an emergency.”

Te tahua pūtea

Funding impact statement

Financial year ending 30 June 2024

\$000s	Notes	Actual 2023/2024	Annual Plan 2023/2024	Annual Plan 2022/2023
Sources of operating funding:				
General rates, UAGCs, rates penalties		7,041	7,041	6,687
Targeted rates		0	0	0
Subsidies and grants for operating purposes		1	2	2
Fees and charges		43	40	45
Local authorities fuel tax, fines, infringement fees and other receipts		97	52	64
Total operating funding		7,183	7,135	6,798
Applications of operating funding:				
Payments to staff and suppliers	1	5,698	5,561	5,546
Finance costs		404	404	385
Internal charges and overheads applied		1,016	1,016	773
Other operating funding applications		0	0	0
Total applications of operating funding		7,119	6,982	6,704
Surplus (deficit) of operating funding		64	154	94
Sources of capital funding:				
Subsidies and grants for capital expenditure		0	0	0
Development and financial contributions		0	0	0
Increase (decrease) in debt	2	2,604	2,740	2,645
Gross proceeds from sale of assets		0	0	0
Lump sum contributions		0	0	0
Other dedicated capital funding		0	0	0
Total sources of capital funding		2,604	2,740	2,645
Application of capital funding:				
Capital expenditure:	3			
- to meet additional demand		105	254	181
- to improve the level of service		307	260	241
- to replace existing assets		2,256	2,380	2,317
Increase (decrease) in reserves		0	0	0
Increase (decrease) in investments		0	0	0
Total applications of capital funding		2,668	2,894	2,739
Surplus (deficit) of capital funding		(64)	(154)	(94)
Funding balance		0	0	(0)

Variance explanation Actual 2023/2024 to Annual Plan 2023/2024

- Payments to staff and suppliers were above plan due to higher maintenance and repair of all assets across buildings and open spaces. The focus was on cleaning, repairs and maintaining of tracks and walkways affected by storm damage. Maintenance of walking tracks continued to be a challenge following the 2023 Auckland Anniversary weekend storm damage and these will be addressed through a three-year work programme.
- While partly offset by higher than planned payments to staff and suppliers, capital expenditure was lower than planned. This resulted in a funding surplus which meant that less debt funding was required than planned.
- Capital expenditure was below plan due to delays in open space equipment renewal. The project is in the planning stage and the next steps are to complete procurement and delivery in the next financial year.



▲ Tawaipareira Reserve basketball court

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